

Ocean County Health Department

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Complaint Memorandum

Insp Date: 2/25/2022 Business ID: 103821

Business: Crystal Diner
2 Route 37 East

Toms River, NJ 08753

Inspection: OV001826

File Number: 36266

Phone: 732-244-6262

Inspector: B-101909 Dwight Gerdes

Reason: 06. COMPLAINT

Results: Complete

Complaint Number: C-202202251553-OV

Complaint Information

Type Food Complaint Date Received 02/25/22 Received By OTHER

Received by (other): Megan Ryan

Complaint Origin Public Date Assigned 02/25/22 Assigned Inspector Gerdes, Dwight

Establishment Municipality 1507 Toms River Date Finalized 02/28/22

Location Rte 37

Owner, Agent of Responsible Person _____

Complainant Information

Complainant Phone

Address City State Zip

Occupation Employer

Nature of Complaint: Waitress had red & white bumps/inflamed hands handling food- no gloves- noticed another waitress had the same thing. Also hair in 2 different plates of food.

Complaint Investigation Narratives

Narrative Date 03/01/22 Narrative Author Gerdes, Dwight

2/28/22 CONFERENCE

Prior to entering the establishment, complainant is called several times to obtain further information. Unable to get through or leave a message.

Dwight Gerdes, Senior REHS and Alex Kalmikoff, REHS on site with Darlene Volk 732-244-6262, Front End Manager. Complaints are reviewed and Darlene indicates no knowledge of these complaints, but indicates:

- Serving and front end staff on Friday (Complaint was received by OCHD on Friday 2/25/22) included: Janet Palmay, Amanda Wilson, Rose Zahr, Lucy Juarez, Catherine King, Jessica Sarian, Melinda Sloboda, Dawn Jordan (host), and

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Alecia Yuhans. None of these staff members have been seen with any problems on their hands or arms.

- All of the servers on site today showed hands and arms and had no visible skin issues, with the exception of Rebecca who has a cut from a knife. She has a butterfly stitch, and bandage over the area. She will wear gloves if handling RTE foods.

- Janelle Lewis however may have Eczema. This was later corrected to Psoriasis on her arms, maybe hands. She wears long sleeves.

NOTE: Eczema is not normally contagious, however if raw, irritated and infected, it may be. Psoriasis is not contagious. Neither condition is a foodborne illness issue, however, it is prudent to recommend that this employee consult with her physician.

- Manager Dawn Jordan indicates that there was a complaint on Saturday about server skin condition.

Complaint is not verified and there is no cause for further investigation by this agency at this time.