



Ziad Shehady <zshehady@redbanknj.org>

Fwd: Private message: Brown Water

1 message

Kathleen Horgan <horgan.k@gmail.com>
To: "Ziad A. Shehady" <zshehady@redbanknj.org>

Sun, Jun 2, 2019 at 9:31 PM

Z,

Please read the message below from Linda Schwabenbauer. This is becoming a major issue and I do feel that something should've been posted on the website. Please review with Cliff what the cause of this water problem is. according to Linda, she was having problems with her water on Wednesday and Thursday. It's not going away. I would appreciate an official response from the borough. I think you will have some irate residents at the workshop meeting on Wednesday.

Thank you,

Kathy

Sent from my iPhone

Begin forwarded message:

From: "Linda via Nextdoor" <reply@rs.email.nextdoor.com>
Date: June 2, 2019 at 9:23:55 PM EDT
To: horgan.k@gmail.com
Subject: Private message: Brown Water
Reply-To: reply+GM3DKOJWGU2DKX3QOJXWI5LDORUW63S7KBGV6MJQHA2TANJUGU3TCXZTGA2TIOBVGU2V6===@reply.nextdoor.com

Brown Water

Conversation between you and Linda Schwabenbauer, East Side Red Bank



Linda Schwabenbauer, East Side Red Bank

Hi Kathy -

I didn't want to go deep the other night, but the issue with they hydrant flow testing you mention is only part of the problem. The other part is the we switched over to NJ American water recently, and Cliff's view is that the two events in tandem compounded the problem.

My water is still very brown, as is that of many of my neighbors. I have emptied my washer 8 or 9 times, watered my outdoor plants quite a bit, and flushed toilets many times, so just running the water in my sink for a little while longer isn't the fix. As I told Cliff in a note I sent this afternoon, with an updated picture of the water in my wash machine, my sense is that the water will remain brown until we pull all the dirty water out of Red Bank's system through our faucets.

According to some residents, this has actually been going on since Wednesday or Thursday of last week. I think it was probably the impact from the switch to NJ American they were seeing, and when the hydrant flow test happened Friday, the problem mushroomed. (I can tell you that

my water smelled odd starting on either Wednesday or Thursday, so it was probably a bit discolored but I wasn't using much so just may not have noticed.)

I continue to believe the Borough should really have posted something on the website Friday afternoon when this problem first came to light, and should definitely have gotten something up there by now. Our text alert system would be another great way to get the word out - we use it to announce parades, so it's not exactly an emergency alert system, and lots of people subscribe to it. I don't think residents should be the ones leading the information dissemination, do you? People care deeply about the cleanliness of the water they're using - this isn't a small thing. Maybe this is something you can take responsibility for - become sort of a communications czar on the website. :) I think you'd be good at it, and there's definitely a need.

Anyway - here's hoping this clears up soon. One of the reasons I'm so put out by this is that I have several loads of laundry sorted in piles that were ready to go into the washer on Friday, and are still on my floor. (If you saw the color of my water, you'd understand why.) If we aren't cleared up by Wednesday, I guess I'll see you at the workshop meeting...

Thanks!

Linda

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