

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 1:02 PM
To: Council Mayor and
Cc: Husband Charlie ♥; gulmyco@optonline.net; RAB2020
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 1:41 PM
To: Kristine Morieko
Subject: Ethics training

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 1:36 PM
To: Dill Rob
Subject: Flag

Rob,
Are the flags supposed to be at ½ mast for RBG?

Thanks,
Eileen

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Monday, September 28, 2020 3:35 PM
To: Robert Culvert; Glen Rock Public Works; Carlos Figueroa
Subject: FW: 2021213491 Hillock

I would appreciate an answer from the department as I don't want to say anything conflicting with what really happens...thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 28, 2020 3:19 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Re: 2021213491 Hillock

Lenora - please LMK how reported tree issues are tracked. Thanks!

On Sep 22, 2020, at 3:46 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thanks Lenora. I'll look at the details later. However, regarding #3, when a homeowner calls regarding a diseased tree, how is that tracked? Many residents indicated that they had previously reported issues with Borough trees.

On Sep 22, 2020, at 3:25 PM, Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hello Eileen – see response below in red.

Thanks.

Lenora

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:40 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

Just following up on my 9/3 email again. Resending the questions below as your email last week (9/17) said you'd be meeting with Carlos and Bob today (Monday 9/21) to gather the info to answer to my questions.

Thank you,
Eileen Hillock

30 Edgemont Road
Glen Rock NJ 07452

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis. **There is no defined procedure or frequency. Trees are review and inspected when requested by property owners and by site visits of Borough personnel.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020. **Attached.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020). **The Borough does not have a list of diseased trees.**

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Wednesday, September 16, 2020 1:45 PM

To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>

Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>

Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the Borough was **negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury

or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

<TREES AUGUST 2020.pdf>

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 3:47 PM
To: Chief D. Ackermann
Subject: FW: Borough Flags us

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 1:02 PM
To: Mayor and Council <mayorandcouncil@glenrocknj.net>
Cc: Husband Charlie  <chillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

Sent: Wednesday, September 16, 2020 3:00 PM
To: Bob Culvert; Carlos Figueroa
Cc: Jackie Scalia
Subject: FW: FW: 2021213491 Hillock

Hello – this request has to be addressed.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~
Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees

directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,
Eileen and Charlie Hillock
30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>

Sent: Wednesday, September 9, 2020 12:48 PM

To: Dawn Mulligan <dawn@huntingtonbailey.com>

Cc: Jackie Scalia <jscaliam@glenrocknj.net>

Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 16, 2020 3:53 PM
To: Bob Culvert; Carlos Figueroa
Cc: Jackie Scalia; Glen Rock Public Works
Subject: FW: FW: 2021213491 Hillock
Attachments: tree qu.doc

Hello – this request has to be addressed, as well as the attached form. In speaking with Kathy last week, the requests made were to have the tree in question at 30 Edgemont Road trimmed, but it was never reported or deemed “hazardous” by the homeowner or the Borough.

The answers to the below questions would best be answered from the department. The trees are addressed in a reactive manner, so when the request is made it is included in the work order list. If you could provide answers, by email to me for questions 2 and 3, I will forward to Eileen.

Thanks.

L

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~
Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,

Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,
Eileen and Charlie Hillock
30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

JIF CLAIMS, LLC

M E M O R A N D U M

TO:

FROM: Dawn S. Mulligan
dawn@jifclaims.com
201 722-8655 FAX 201 722-0659

CLMT:

D/L:

Location:

Please supply us with the answer to the following questions:

- 1. Was the tree ever reported to the Borough as being hazardous?**
- 2. If reported, what precautions were taken?**
- 3. When the Borough arrived at the scene, was the tree limb dead or alive?**
- 4. Did the entire tree have to be cut down?**
- 5. Was the reason for the fallen tree limb due to weather or was it due to the tree limb being dead?**
- 6. Does the Borough own this tree?**
- 7. Who is the owner; name and address if not Borough?**
- 8. Do you have a Shade Tree Commission?**

Kindly provide us with the answers at your earliest convenience.

Name and Telephone of person completing form:

Mary Villareal

From: Glen Rock Communication <grinfo@glenrocknj.net>
Sent: Wednesday, October 7, 2020 7:49 AM
To: Mary Barchetto; Christopher O'Reilly; Lenora Benjamin
Subject: Fw: Halloween 🎃 events to publicize in this weeks email

Please confirm these events are good to go in the weekly email.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, October 7, 2020 7:47 AM
To: Glen Rock Communication <grinfo@glenrocknj.net>
Cc: GlenRockNJDogPark@gmail.com <GlenRockNJDogPark@gmail.com>
Subject: Halloween 🎃 events to publicize in this weeks email

Hi Ashley - please add these events to the Friday weekly update email - thanks! Any questions, LMK.

