



Ocean County Health Department
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Complaint Memorandum

Insp Date: 8/30/18 **Business ID:** OW000164
Business: Popeyes Louisiana Kitchen # 12875
197 Route 37 East
Toms River, NJ 08753

Inspection: OW000348
File Number: 051690
Phone: 732-281-8594
REHS: B-101909 Dwight Gerdes
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-201808301601-OW

Complaint Information

Type Food Complaint Date Received 08/30/18 Received By Rice, Cynthia
Complaint Origin Public Date Assigned 08/30/18 Assigned Inspector Gerdes, Dwight
Establishment Municipality _____ Date Finalized 08/31/18
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State [REDACTED] Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: Restaurant is filthy. Garbage is overflowing on to the floor, there is grease on the floors and tables, the bathrooms are not being cleaned, flies in the restaurant on the tables, walls, floors.

Complaint Investigation Narratives

Narrative Date 08/31/18 Narrative Author Gerdes, Dwight

8/31/18

Dwight Gerdes, REHS on site with Tasnim (Taz) Rabbi, Manager 732-998-7497. Complaint is reviewed and manager indicates:
- None of the complaints are known about by management

Findings:

- * Restaurant is filthy
- Walked through all parts of the restaurant. Restaurant is busy at this time but not filthy. Complaint is not verified.
- * Garbage is overflowing
- Verified and abated at exterior waste and recycling containers outside. Inside, garbage cans in establishment seating area, kitchen and bathrooms are empty or low volume of waste.
- * Grease on floors and tables.

(Continued from previous page...)

- Floor is wet in the area of warewashing sink. There is some grease on the floor in the area of chicken cooking; use of open top fryers for chicken cooking and soil on floor from grease is not abnormal; not excessive. Manager confirms use of dry towels to brush food debris from tables first, followed by use sanitizer in a bucket and towel to wet wash/ sanitize tabletops. Complaint is not verified at this time.

* Bathrooms not being cleaned.

Bathrooms are clean at this time. Bathroom tissue is stored below sinks. Complaint is not verified.

* Flies in the restaurant table floors, walls

- Drive through window automatic closing system is turned off and window is left open between customers. Turned back on. Must keep all doors closed tightly when not in use such as the Rear Door. If not working properly, repair.

Complaints are abated or not verified. No cause for further action by this agency at this time.