



Ridgewood Village
131 N Maple Ave, Ridgewood NJ 07450

Complaint Log

All Activity between the dates of 1/1/2026 and 6/16/2026.

Tracking	Received	Department	Type	User	Status	Completed Notes
Location Summary						
CPT-26-00001 206 E GLEN AVE	1/2/2026 1:15:00 PM	CodeEnforcement	Garbage	Sharon Grathwohl	Complete	12/22/2025
On 12/ 08/2025, after a complaint about the address 206 E Glen Avenue, regarding piles of trash/construction debris in the yard and driveway, a Field Inspection on same date revealed the same. On 12/22/2025, a field inspection of the same address revealed the trash piles were removed and placed in a dumpster which a permit was acquired by the homeowner on 12/17/2025. No further action is necessary at this time.						
On 12/08/2025, a certified letter was sent to the homeowner and contractor with a copy of the ordinance regarding trash/construction debris in the yard.						
CPT-26-00003 76-112 N MAPLE AVE	1/5/2026 8:59:00 AM	CodeEnforcement	Other	Sharon Grathwohl	Complete	1/2/2026
On 12/ 26/2025, a Field Inspection of the business, Fiesta Bowl, revealed a neon sign in the front window. On 01/02/2026, a field inspection of the business front window revealed the neon sign was removed. No further action is necessary at this time.						
On 12/30/2025, a certified letter was sent to the business and building owner along with a copy of the ordinance related to neon signs.						



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CPT-26-00008	1/5/2026 9:37:00 AM	Other		Complete	1/12/2026
1 E RIDGEWOOD AVE	CodeEnforcement	Sharon Grathwohl			
On 01/05/2026, A Field Inspection of Dunkin Donuts @ 13 N Broad Street revealed a Neon "Open" sign in the front window.					On 01/12/2026, Russel of the Dunkin Donuts, 973-356-1072 called regarding the removal of the lighted sign. It was explained that he can reuse light 5' back from the window if desired. No further action is necessary at this time.
On 01/06/2026, a Certified Letter was sent to the business and property owner regarding the neon lighted sign along with a copy of the Sign Ordinances.					
CPT-26-00012	1/5/2026 12:21:00 PM	Other		Complete	1/21/2026
42-48 E RIDGEWOOD AVE	CodeEnforcement	Sharon Grathwohl			
On 01/06/2026, A Field Inspection of Verizon @ 46 E Ridgewood Avenue revealed a moving lighted digital sign in the front window.					On 01/21/2026, Verizon manager was called at 973-224-5808 regarding the removal of themoving lighted digital sign. It was explained that he can move the digital lighted sign if it is moved back 5' back from the front window if desired. No further action is necessary at this time.
On 01/06/2026, a Certified Letter was sent to the business and property owner regarding the moving lighted digital sign along with a copy of the Sign Ordinances.					



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CPT-26-00018 177-195 E RIDGEWOOD AVE	1/6/2026 9:42:00 AM	CodeEnforcement	Other	Sharon Grathwohl	On 01/06/2026, a neon "Open" sign was observed in the front window of Hunt and Orchard business that is in violation of the Sign Ordinance., despite an in-person visit on 11/24/2025 regarding the same sign and providing a paper copy of the sign ordinance.	Complete	1/12/2026
On 01/07/2026, a Certified letter was sent to the Hunt and Orchard business regarding the neon sign.							
CPT-26-00032 144 E RIDGEWOOD AVE	1/7/2026 1:28:00 PM	CodeEnforcement	Other	Sharon Grathwohl	On 01/07/2026, a Field Inspection of Panico at 144 E Ridgewood Avenue revealed a large rectangle digital lighted and moving/changing sign in the front window.	Complete	2/20/2026
On 01/08/2026, a Certified Letter was sent to the business and building owner along with the Village of Ridgewood Sign Ordinance that includes lighted/moving signs.							
On 01/16/2026, an email from Panico regarding the lighted sign was received from Wanda Rosella of Panico requesting a call to Jack Panico to discuss. A call was made with Jack Panico, 201-895-4441 to discuss the ordinance and options. Though there are no lighted/digital lighted signs permitted, a stable unlit sign is allowed and a manual change of the sign can be done on a daily etc. basis.							
On 01/19/2026, a Field Inspection revealed that the lighted digital sign was turned off and a stable non-moving, non-lighted sign is in the window. No further action is necessary at this time.							



