

State of New Jersey
Government Records Request
Receipt

Requestor Information

Opra Machine

None

None, NJ 08624-017

opra+request-3336-
xxxxxxxx@xxxxxxxx.xxxxxxxxxxxx.xxx

Request Date: January 3, 2019

Maximum Authorized Cost: \$0.00

Email

Request Number: C140712

Request Status: Filled Closed

Ready Date:

Custodian Contact Information

DCF-Central Office

Records Custodian

50 East State

P.O. Box 975

Trenton, NJ 08625-0700

xxx.xxxxxxxxxxxxx@xxx.xx.xxx

609-888-7730

By _____

Status of Your Request

Your request for government records (# C140712) from the DCF-Central Office has been reviewed and has been Filled Closed. Detailed information as to the availability of the documents you requested appear below and on following pages as necessary.

The cost and any balance due for this request is shown to the right. Any balance due must be paid in full prior to the release / mailing of the documents.

If you have any questions related to the disposition of this request please contact the Custodian of Records for the DCF-Central Office. The contact information is in the column to the right. Please reference your request number in any contact or correspondence.

Cost Information

Total Cost:	\$0.00
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Deposit:	\$0.00
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Total Amount Paid:	\$0.00
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Balance Due:	\$0.00
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Document Detail

Div	Doc #	Doc Name	Redaction Req	Pages	Legal Size	Electronic Media	Other Cost
DCF	1	Closed -Clarification	N		N	N	
		Denial: 35.Other (specify) --- Dear Anonymous Thank you for your request. Your request for protocol and the ensuing questions require clarification and we have provided you here with the links to information that may be all you need to fulfill this request. Our Department of Children and Families has policies that are available. Currently our policies regarding child welfare and reporting can be found on our public website at: https://www.nj.gov/dcf/policy_manuals/toc.shtml Also attached is a receipt closing your request. Thank you for your interest in NJDCF. Sincerely, Catherine Schafer, Esq. DCF OPRA Custodian (609) 888-7730 					

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Dear Anonymous

Thank you for your request. Your request for ?protocol? and the ensuing questions require clarification and we have provided you here with the links to information that may be all you need to fulfill this request. Our Department of Children and Families has policies that are available. Currently our policies regarding child welfare and reporting can be found on our public website at:

https://www.nj.gov/dcf/policy_manuals/toc.shtml

Within the policy manuals there are policies specific to intake , investigation and response at the following link:
https://www.nj.gov/dcf/policy_manuals/Child%20Protection%20&%20Permanency_113B34A2-A559-4F81-8379-E7070B788D27_II%20-%20Intake,%20Investigation%20and%20Response.shtml

Home > Child Protection & Permanency > Vol. II - Intake, Investigation and Response

Vol. II - Intake, Investigation and Response

Chapters

Chapter A - Screening

Chapter B - Intake

Chapter C - Initial Response

Chapter D - SPRU

Chapter E - Allegation-Based System

Termination and closure of a case can be found at the following web location:

https://www.nj.gov/dcf/policy_manuals/Child%20Protection%20&%20Permanency_113B34A2-A559-4F81-8379-E7070B788D27_III%20-%20Case%20Management_C%20-%20Case%20Management%20and%20Oversight.shtml

Subchapter 8 - Termination

100 - Termination - CPP-III-C-8-100

200 - Referring Child or Family Out-of-State - CPP-III-C-8-200

300 - Case Closure in Cases With Substance Use Disorder (SUD) Issues CP&P-III-C-8-300

We hope this response answers your questions but if you need to clarify the request further please email us with further clarification on or before January 14, 2019. If you fail to contact us we shall close this request.

Also attached is a receipt closing your request. Thank you for your interest in NJDCF.

Sincerely,

Catherine Schafer, Esq.
DCF OPRA Custodian
(609) 888-7730

Your request for government records (# C140712) is as follows:

From: Anonymous <opra+request-3336-ecca00f4@requests.opramachine.com>

Sent: Friday, December 28, 2018 3:57 PM

To: OPRA Custodian

Subject: [EXTERNAL] OPRA request - Protocol following calls into the Division concerning minor children

Dear New Jersey Division of Children & Families,

This is a request for public records made under OPRA and the common law right of access. I am not required to fill out an official form. Please acknowledge receipt of this message.

