



Ocean County Health Department
Daniel E. Regenye, MHA, Public Health Coordinator/Health Officer
175 Sunset Avenue, PO Box 2191 Toms River, NJ 08754
Telephone: (732) 341-9700 Fax: (732) 286-1495
E-Mail: xxxxxxxxxxxx@xxxx.xxx
www.ochd.org



Complaint Memorandum

Insp Date: 7/16/18 **Business ID:** OW000164
Business: Popeyes Louisiana Kitchen # 12875
197 Route 37 East
Toms River, NJ 08753

Inspection: OU000568
File Number: 051690
Phone: 732-281-8594
REHS: B-101909 Dwight Gerdes
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-201807160853-OU

Complaint Information

Type Food Complaint Date Received 07/16/18 Received By England, Lynn
Complaint Origin Public Date Assigned 07/16/18 Assigned Inspector Gerdes, Dwight
Establishment Municipality 1507 Toms River Date Finalized 08/16/18
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State [REDACTED] Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: Garbage and debris all over. Seagulls pulling apart the garbage. Dumpster is left open.

Complaint Investigation Narratives

Narrative Date 07/17/18 Narrative Author Gerdes, Dwight

7/17/18

Dwight Gerdes, REHS on site. Met with Mohammed Faisul, General Manager 732-281-8594. Reviewed Complaint. Manager indicates:

- Not aware of the complaint but fixed the problem when he saw the problem.
- Unknown who is putting garbage on the ground: staff or illegal dumping. Must check cameras.

Observed:

- Exterior waste corral doors open. Garbage and recycling container lids open. COMPLAINT IS VERIFIED.
- Minimal waste on the ground. Haz mats on the ground from opening work such as paints; never properly disposed of. Cardboard however, is stacked on the ground, several feet deep.
- Flies are excessive and waste from birds in this area is excessive.

(Continued from previous page...)

Corrective actions to be taken:

- Close dumpster lids and keep them closed at all times unless in use (Too much waste cardboard on the ground. Cannot close all lids at this time).
- Manager indicates there is a need to change pick up schedule from 2 to 3 times per week pick up.
- Remove all waste and recyclables from the ground. Proper disposal or recycling is required.
- Train staff to properly dispose of recyclable and waste; nothing left directly on the ground.
- Manager to obtain a power washer to clean excessive bird feces from this area.

OCHD will return in 30 days to evaluate corrective actions (August 17, 2018)

8/16/18 1044

Dwight Gerdes, REHS on site again after 30 days to verify clean up of dumpster corral. Observed:

- food waste on ground
- birds in corral
- haz mats (paint from opening work) remaining in corral
- open dumpster lids

Reviewed unacceptable findings with manager, Mohammed Faisul and complaint cannot be closed. Worker and manager now work to clean dumpster area, close dumpster lids when not in use and train staff in proper exterior waste area maintenance and use. OCHD Will return at the end of the day to review proper clean up. Failure to clean waste area of food debris from the ground will result in a change of establishment evaluation.

8/16/18 1530

Dwight Gerdes, REHS on site. All waste is now removed from the dumpster corral.

In addition due to eeeeeeeeeextra waste that is leading to spillage to the ground, waste pick up will be revised from 2 pick ups to 3 per week.

Complaint is verified and abated. No cause for further action by this agency at this time.