***NOTE:** All events are sponsored by the Glen Rock NJ Dog Park, a 501c3 non-profit charitable organization.

Bark-N-Brew Pup-toberfest
Date: Sunday, Oct. 25, 2020
Time: 2 pm - 5 pm
Place: Glen Rock NJ Dog Park
Fun family event. Dogs welcome!

Pet Psychic
Date: Saturday, Oct. 31, 2020
Time: 1 pm - 3 pm
Place: Glen Rock, NJ Dog Park
Ever wonder what your pet is really thinking? Now's the time to find out!

Howl-O-Ween Pet Costume Contest
Date: Saturday, Oct. 31, 2020
Time: 2 pm - 3 pm
Place: Glen Rock NJ Dog Park
Spectators welcome! Prizes awarded!

Thanks,
Eileen Hillock
201 774 7433

Mary Villareal

From: Jackie Scalia <jscal@glennrocknj.net>
Sent: Friday, October 2, 2020 4:34 PM
To: eileen.hillock@gmail.com
Subject: FW: Message from KM_C558
Attachments: SKM_C55820100216360.pdf

Hi Eileen,

See attached as part of your request another email will follow.

Jackie

From: scan@glennrocknj.net <scan@glennrocknj.net>
Sent: Friday, October 2, 2020 4:37 PM
To: Jackie Scalia <jscal@glennrocknj.net>
Subject: Message from KM_C558

Work Not Complete: Shade Tree

Month	Date	Work Order	Location
July 2018	7/9/2018	1829	253 Main Street
	7/17/2018	1862	46 South Highland Avenue
	7/19/2018	1875	110 Abington Terrace
	7/23/2018	1892	40 Central Avenue
	7/23/2018	1893	Main Street
	7/25/2018	1918	16 Abington Terrace
August 2018	8/2/2018	1938	54 Belvidere Road
	8/6/2018	1971	Arboretum
	8/17/2018	2012	Abington Terrace
September 2018	8/20/2018	2037	11 Leigh Terrace
	8/30/2018	2075	8-18 Wadsworth
	9/13/2018	2126	34 Hazlett Avenue

Friday, October 02, 2020

Month	Date	Work Order	Location
June 2019	6/18/2019	3145	27 Griswold Place
	6/20/2019	3166	Dean Street Park
	6/27/2019	3197	Alan Avenue
July 2019	7/3/2019	3234	7 Cornelia Place
	7/9/2019	3250	130 Midwood Road
	7/17/2019	3278	26 Harding Road
August 2019	7/22/2019	3297	96 Midwood Road
	7/26/2019	3322	202 Pinelawn Road
	8/1/2019	3351	137 Forest Road
Friday, October 02, 2020	8/5/2019	3358	19 George Road
	8/9/2019	3382	57 Woodvale Road

Month	Date	Work Order	Location
November 2019	11/7/2019	3780	500 Hamletown Road
	11/14/2019	3796	152 Devonshire Place
December 2019	12/9/2019	3823	170 South Highland Avenue
January 2020	1/2/2020	3878	27 Berkeley Place
	1/6/2020	3884	285 Hamilton Avenue
	1/15/2020	3913	Rock Road - C8D
February 2020	2/19/2020	3994	136 - 142 Ellsworth Terrace
	2/26/2020	4016	218 Gaynor Place
March 2020	3/10/2020	4042	32 Glenfair Road
April 2020	4/1/2020	4083	379 Boulevard
	4/13/2020	4101	28 Gordon Place

Friday, October 02, 2020

Month	Date	Work Order	Location
June 2020	6/17/2020	4262	11 Belvidere
	6/18/2020	4267	37 Allen Avenue
	6/19/2020	4273	1404 Hamilton Avenue
	6/23/2020	4285	196 Greenway Road
	6/24/2020	4288	Upper Faber/285 Durham
	6/29/2020	4298	111 Benson Road
	6/29/2020	4303	14 Harding Road
	6/30/2020	4309	109 Ellsworth Terrace
July 2020	7/6/2020	4321	472 Rock Road
	7/6/2020	4325	38 Radburn Road
	7/7/2020	4331	158 Rutland Road

