

**STATE OF NEW JERSEY
DEPARTMENT OF CHILDREN AND FAMILIES**

**Annex A
SERVICE OUTCOMES
Section 2.3**

Program Name: Family Success Center (Fsc) Ocean County

For each program component please identify goals, objectives, activities, outcomes, supporting documentation and reporting timeframes using the following definitions and template:

GOALS:

Goals articulate the desired results or end point that DCF expects will be achieved through the provision of contracted services. Goal statements speak to the overarching impact that services will have on recipients over a period of time that may reach beyond the contract term.

OBJECTIVES:

Objectives define services in qualitative terms. They detail the purpose of program activities and impart a clear understanding of contracted services. Objectives are short term milestones to be achieved during the contract period; they are easy to understand, specific, attainable and they reflect the overarching goals of the program component.

SERVICE ACTIVITIES:

Service Activities specify the tasks performed to achieve the identified goals and objectives. They reflect program operations and functionally define contracted services. All service activities are tangible, observable and measurable.

OUTCOMES:

Outcomes quantify the program's impact on the target population. They are tied directly to program goals rather than to each objective or service activity. Benchmarks are established to indicate successful program performance in achieving the specified goals. Outcomes may be attainable during the contract period or it may be necessary to track impact data at intervals that extend beyond the contract term (i.e. follow-up data obtained 1 year post discharge).

REPORTING:

This section is still under development and should remain blank

SUPPORTING DOCUMENTATION:

Supporting documentation refers to any source documents, records or data that reasonably prove or verify outcome reporting. Supporting documentation is retained on file and available for inspection as part of contract monitoring and auditing procedures.

Contract Number: 25SF0050

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GOALS	OBJECTIVES	SERVICE ACTIVITIES	OUTCOMES	REPORTING	SUPPORTING DOCUMENTATION
Families requesting information and referrals are appropriately connected to resources	Appropriate connections and referrals made by staff.	Participants requesting linkage, information and referral.	70% of families improve their ability to provide for their children as evidenced by successful linkages to formal and informal supports	Monthly Report	Community Surveys
Individuals participating in center activities, workshops and groups will show improvement in developing supportive relationships.	Improvement in developing supportive relationships.	Participation in center activities, workshops or groups	70% of participants increase social connections.	Monthly Report	Community Surveys

GOALS	OBJECTIVES	SERVICE ACTIVITIES	OUTCOMES	REPORTING	SUPPORTING DOCUMENTATION
Individuals participating in center activities, workshops and groups will show increased resilience	Increase in resilience.	Participation in center activities, workshops or groups	70% of participants demonstrate increased resilience.	Monthly Report	Community Surveys
Individuals participating in center activities, workshops and groups will show improvement in parenting skills.	Improvement in parenting skills.	Participation in center activities, workshops or groups	70% of parents demonstrate improved parenting skills	Monthly Report	Community Surveys

GOALS	OBJECTIVES	SERVICE ACTIVITIES	OUTCOMES	REPORTING	SUPPORTING DOCUMENTATION
Individuals participating in center activities, workshops and groups will show increased nurturing and attachment in relationships with their children.	Increase in nurturing and attachment.	Participation in center activities, workshops or groups	70% of parents report increased nurturing and attachment in relationships with their children.	Monthly Report	Community Surveys
Individuals participating in center activities, workshops and groups will show increased social emotional competence.	Increase in social emotional competence.	Participation in center activities, workshops or groups.	70% of parents report increased social emotional competence	Monthly Report	Community Surveys