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CPT-26-00034 30-38 OAK ST	1/17/2026 2:26:00 PM		Other	Sharon Grathwohl		Complete	1/30/2026
On 01/17/2026, a Field Inspection of Park West @ 30 Oaks Street revealed a large rectangle digital, lighted, moving/changing sign in the front window.							
On 01/21/2026, Certified letters and the Village of Ridgewood Sign Ordinance were sent to the business and building owners regarding the lighted digital sign in the front window.							
On 01/29/2026, an email from one of the owners of Park West, Randy Carson was received regarding the digital lighted sign. The ordinance and options were discussed by email and phone 201-930-1300. As a result, the digital lighted sign was turned off and replaced with a stable menu sign in the front window in the same large rectangle frame.							
On 01/30/2026, a Field Inspection of Park West @ 30 Oak Street revealed an unlit stable menu sign in the front window and the digital lighted sign was turned off. No further action is necessary at this time.							



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CPT-26-00021 19 LIBERTY ST	1/20/2026 9:53:00 AM	CodeEnforcement	Other	Sharon Grathwohl	To date, there has not been any noise or off-hour construction work reported for the construction project at 19 Liberty St. An in-person meet at the Building Dept with Contractor, Bob Jennee, confirmed that he talked to his sub-contractors about being mindful of the allowable power tool noise times and permitted days of the week that it is allowed. No further action is necessary for this matter at this time.	Complete	1/23/2026
On 01/20/2026, Liberty Street neighbors, Matt Gullo, 201-694-1346 of 27 Liberty St and Michael Klein, 201-214-5220 of 28 Liberty St, each called the Building Dept. to report that the construction workers working at 19 Liberty St are working before and after the permitted time to make noise /work and also working on Holidays and Sundays which are also not allowed as per the Village of Ridgewood Ordinance.							
On 01/23/2026, the Contractor/Owner of the property, Bob Jennee, was called and sent an email about the Village of Ridgewood Ordinance regarding the permitted times to make power tool noise and noise and days that are allowed and not permitted (Sundays & Holidays). A copy of the Ordinance was attached to the email.							
CPT-26-00011 41 CHESTNUT ST	1/21/2026 11:44:00 AM	HealthPro	Nuisance	Michelle Slyker		Complete	1/21/2026
Nuisance conditions at dumpster pad							



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Summary						
CPT-26-00013 586 N MAPLE AVE	1/21/2026 12:44:00 PM	CodeEnforcement	Other	Sharon Grathwohl	Complete	1/21/2026
On 12/31/2025, A Field Inspection of Maple Auto/ Sunoco Gas Station @ 596 N Maple Avenue revealed a Neon "Open" sign in the front window.						
On 12/31/2025, a Certified Letter was sent to the business and property owner regarding the neon lighted sign along with a copy of the Sign Ordinances.						
On 01/02/2026, the Business manager called to discuss alternate "Open" signs for the business and will present new ideas to Building Dept in the future.						
CPT-26-00016 558 VAN BUREN ST	1/30/2026 10:59:00 AM	HealthPro	Nuisance	Danielle Caputo	Complete	1/30/2026
Scott Silver emailed Village Council, Village Manager, and Village staff on 1/24/26 to alert everyone that resident at 558 Van Buren continues to feed deer. Scott asked for Village to enforce new ordinance and to visit property for proof. Scott has brought this issue up in the past.						
Health Officer visited 558 Van Buren to look for proof of feeding. Michelle Slyker documented proof of feeding by taking pics 1.29.25 and sent to HO. These are in related tab. HO wrote summons 1.30.26 and is mailing certified and regular mail as pictures show proof of feeding.						