Friday, October 02, 2020

Month	Date	Work Order	Location
July 2020	7/23/2020	4410	18 Monmouth Road
	7/24/2020	4412	176 Thurston Terrace
	7/28/2020	4425	1572 Harristown Road
	7/28/2020	4426	825 Harristown Road
	7/28/2020	4427	1835 Harristown Road
	7/28/2020	4428	847 Harristown Road
	7/28/2020	4429	836 Prospect Street
	7/28/2020	4430	197 Rock Road
	7/28/2020	4431	1103 Rock Road
	7/28/2020	4432	1131 Rock Road
	7/28/2020	4434	357 Rock Road
	7/28/2020	4435	610 Rock Road
	7/28/2020	4438	1155 Rock Road
	7/28/2020	4439	17 Edgemont Road
August 2020	7/30/2020	4447	146 Hazellurst Avenue
	8/4/2020	4453	704 Harristown Road
	8/4/2020	4459	1155 Delmar Avenue

Friday, October 02, 2020

Month	Date	Work Order	Location
August 2020	8/13/2020	4508	45 Stonefield Road
	8/13/2020	4509	8 Gaymer Place-(corner Inverse)
	8/17/2020	4518	15 Grosvenor Place
	8/17/2020	4522	see below
	8/18/2020	4528	146 Ellsworth Terrace
	8/20/2020	4540	320 Boulevard
	8/24/2020	4549	586 Broad Street
	8/24/2020	4552	144 Ridge Road
	8/27/2020	4569	1141 Rodney Street
	8/28/2020	4572	see below
	8/28/2020	4573	1153 Rutland Road

Month	Date	Work Order	Location
September 2020	9/17/2020	4648	22 Edgemont Road
	9/17/2020	4649	197 Delmar Avenue
	9/22/2020	4668	728 Hamilton Avenue
	9/22/2020	4669	see below
	9/22/2020	4670	see below
	9/22/2020	4671	184 Harding Road
	9/24/2020	4684	41 Rimbury Place
	9/25/2020	4688	413 Maple Avenue
	9/28/2020	4689	57 Tonawanda

Friday, October 02, 2020

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Friday, October 2, 2020 5:08 PM
To: Glen Rock Communication
Cc: Mary Barchetto
Subject: FW: Quiet Zone Presentation
Attachments: Quiet Zone PP2.pptx; RR Quiet Zone Analysis.pdf

Ashley - we got a second request for these to be posted on the website.

Thanks.

L

-----Original Message-----

From: Lenora Benjamin
Sent: Wednesday, September 30, 2020 3:19 PM
To: Glen Rock Communication <grinfo@glenrocknj.net>
Cc: Mary Barchetto <mbarchetto@glenrocknj.net>
Subject: FW: Quiet Zone Presentation

Ashley - can you post these two presentations as information regarding Quiet Zones as presented at the work session of the Mayor and Council on 9/23/2020.

Thanks.

Lenora

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 30, 2020 1:51 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Mary Barchetto <mbarchetto@glenrocknj.net>
Subject: Quiet Zone Presentation

Lenora or Mary,

Would you please arrange to have the informative presentation from last week's work session on Quiet Zones shared on the Borough website.

There's a lot of interest from people that were unable to attend the meeting.

Thank you,
Eileen Hillock
30 Edgemont Rd



GLEN ROCK POLICE DEPARTMENT

Dean Ackermann – Chief of Police

1 Harding Plaza
Glen Rock, NJ 07452

Phone: 201-852-3800
Fax: 201-251-3887



Review of Railroad Quiet Zones

Prepared by Chief Dean Ackermann

History:

I have been a police officer in Glen Rock since 1986 and have family members who have lived in the community for just over 75 years and can attest to the fact that the issue of train horns has been raised, *often by those who may be new to the community*, on any number of occasions.

Approximately 20 years ago Glen Rock attempted to regulate this issue and it resulted in a court battle with NJ Transit which the town lost. I must point out that the railroad in Glen Rock belongs to NJ Transit, an entity of the State of New Jersey – not a private company. It is also important to note that by statute the Commissioner of the NJ Department of Transportation (NJDOT) is also the board chairperson of NJ Transit. In essence, NJDOT and NJT are one in the same. No municipal government has the authority to regulate a railroad or an entity of the State of New Jersey.

Viability:

In the past NJ Transit has not considered this type of crossing viable for Glen Rock based upon the nature of our grade crossings and traffic conditions. This is a position which is shared by the Glen Rock Police Department. Our traffic safety supervisor Sgt. Scott Mc Govern, who is a graduate of the Rutgers School of Traffic Engineering for Police Officers, and I have reviewed this situation and our continued position remains that there is little chance of obtaining authorization for a program which the town most likely would be unable to fund.

