

Ocean County Health Department

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Complaint Memorandum

Insp Date: 1/6/2022 **Business ID:** 103821
Business: Crystal Diner
2 Route 37 East

Toms River, NJ 08753

Inspection: OU002333
File Number: 36266
Phone: 732-244-6262
Inspector: B-101909 Dwight Gerdes
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-202201061519-OU

Complaint Information

Type Food Complaint Date Received 01/06/22 Received By England, Lynn
Complaint Origin Public Date Assigned 01/06/22 Assigned Inspector Gerdes, Dwight
Establishment Municipality 1507 Toms River Date Finalized 01/28/22
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant Phone
Address City State Zip
Occupation Employer

Nature of Complaint: Sunday at 12. Pork roll, egg and cheese sandwich. Became ill with fever and chills.
He is still sick.

Complaint Investigation Narratives

Narrative Date 01/18/22 Narrative Author Gerdes, Dwight

1/6/22 Call to complainant by Dwight Gerdes, SREHS to review complaint. Complainant indicated:
- Still sick; planning to call the doctor tomorrow 1/7/22.
- Foods involved: Pork roll egg a cheese, coffee, fries.
- Symptoms: Fever, chills. Can't keep food down the first few days.
- Was at the Crystal Diner on Sunday 1/2/22 at noon.

1/7/22

Dwight Gerdes, SREHS onsite with Tanya Kolenovic, Hostess and reviewed complaint until the owner, Mohamed arrived. Tanya indicates that she was aware of this complaint. Indicated that symptoms were stated as vomiting and diarrhea. Complainant called the restaurant and spoke with Rebecca (manager) who took the phone # to call back.
- Rebecca is texted now to get what happened, in her words, but she is not available.
Tanya indicated that something was offered to the complainant to compensate if the food was not good.

(Continued from previous page...)

Owner mohammed was on site and indicated:

- Staff working 1/2/22 between 9-3 all were not sick (Darlene (manager), Mohamed (owner), Janet, Jerry, Rebecca, Lucy and Amanda (servers), Lorenzo and Marco (cooks) and busboy Jorge.
- All foods from Ray Enterprises, Pglisi Farm, Jersey Shore Bakery, Maximum foods and Law coffee.

Note:

Observed no glove use by cooks preparing/ handling RTE food at this time. Brought to the attention of the owner, for immediate retraining/ correction. Must not be repeated.

Observed:

Foods in receiving refrigeration at 34-38 degrees F and freezer 11 degrees F.

Foodss on the line for preparation 28-40 degrees F

These foods not cooking at this time.

Dishwasher operating at satisfactory temperatures 160/180.

1/18/22

Call to complainant to review findings. Left a message requesting a return call if intersted in discussing.

1/28/22

With no return call from the complainant, and no verification of this complaint, complaint is closed with no cause for further action by this agency at this time.