



Ocean County Health Department
Daniel E. Regenye, MHA, Public Health Coordinator/Health Officer
175 Sunset Avenue, PO Box 2191 Toms River, NJ 08754
Telephone: (732) 341-9700 Fax: (732) 286-1495
E-Mail: xxxxxxxxxxxx@xxxx.xxx
www.ochd.org



Complaint Memorandum

Insp Date: 8/17/18 **Business ID:** OW000164
Business: Popeyes Louisiana Kitchen # 12875
197 Route 37 East
Toms River, NJ 08753

Inspection: OW000328
File Number: 051690
Phone: 732-281-8594
REHS: B-101909 Dwight Gerdes
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-201808171304-OW

Complaint Information

Type Food Complaint Date Received 08/17/18 Received By Rice, Cynthia
Complaint Origin Public Date Assigned 08/17/18 Assigned Inspector Gerdes, Dwight
Establishment Municipality _____ Date Finalized 08/31/18
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State [REDACTED] Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: Mold inside ice tray, back of restaurant is dirty. Chicken is left out in warm water to defrost. Rec'd additional complaint on 08-20-18, new complainant re flies, food on the floor, dirty restaurant.

Complaint Investigation Narratives

Narrative Date 08/21/18 Narrative Author Gerdes, Dwight

8/21/18

Dwight Gerdes, REHS on ste with Tasnim (Taz) Rabbi 732-281-8594 (store) [REDACTED] and reviewed complaints:

* Mold inside Ice Tray

- This matter was brought to the attention of management by Popeye's staff. Tray was above ice bay at drive through and was found to have mold-like growth. All parts were cleaned, rinsed and sanitized. Visibly free of mold-like growth at this time but additional cleaning will be performed.

* Back of restaurant is dirty

- Rear exterior of restaurant had another complaint regarding problems with open dumpsters, birds and both food waste and bird waste on the ground. Outside of the gated waste corral was power washed. Inside of exterior waste corral was swept and most waste on ground found removed. Manager will finish waste removal, wash inside of waste corral, keep waste and recycling container lids closed and provide staff training.

(Continued from previous page...)

* Chicken is left out in warm water to defrost

- Observed chicken defrosting in sink with sink water at 72 degrees f and water both flowing in and flowing out. This complaint is not verified at this time.

All waste is removed from the rear of popeyes in waste corral by 8/31/18.

All complaints are not verified or abated. No cause for further action by this agency at this time.