

Brian s Richmond

[REDACTED]

Manahawkin, New Jersey 08050 United States

Mobile: [REDACTED]

Email: [REDACTED]

Work Email: **Brian.s.richmond@cbp.dhs.gov**

Availability:

Job Type: Permanent

Work Schedule: Full-time

Desired Locations:

Newark, United States; Philadelphia, United States

Work Experience:

Customs and Border Protection Officer (CBPO)

Department of Homeland Security (This is a federal job)

9495 Customhouse Plaza

San Diego, CA

6/2021 - Present

Hours per week: 40

Series: 1895 Customs and Border Protection: **Grade:** GS12 step2 **Duties, Accomplishments and Related Skills:** Organizational Location: This position is with the Department of Homeland Security, within U.S. Customs and Border Protection, Office of Field Operations, San Diego Field Office, located in Otay, CA.

Responsibilities:

- Gathering and analyzing information using intelligence reports, databases, and record checks to assess threats
- Inspecting identity and travel documents to determine validity and authenticity
- Conducting interviews, document reviews, database queries, and physical inspections to collect information, facts, and evidence necessary to properly assess risk
- Compiling data, maintaining logs, and preparing work accomplishment reports
- Identifying, targeting, controlling, and examining passengers and cargo entering and leaving the United States
- Conducting developmental officer duties to protect the U.S. homeland, enforce Federal laws and facilitate legitimate trade and travel
- Interrogating individuals to determine facts concerning criminal activity, terrorism, smuggling, or fraud
- Enforcing CBP laws through detection, interdiction and apprehension
- Performing risk assessment and inspection of passengers and cargo
- Developing, planning and participating in tactical operations
- Interacting with carriers, other agencies and foreign entities to exchange information and provide guidance on admissibility/compliance
- Performing inspection, intelligence analysis, examination, and law enforcement activities including apprehension, detention and arrest relative to arrival and departure of persons, conveyances and merchandise at Ports of Entry (POE)
- Conducting a wide variety of duties to protect the U.S. homeland, enforce federal laws, and efficiently facilitate legitimate trade and travel
- Making significant enforcement and inspection decisions. Guidelines have gaps in specificity that require considerable interpretation for application to immediate issues and problems

- Anticipating future trends and requirements involving obscure problems with complicating factors and conflicting data

- Serving as a coach and mentor of lower level CBP Officers on a regular and recurring basis

Additional :

- On January 19th 2022, graduated from Federal Law Enforcement Training Center (FLETC).

- Mobile field force (MFF) certified

- Vehicle Pursuit Passenger (VPP) certified.

- Shotgun Certified

Supervisor: VELASCO, VICTOR M (16196718988)

Okay to contact this Supervisor: Yes

Supervisory Transportation Security Officer G Band

DHS TSA

1085 Morris Ave.

Union, NJ

5/2019 - 6/2021

Hours per week: 40

Duties, Accomplishments and Related Skills:

- I was able to mitigate actual and potential threats against civil aviation.
- Performed physical and informative-based screening of passengers and their accessible and non-accessible property in order to identify those who pose a threat to aviation.
- Able to use my skill set of Behavior Detection (BD) to identify behavior and appearance indicators of potentially high-risk individuals.
- I am a front/first line supervisor and assigns work, set priorities, reviews and

evaluate work performance from my subordinates.

- Coordinates with management and airline staff to make sure the checkpoint runs smoothly.
- Make independent security-based decisions using critical thinking, experience, and observation.
- Supervises a staff of 20 or more on a daily basis in Terminal B.
- Work closely with the (FSD) Federal Security Director to create a supporting and engaging atmosphere while making sure the TSA employment policies, procedures, and practices are effectively administered.
- Project command presence while implementing security screening protocols and alarm resolution in accordance with TSA Standard Operating Procedures and directives.
- Open and closes Checkpoints in Terminal B.
- Assists management and Law Enforcement Officers (LEO) with information regarding investigations.
- Develop incident reports while utilizing Word and Excel to create reports and supply it to management.
- Worked with the FET(Field Evaluation Team) for 3 years, where I recorded and prepared test bags to be deployed to the field for training.
- I was an OJT (On the Job Trainer) supervisor where I worked with new-hires who were getting ready to be certified. I worked with the new-hires for 3 years and helped well over 100 officers on board with TSA.
- I received the Model Officer Award, where it is given out to officers who shows exemplary work within TSA, from supporting the mission and coming to work every day.