There is no factual data to support a case that the intersection would be safer and that the improvements implemented lower the probability of accidents. This is a key requirement for the implementation of a quiet zone. Further, according to the US Government Accountability Office, there are no studies that have quantified the benefits resulting from the

www.glenrockpolice.com

Quiet Zone Designation in New Jersey

An Informational Guide



North Jersey
Transportation
Planning
Authority

About this Brochure

The federal requirement that train horns be sounded at every grade crossing in or near communities nationwide has sparked a number of questions with regard to the establishment of quiet zones. The North Jersey Transportation Planning Authority (NJTPA), as northern and central New Jersey's Metropolitan Planning Organization (MPO), is pleased to provide this brochure as a guide to communities throughout the state.



Definition of a Quiet Zone

A quiet zone, designated by the Federal Railroad Administration (FRA), is a section of a rail line where alternative safety measures have been put in place waiving the requirement that locomotives blow their horns when approaching grade crossings. This does not preclude the use of horns at times when safety dictates their use.





Who Can Apply?

Under the rule, the entity with jurisdiction over the road that crosses the tracks can apply for the quiet zone. Under this definition, all communities, counties, and special districts with roadway authority can apply.

Quiet Zone Considerations

To obtain a quiet zone designation, the applicant typically bears the cost of improvements to the crossing that, in the FRA's judgment, make the crossing at least as safe as it would be if locomotives continued to sound their horns (see discussion on FRA Quiet Zone Calculator, page 8). Such improvements vary by crossing. They can include physical barriers called supplementary safety measures (four quadrant gates, median barriers) and/or alternative safety measures (programmed enforcement, public education). Each roadway approach to the crossing must be equipped with an advance warning sign advising drivers that trains do not sound their horns at the crossing.

To be considered for a quiet zone designation, crossings must, at a minimum, be equipped with automatic gates and flashing lights that conform to the standards contained in the Federal Highway Administration's Manual on Uniform Traffic Control Devices. (FHWA-under Title 23 CFR, Part 655, Subpart F).



Quiet Zones Are Not for Every Community. Why?

Aside from cost and legal considerations, based on the FRA rule, the crossing to be evaluated must adhere to the following:

- The crossing must be at least $\frac{1}{2}$ mile from the nearest adjacent crossing not being considered for quiet zone designation.
- The crossing must be upgraded to include prescribed baseline criteria (flashing lights, gates, power out indicators, etc.).

Obtaining a Quiet Zone Designation

In New Jersey, applicants interested in obtaining quiet zone designation should contact the NJDOT Railroad Engineering and Safety Unit in Trenton (see back page). The unit is the primary point of contact for all grade crossing related matters, and will assist communities in navigating the federal application process.





C. Memorandum of Record: This is a document prepared by the applicant, constituting the minutes and recommendations of the Diagnostic Team meeting. This document is open to public comment.

D. Public Notice: A notice is published by the applicant announcing the recommendation of the Diagnostic Team meeting, the address and times where related documents can be viewed and inviting written comments.

E. Final Submission: A final document is compiled by the municipality containing Proof of Public Notice, the Quiet Zone Calculator results (see page 8), public comments and responses, the agreement with the railroad(s) involved and a final plan for the crossing design. The final submission is made to the NJDOT Railroad Engineering and Safety Unit and FRA.

F. Commissioner's Order: The NJDOT will issue the order to proceed once all required materials are received and reviewed, and all conditions met and satisfied. The FRA will receive a copy of the order at that time.



Contacts:

**New Jersey Department of Transportation
Railroad Engineering and Safety Unit
(609) 530-4944
www.state.nj.us/transportation**

**North Jersey Transportation Planning Authority
Division of Freight Planning
(973) 639-8404
www.njtpa.org/quietzone**

**Federal Railroad Administration
Office of Railroad Safety
(202) 493-6285
www.fra.dot.gov**

**FRA Quiet Zone Calculator:
<http://safetydata.fra.dot.gov/quiet/>**

**NJ Transit
Office of Government
and Community Relations
(973) 491-7195
www.njtransit.com**



Source: GAO, [GAO-18-57]











GAO Highlights

Highlights of [GAO-18-97](#), a report to congressional addressees

Why GAO Did This Study

Accidents at grade crossings are a major source of fatalities in the railroad industry. FRA—the federal agency responsible for providing regulatory oversight of grade-crossing safety—issued regulations on the use of train horns in 2005. Railroads generally support sounding the horn, whereas, communities often support quiet zones to reduce noise.

