

Encore Fire Protection
 70 Bacon Street
 Pawlucket, RI 02860
 (800) 966-0000



Bill To
 Denville Township
 1 Saint Marys Pl
 Denville, NJ 07834-2122

<https://www.encorefireprotection.com/>

If you have any questions or concerns please reach us at
service@encorefireprotection.com

Invoice No.	13134072	Service Location	Denville Library
Invoice For	Service Call Job #43186018 (09/04/2025)		120 Diamond Spring Rd
Transaction Date	9/8/2025		Denville, NJ 07866
Due Date	10/8/2025 (Net 30)		

Item	Svc	Qty	Unit Price	Amt
FA Service Labor	AL	3	\$175.00	\$525.00
GRAND TOTAL				\$525.00

Additional Customer Information

Sage Timberline ID # DET124

Notes

Alarm Systems Service Call

Troubleshoot FA panel - 'Bell 1 Trouble'. Please call Shevon when en route 973-627-6555.

Shevon was informed of the \$175/hr, 3 hr min rate.

Technicians: Matthew Mazza

19742663 case number

FACP was normal on departure

Nac1 troubles in history

The technician checked the wiring in all horn strobes

Wiring is ok

The booster supply connected to Nac1 has a ground fault when the technician touches certain components, like the battery terminal of the metal on the transistors

Booster supply may have internal intermittent ground fault

Replacing the booster supply may resolve this issue

FACP is normal on departure

Booster supply is normal on departure but Nac1 trouble may come back until booster supply is replaced

Terms & Conditions

For the easiest way to pay, visit <https://www.termsync.com/>.

We'd love your feedback! Please take our short survey - <https://encorefireprotection.com/csat-survey> - and let us know about your recent experience with us. Thank you!