Lead Transportation Security Officer

DHS Transportation Security Administration (This is a federal job)

1085 Morris Ave.

Union, NJ

12/2018 - 5/2019

Salary: \$0.00 USD Bi-weekly

Hours per week: 40

Series: 1802 Compliance Inspection and Support

Pay Plan: SV - Transportation Security Administration Employees Other Than Executives

Grade: F

Duties, Accomplishments and Related Skills:

- Provide input to supervisors and managers concerning a variety of human resources matters such as employee performance, promotions, reassignments, awards.
- Implement security screening procedures in accordance with TSA objectives and directives.
- Assists with investigations of incidents, and preparing incident reports.
- Responds to breaches of security and emergency situations.
- Train team members, monitoring and reporting on the status and progress of work.
- Represent the team in communications with the supervisor or manager for the purpose of obtaining resources.
- Can operate 2-way radios and navigate the surveillance cameras (CCTV) for playback.
- Assigned work duty, review and evaluate work performance of the officers.
- Provide leadership to officers who needs coaching and mentoring.
- Recommended disciplinary action when needed.
- Used immediate critical thinking skills, experience, S.O.P knowledge and observation to problem solve situations.
- Listen to officers' problems and find a resolution, if the problem cannot be resolved then I will get management involved.
- Monitor the flow of the passenger flow in order to stay ahead. If another lane needs to be open or if I can start breaks/lunches at a certain time.
- Oversees the screening checkpoint and baggage screening on a daily basis.
- Operate, calibrate equipment and report any damage.
- Assist management with information for investigations that resulted in security breaches.
- Participates in daily briefings while delivering sensitive or classified information.
- Utilizes the computer to update the excel spreadsheets to input empirical data about passenger flow.

Assistant Training Instructor-Collateral

DHS TSA (This is a federal job)

1085 Morris Avenue

Union, NJ

4/2017 - 6/2019

Salary: \$0.00 USD Bi-weekly

Hours per week: 40

Series: 1802 Compliance Inspection and Support

Pay Plan: SV - Transportation Security Administration Employees Other Than Executives

Grade: E

Duties, Accomplishments and Related Skills:

- Performed remedial training for annual assessment failures to include Practical Skills Evaluations (PSE's & Image Mastery Assessments (IMA's).
- Reviewed and assisted in the administration of Job Knowledge Tests
- Assessed and provided feedback for required training adjustments or recommendations for improvement
- Performed a variety of administrative tasks associated with the Training Department
- Conducted data entry work on the Online Learning Center (OLC) for initial image certifications, and annual testing
- Trained and supervised newly hired adult employees concerning screening operations
- Implemented and effective training protocol in a laboratory setting
- Organized the training requirements for newly hired adult employees using strong time management skills
- Document training requirements in a clear and detailed manner
- Provided timely and effective feedback to ensure proper screening techniques
- Adjusted coaching and mentoring styles to match the learning styles of various adult learners with various backgrounds
- Balanced the needs of a fast-paced, demanding operation with the training needs of multiple adult employees
- Professionally and confidently handled challenging screening situations
- As directed, provide adult training to STSOs, LTSOs, and TSOs in identifying their weakness/ strong suite in their training needs
- Adapt/conduct local training material in order to meet the training requirements for each fiscal quarter
- Flexible in class start and end times, room changes, availability

- Maintain communication with management and supervisors concerning issues with training that may reveal security-screening vulnerabilities
- Perform remediation training ranging from PSE remediation to recurrent S.O.P training for STSO's, LTSO's and TSO's
- Performed in giving credit in the OLC (Online Learning Center), create course offerings and running reports
- Importing TRX sessions on the computer to include media files
- Able to import and export TIP reports from the terminals x-ray machines & upload to I-share site
- Manages classroom dynamics, resolves routine classroom problems, monitors and evaluates training.
- Responsible for the oversight of all remediation and reassessment processes for the Atlantic City International and Trenton Mercer Airports.

