

DARTComputerServices, Inc.

600 Kennedy Court

River Vale, New Jersey 07675

Telephone: 201.930.0555 Fax: 201.930.0081

Email: info@dartcomputer.com

December 16, 2019

Mr. Hector Olmo, Borough Administrator
Borough of Wallington
24 Union Boulevard
Wallington, New Jersey 07057

Dear Mr. Olmo:

Thank for this opportunity to submit a response to your RFQ. 2020 will mark our firm's 35th year of providing quality computer consulting services to government agencies, non-profits and corporate accounts and the 12th year of our relationship with the Borough of Wallington.

Based from our office in River Vale and a warehouse and configuration center in Old Tappan, we currently provide service to more than 20 Boroughs and Towns in Bergen County. A full list of our municipal accounts is attached.

We have particular expertise with the software used by municipalities including the financial systems used by Wallington (Munidex and Edmunds), and MicroSystems, which is used by all tax assessors in Bergen County.

On the law enforcement side we have working relationships with the systems used by the Wallington Police Department including the CAD/RMS vendor (Lawsoft), the emergency broadcast vendor (Critical Reach), and the CJIS and NCIC systems operated by the New Jersey State Police. We are also in regular contact with many of the police agencies in the region which often results in the sharing of knowledge and, in some cases, equipment. We also and have a superior working relationship with the Computer Division of the Bergen County Prosecutor's Office.

Our personnel have complied with the FBI and New Jersey State Police mandates with respect to the security of criminal justice information including fingerprinting, criminal background check and security awareness training.

Because our firm has been Wallington's IT Consultant for so many years, we have in depth knowledge of all aspects of the Borough's specific network and infrastructure. We will soon be upgrading the IT infrastructure at Borough Hall and were involved in the swift and orderly relocation of the Police Department when they vacated their headquarters building.

DART's help desk is open 24x7 and we utilize remote access technology whenever possible to speed responsiveness and to keep costs low. In many instances a 15 minute phone call can

replace an on-site visit. Our Old Tappan facility is stocked with spare parts, supplies and complete computer systems. Should a call come in day or night we can have a replacement computer installed within a couple of hours. We also provide no-cost loaners on many of the products that we sell.

We are authorized to provide warranty service on your existing Lenovo equipment. We also hold various authorizations and certifications for other hardware and software used at the Borough offices and the Police Department including your WatchGuard firewalls.

We will, of course, honor any request for meetings with the Borough and we look forward to continuing our relationship with the Borough of Wallington.

Very truly yours,

DART COMPUTER SERVICES, INC.

A handwritten signature in cursive script, appearing to read "Doug Neumetzger".

Douglas Neumetzger, President

Personnel that will be assigned to the Borough of Wallington project:

Douglas Neumetzger
Principal / IT Consultant

Education: B.S. in Economics from the University of Pennsylvania's Wharton School. Dual course concentrations in Entrepreneurial Management and Finance.

Business and Technical Experience:

- Owner of DART Computer Services, Inc. since 1985.
- 30+ years designing and implementing data systems over a wide range of industries including manufacturing, distribution, professional services, local government and law enforcement.
- Trained in hardware and software systems from manufacturer specific offerings including IBM, Microsoft, Hewlett Packard, Cisco, VMWare, Xerox and many others.

George Jarvis
Senior Network Technician

Education: B.S. in Economics from Rutgers University. Graduate of the Chubb Institute. Course path: Computer network theory and implementation.

Business and Technical Experience:

- 20 year affiliation with DART Computer Services, starting as a PC technician with formal and on-the-job experience as a network administrator.
- Staff accountant for a national fashion magazine.
- Trained in hardware and software systems from IBM, Microsoft, Hewlett Packard, Cisco, VMWare and many others.

Darius Jankowitz
PC and Network Technician

Education: Bachelors in Digital Arts and Design from Full Sail University

Business and Technical Experience:

- 4 year affiliation with DART Computer Services.
- 5+ years installing and troubleshooting technology equipment including personal computers, servers, printers and other peripherals.

DART Computer Services Municipal References

As of December, 2019

Municipality	Contact	Police	Administration
Alpine	Police Chief Christopher Belcolle 201.784.2910	Y	Y
Closter	Police Chief John McTigue 201.768.5341	Y	
Cresskill	CFO Harold Laufeld 201.569.5840	Y	Y
Demarest	RMC Susan Crosman 201.768.0167 x39	Y	Y
Dumont	RMC Susan Connelly 201.387.5024	Y	Y
East Rutherford	CFO Anthony Bianchi 201.933.3444 x263	Y	Y
Emerson	CFO Lauren Roherer 201.599.6330	Y	Y
Moonachie	Police Chief Richard Behrens 201.641.9100	Y	
Harrington Park	Police Chief Albert Maalouf 201.768.2100	Y	
New Milford	RMC Christine Demiris 201.967.7056	Y	Y
Northvale	Police Chief Howard Ostrow 201.768.5911	Y	
Norwood	RMC Laura Borchers 201.784.2960	Y	Y
Old Tappan	Administrator Anna Haverilla 201.664.1849	Y	Y
Park Ridge	Police Chief Joseph Madden 201.391.4892	Y	Y
Ridgefield Park	RMC Tara O'Grady 201.641.4950	Y	Y
River Vale	Administrator / CFO Gennaro Rotella 201.664.2346	Y	Y
Rochelle Park	Administrator Robert Davidson I 201.587.7730	Y	Y
Rockleigh	RMC Marcella Giampiccolo 201.768.4217	N/A	Y
Wallington	N/A	Y	Y
Washington Township	Police Chief Richard Skinner 201.664.1141	Y	
Woodcliff Lake	Administrator Tomas Padilla 201.391.4977		Y