Records requested:

Protocol regarding any citizen who calls in a concern about the welfare of another child:

1. Does CPS aka DYFS ever reveal who the caller is to the guardian/parent(s) of the child, whether the caller

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remained anonymous or gave their name;

2. Is CPS required to follow up with a caller who has proof (video, pictures, documents) pertaining to their concerns? Or what is the customary way CPS proceeds when a caller reveals their name, address, phone number when there is a reported concern, whether it's the initial call or a follow up with additional information regarding same case?

3. Upon receiving a complaint or concern, what time frame does CPS generally go out to the check on the child (ren)?

4. Does CPS go out on another call? Is there a 30 day visit to the home to follow up - is that standard when closing cases?

Thank you.

Yours faithfully,
Anonymous

Please use deliver records electronically via email to the below UNIQUE address for all replies to this request:
opra+request-3336-ecca00f4@requests.opramachine.com

Is xxx.xxxxxxxxxxxxx@xxx.xxxxx.xx.xx the wrong address for OPRA requests to New Jersey Division of Children & Families? If so, please contact us using this form:

[https://urldefense.proofpoint.com/v2/url?](https://urldefense.proofpoint.com/v2/url?u=https-3A__opramachine.com_change-5Frequest_new-3Fbody-3Dnj-5Fdcf&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=8VXRnxHkZWusJtISRFsiSd6xnIvdQvsE0--YIYTFtoY&e=)

[u=https-3A__opramachine.com_change-5Frequest_new-3Fbody-3Dnj-5Fdcf&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=8VXRnxHkZWusJtISRFsiSd6xnIvdQvsE0--YIYTFtoY&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A__opramachine.com_change-5Frequest_new-3Fbody-3Dnj-5Fdcf&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=8VXRnxHkZWusJtISRFsiSd6xnIvdQvsE0--YIYTFtoY&e=)

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[https://urldefense.proofpoint.com/v2/url?](https://urldefense.proofpoint.com/v2/url?u=https-3A__opramachine.com_help_officers&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=Y4PNzh9Jn-2Rb7tZ86D-CcQNEdX-Cg08CkexGweoRfk&e=)

[u=https-3A__opramachine.com_help_officers&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=Y4PNzh9Jn-2Rb7tZ86D-CcQNEdX-Cg08CkexGweoRfk&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A__opramachine.com_help_officers&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=Y4PNzh9Jn-2Rb7tZ86D-CcQNEdX-Cg08CkexGweoRfk&e=)

View this OPRA request & responses online:

[https://urldefense.proofpoint.com/v2/url?](https://urldefense.proofpoint.com/v2/url?u=https-3A__opramachine.com_request_protocol-5Ffollowing-5Fcalls-5Finto-5Fth&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=wMq7-1Mgrmn1PXtfrIs6r5JhXVKlYnAir3pDrg73o0o&e=)

[u=https-3A__opramachine.com_request_protocol-5Ffollowing-5Fcalls-5Finto-5Fth&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=wMq7-1Mgrmn1PXtfrIs6r5JhXVKlYnAir3pDrg73o0o&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A__opramachine.com_request_protocol-5Ffollowing-5Fcalls-5Finto-5Fth&d=DwIFaQ&c=4BTEw-1msHjOY4ITcFLmDM6JB8x6ZgbU2J24IH0HZLU&r=zzvI2Bc8Zk2x29Dlf6cxpZovPxxhkeg1Y4pWmsWiyXmaU6oTVrKpG9aUcRTBnUHe&m=o-trFgiXyNbVwXWfp3HNdyhAxAGA1w5Fx5g-vfB_20o&s=wMq7-1Mgrmn1PXtfrIs6r5JhXVKlYnAir3pDrg73o0o&e=)

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an OPRA custodian, please ask your web manager to link to us from your organisation's website.