Supervisor: MR. FARRIN LYLES (609.407.7907)

Okay to contact this Supervisor: Yes

Transportation Security Officer

DHS TSA (This is a federal job)

1085 Morris Ave.

Union, NJ

6/2016 - 12/2018

Salary: \$0.00 USD Bi-weekly

Hours per week: 40

Series: 1802 Compliance Inspection And Support

Pay Plan: SV - Transportation Security Administration Employees Other Than Executives

Grade: E

Duties, Accomplishments and Related Skills:

- OJT (On the Job Trainer) Mentor, duties includes coaching and developing officer's skills and experiences to detect and mitigate security threats

- Performed as an Acting Lead Transportation Security Officer at the request of the supervisor-handled data gathering and input, proper lane rotation, and SOP compliance of fellow officers
- De-escalated irate passengers by calmly explaining procedures and utilizing interpersonal as well as customer service skills
- Provided feedback to supervisors and managers to highlight concerns and issues for resolution; provided potential solutions
- Wrote reports and provided written feedback to supervisors concerning potential improvements to the checkpoint operation
- Calibrated and performed maintenance on screening equipment to include L3 Advanced Image Technology, Rapiscan Advanced Technology X-Ray machines, Explosive Trace Detection machines, and Walk Through Metal Detectors; completed appropriate logs
- Participated in breach situations. Provided supervisors with accurate information in a time- sensitive situation. Provided accurate predications based on my thorough understanding of the operation.
- Taught others to provide detailed information
- Educated and provided customer service to the traveling public
- Encourage officers to use their critical thinking skills, apply the Standard Operating Procedures (S.O.P.) and use (TACCOM) Tactical Communication when dealing with the public and or potential threats
- Implemented security-screening procedures and provided input to supervisors
- Command presence by presenting self in a professional and courteous manner
- Assists with seeking passengers and investigate incidents, when applicable
- Facilitate daily briefings concerning security-sensitive information or classified information
- Utilize the I-share network to create and upload documents pertaining the checkpoint numbers
- Safeguard the traveling public by preventing deadly or dangerous objects from being transported onto an aircraft

Supervisor: Suzete Mullen (973-735-7993)

Okay to contact this Supervisor: Yes

Transportation Security Officer

DHS TSA (This is a federal job)

101 Atlantic City International Airport

Egg Harbor Township, NJ

1/2013 - Present

Salary: \$0.00 USD Bi-weekly

Hours per week: 40

Series: 1802 Compliance Inspection And Support

Pay Plan: SV - Transportation Security Administration Employees Other Than Executives

Grade: D

Duties, Accomplishments and Related Skills:

- Engaged in threat mitigation activities to protect aviation
- Performed security functions related to the screening of people and property through the use and application of procedures, techniques and technology
- Implemented security screening procedures in accordance with TSA objectives and directives
- Applied classroom, Online Learning Center and on-the –job instruction to different areas of work
- Received feedback from leads and supervisors to get an understanding of line of leadership/chain of command, in order to build network communication and strengthen my ability to mitigate actual and potential threats
- Maintained situational awareness and calmness at all times in order to effectively control the screening environment
- Operated various equipment such as walk-through metal detectors, explosive trace detection system, advanced imaging technology and x-ray equipment. Performed operational tests on the equipment, recorded and reported the results to the supervisor and lead
- Interact with the public, giving directions and responding to inquiries.
- Control terminal entry and exit points
- Accomplished security based decisions by using critical thinking skills, situational awareness, consciousness, integrity /honesty, interpersonal skills, oral communication and teamwork