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CPT-26-00017 207 WALTON ST	1/30/2026 2:04:00 PM	CodeEnforcement	Garbage	Sharon Grathwohl	On 01/30/2026, based on a drive-by, Ridgewood Sanitation Dept. advised that the residence had a pile of black bags and a large pile of bulk trash at the head of the driveway and along the side of the driveway which was all piled in the snow as shown in photos provided by Sanitation.	Complete	2/3/2026
The owner of the property was contacted, Smultron LP @ 201-317-3793, who advised that her recent tenant moved out, does not drive, left the trash and called for a bulk pick up.							
Sanitation advised they received a call for a bulk pickup but no name or address was provided. The Landlord was advised of the same and will call for the trash to be removed ASAP as the property closing is soon, February 2026, and she will deduct the fee from the tenants' security deposit.							



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CPT-26-00022	2/6/2026 10:32:00 AM		Garbage			Complete	2/10/2026
17 CHESTNUT ST		CodeEnforcement		Sharon Grathwohl			
On 02/06/2026, Dept of Sanitation, Vic, reported that 4 bags of trash were found inside and alongside a town trash can on Chestnut Street. A review of the contents of the bags was done by Sanitation and revealed many empty coin boxes and Amazon envelope mail from Ridgewood Coin at 17 Chestnut St.							
No further action is necessary at this time unless Ridgewood Coin trash is found in the public trash cans in the future which will result in a summons.							
As per Village of Ridgewood Ordinance, town public trash cans can not be used for discarding business trash.							
On 02/10/2026, Code Enforcement Officer went to Ridgewood Coin to speak to the Manager and educate the business of the violation of using public trash cans for business trash and presented photos of their business trash found in the collected bags, which they blamed on their customers. A copy of the Ordinance was also provided.							
Department of Sanitation will advise if Ridgewood Coin trash is found in the public trash cans in the future which will result in a summons, which Ridgewood Coin was also advised of.							



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Summary					Completed Notes	
CPT-26-00029	2/11/2026 9:59:00 AM		Sign- commercial		Complete	2/14/2026
234 PHELPS RD		CodeEnforcement		Sharon Grathwohl		
On 02/11/2026, a female complainant called to advise that there is a large Commercial sign in the front yard of 2345 Phelps Road.						
On 02/11/2026, a Field Inspection revealed a large commercial sign advertising Scenic Landscaping, telephone 973-616-9600. The sign is a hanging sign on a tall white wooden post like a for sale sign.						
On 02/11/2026, Scenic Landscaping was contacted to remove their sign by 02/13/2026 as per a Ridgewood Ordinance about commercial signs on residential property or a summons would be issued to the homeowner. Landscaping representative advised the sign would be removed.						
CPT-26-00025	2/13/2026 1:11:00 PM		Nuisance		Complete	3/24/2026
30 CORSA TERR.		HealthPro		Pamela Rosario		
Per complainant, garbage in basement and bathroom sink backed up						
Spoke to landlord re no sufficient hot water, bathroom sink backed up and accumulation of items in basement. No mice droppings found. Landlord stated she will get everything fixed.						
PR- Owner fixed issues and provided and provided invoice of service						



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CPT-26-00030	2/20/2026 10:30:00 AM	Other		Complete	1/31/2026
40-46 GODWIN AVE		CodeEnforcement	Sharon Grathwohl		
On 01/27/2026, an email was received from a resident of Ethelbert Place, Norah Freidman, email: nkbfreidman@gmail.com					
As per the email, the sidewalk at the rear of Whole Foods that leads to Ethelbert Place is snow covered and Senior Citizen residents of Ethelbert Place are not able to walk to Whole Foods safely as well as the small connecting sidewalk between Whole Foods and Capitol One Bank in the front on Godwin Ave. - both are snow covered.					
On 01/27/2026, after an in-person visit to Whole Foods to speak to the Manager, Stephanie, 201-670-0383, and a follow-up phone call to the same Manager resulted in the clearance of the rear sidewalk on 01/31/2026.					
Also on 01/27/2026, an in-person visit to the Branch Manager of Capitol One Bank resulted in the sidewalk connection between to the two businesses to be cleared.					
Both businesses were requested to advise their snow removal companies to add those sidewalks for clearing in future storms.					