Supervisor: Albert Alberici (609-204-0808)

Okay to contact this Supervisor: Yes

SECURITY DETAIL SUPERVISOR

COASTAL LEARNING CENTER

2100 OAK AVE.

Northfield, NJ

1/2004 - 6/2015

Salary: \$0.00 USD Bi-weekly

Hours per week: 40

Duties, Accomplishments and Related Skills:

- Initiated and prepared security and safety briefs for each detail and group of security staff. The briefs are detailed outlines of the time frame, location, staffing, and areas and persons to secure and surveil.
- Conducted and directed security equipment readiness and operability prior to deploying any teams to site locations.
- Orchestrated training blocks to maintain the safety action plans for subduing and neutralizing potential threats while preserving the integrity, safety, and civil liberties of persons on the property.
- Perform screening of students and faculty to ensure no prohibited items, substances, or activities occur within the facility.
- Continuously monitored the grounds for policy and security compliance of personnel, visitors, equipment, and property.
- Provided after-action and incident reports for any incident to track and analyze parties involved, actions taken, and facts of the scenarios to better develop plans to limit and prevent unsafe recurrences.
- I am a CPI or Crisis Prevention Intervention credentialed lead, therefore certified to recognize, respond, and resolve several scenarios of danger, imminent or current, then to apply protocols to secure the safety of persons and property in the most efficient and effective manner.
- Performed daily and weekly audit.

Supervisor: Renee Waddell (609-204-0990)

Okay to contact this Supervisor: Yes

BANQUET BARTENDER**RENAULT WINERY**

72 BREMEN AVE.

Egg Harbor Township, NJ

10/2006 - 10/2013

Salary: \$0.00 USD Bi-weekly

Hours per week: 40

Duties, Accomplishments and Related Skills:

As a Banquet Bartender I was responsible for setting up the bar facility, stocking the inventory products, to meet the customer demands, and maintain the safe environment for patrons.

I became skilled at delivery the customer requests and as a result developed my interpersonal skills, strong effective communication style, attention to detail, and ability to make any situation work by flexibility.

Completed class on mixology (Fired-up) training to become certified and skilled to make an assorted class of beverages.

Education:

PINELAND REGIONAL HIGH SCHOOL Little Egg Harbor, NJ United States

High school diploma or equivalent 6 / 1998

OCEAN COUNTY COLLEGE Island Heights, NJ United States

Some college (no degree)

Job Related Training:

Training-The- Trainer- Certified:
 OJT coach-Instructor
 OSARP CT80 v.5.3 Instructor
 New Hire Instructor for Crossover to checked Baggage Instructor
 EAPS Instructor
 M.E Instructor
 TDC Advance Resolution Instructor
 Image Interpretation Instructor
 IWD Instructor

Language Skills:

Language	Spoken	Written	Read
English	Advanced	Advanced	Advanced

References:

Name	Employer	Title	Phone	Email
Ishmael Deen (*)		Training Specialist	9087870714	
Suzete Mullen (*)		Supervisor Transportation Officer	9737357993	
Jennifer Capra (*)		Training Specialist	9085910494	

(*) Indicates professional reference

Additional Information:

Recipient of the FSD TSA Coin for Obvious Threat Catch for controlled substance identified on-person during screening- December 2017

Skills Enhancement Intermediate and Advance course graduate

Instructor Development Course Intermediate level course graduate

Safety Action Team Member- Provided support and resources to staff on safety protocols and responses

OJT Time Off Award Recipient

Hazardous Material Custodian- Responsible for the management of the program for all hazardous materials collected during screening operations for TSA.

Computer Skills: Microsoft Office, Internet, Goggle Drive, Adobe Drive