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CPT-26-00031 175 FRANKLIN AVE On 01/27/2026, after an in-person visit to Rich, Manager, Stop & Shop, he was advised of the uncleared snow covered sidewalk between Stop & Shop and the Share House and the corner of Franklin Avenue /Cottage Place. Rich advised that he will handle to have the snow removal company clear those two sidewalks/corners and will advise them to clear those places for the future storms.	2/20/2026 11:19:00 AM	CodeEnforcement	Other	Sharon Grathwohl	On 01/31/2026, a Field Inspection of the sidewalk on Cottage Place between the Share House and Stop & Shop was cleared of snow. 02/14/2026, a Field Inspection of the corner of Franklin Avenue/Cottage Place at the Stop & Shop was cleared of snow. Stop & Shop was advised to tell their snow removal company to add the Cottage Place sidewalk and the Franklin Ave/Cottage Place corner to their snow removal for future storms. No further action is necessary at this time.	Complete	2/14/2026
CPT-26-00038 25-33 GODWIN AVE.	3/7/2026 3:10:00 PM	HealthPro	Nuisance	Michelle Slyker		Complete	3/16/2026
CPT-26-00044 419 N MONROE ST Resident complaining about noise from construction at night. HO Cetrulo referred to Engineering Dept.	3/20/2026 9:01:00 AM	HealthPro	Nuisance	Michelle Slyker		Complete	3/24/2026

Date Printed: 6/16/2026

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CPT-26-00047 980 E GLEN AVE P/C from neighbor (anonymous) that complaint location has chickens that are not staying on property, and creating nuisance.	3/30/2026 3:26:00 PM	HealthPro	Nuisance	Michelle Slyker		Pending	
CPT-26-00050 1 Franklin Ave As per a Field Inspection in November 2025, a Neon "Open" sign was observed in the front window of the business.	4/16/2026 10:48:00 AM	CodeEnforcement	Other	Sharon Grathwohl		Complete	4/16/2026 10:48:32 AM
On November 26, 2025, a Certified Letter was sent to the business and business owner to remove/turn off the neon sign. After another Field Inspection, the neon sign was removed from the window. No further action is necessary at this time.							
CPT-26-00051 1 Franklin Ave As per a Field Inspection in November 2025, a Neon "Open" sign was observed in the front window of the business.	4/16/2026 10:48:00 AM	CodeEnforcement	Other	Sharon Grathwohl		Complete	4/16/2026
On November 26, 2025, a Certified Letter was sent to the business and business owner to remove/turn off the neon sign. After another Field Inspection, the neon sign was removed from the window. No further action is necessary at this time.							



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Tracking Location Summary	Received	Department	Type	User	Completed Notes	Status	Complete
CPT-26-00052	4/16/2026 10:49:00 AM		Other			Complete	4/16/2026 10:49:19 AM
1 Franklin Ave As per a Field Inspection in November 2025, a Neon "Open" sign was observed in the front window of the business. On November 26, 2025, a Certified Letter was sent to the business and business owner to remove/turn off the neon sign. After another Field Inspection, the neon sign was removed from the window. No further action is necessary at this time.		CodeEnforcement		Sharon Grathwohl			
CPT-26-00063	5/4/2026 10:23:00 AM		Nuisance			Complete	
471 E SADDLE RIVER RD Neighbor reported abandoned house stagnant water in pool, fallen trees and over grown grass.		HealthPro		Marianny Fermin-Cornelio			
Records: 24	Completed: 23						