Congress included a provision in statute for GAO to examine FRA's train horn regulations, including those on quiet zones. Among other things, this report: (1) describes benefits and costs of quiet zones, and (2) examines how FRA evaluates the effectiveness of its train horn regulations. GAO analyzed FRA's documentation on quiet zones, including FRA's train horn regulations and 2011 and 2013 studies on quiet zone safety; reviewed literature; and interviewed FRA program officials in headquarters, Grade Crossing Managers in FRA's 8 regions, and a nongeneralizable sample of another 32 stakeholders from 6 states, railroads, public authorities, and private industry consulting firms. State and public authorities were selected based on the number of quiet zones, geographic diversity, and FRA's recommendations.

What GAO Recommends

GAO recommends that FRA: (1) revise its methodology for analyzing the safety of quiet zones, and (2) develop guidance on conducting quiet zone inspections. The Department of Transportation partially concurred with the first recommendation, saying it would consider it, and fully concurred with the second. GAO continues to believe changes to the methodology are needed, as discussed in the report.

View [GAO-18-97](#). For more information, contact Susan Fleming at (202) 512-2834 or flemings@gao.gov.

October 2017

RAILROAD SAFETY

Quiet Zone Analyses and Inspections Could Be Improved

What GAO Found

GAO found that the benefits of quiet zones—i.e., highway-rail at-grade crossings (grade crossings) where train horns are not sounded—have not been quantified and that the costs to establish quiet zones vary. The Federal Railroad Administration's (FRA) train horn regulations allow public authorities (e.g., cities or towns) the opportunity to establish quiet zones if they install safety measures that reduce risks associated with the absence of the train horn (see fig.). While GAO did not identify any research that has quantified the benefits of quiet zones, most stakeholders GAO interviewed said that these quiet zones provide benefits to communities, such as reducing noise or increasing economic development. According to FRA guidance, the factors that affect the costs to establish quiet zones can vary based on the number of grade crossings and types of safety measures used. Public authorities, which typically incur the costs and receive the benefits of quiet zones, must therefore decide whether the benefits of quiet zones exceed the costs.

Examples of the Federal Railroad Administration's Approved Quiet Zone Safety Measures



Source: GAO. | GAO-18-97

To evaluate the effectiveness of its train horn regulations, FRA has analyzed data on grade crossings in quiet zones and is transitioning to a formal process for inspecting quiet zones.

- **Analyses:** FRA's analyses showed grade crossings in quiet zones were generally as safe as they were when train horns were sounded. However, these analyses did not control for changes to grade crossings' characteristics over time—e.g., train speeds or frequency. Such changes may decrease the analyses' reliability. A revised methodology that accounts for these changes could provide FRA with better information on the long-term effects of the train horn regulations, including the safety of quiet zones.
- **Inspections:** Recognizing the need for additional oversight, FRA has taken steps to formalize its process for inspecting quiet zones. FRA has primarily relied on public authorities to oversee quiet zones and ensure compliance with the train horn regulations, in addition to informal inspections by FRA's Grade Crossing Managers. In September 2017, FRA began conducting formal inspections of quiet zones using Grade Crossing Inspectors. However, FRA has not developed guidance for how inspections are to be conducted, including how frequently inspections are to be performed or what should be examined. Without guidance, FRA cannot ensure that inspections are being conducted consistently across FRA's eight regions.

Abbreviations

ASM	alternative safety measure
CCM	ccmMercury
GCIS	Grade Crossing Inventory System
GCM	Grade Crossing Manager
FHWA	Federal Highway Administration
FRA	Federal Railroad Administration
NOI	Notice of Intent
OMB	Office of Management and Budget
RAIRS	Railroad Accident/Incident Reporting System
RFIA	Regulatory Evaluation and Regulatory Flexibility Assessment for Use of Locomotive Horns at Highway-Rail Grade Crossings Final Rule
SSM	supplemental safety measure

This is a work of the U.S. government and is not subject to copyright protection in the United States. The published product may be reproduced and distributed in its entirety without further permission from GAO. However, because this work may contain copyrighted images or other material, permission from the copyright holder may be necessary if you wish to reproduce this material separately.

the negative effects of the train horn noise on resident's quality of life. While whistle bans may have reduced noise, in 1990 FRA conducted an analysis on Florida's whistle bans that showed that they led to a 195 percent increase in accidents at grade crossings during nighttime hours.

Partially as a result of FRA's analysis and the spike in accidents associated with selected whistle bans, in 1994 FRA was required in statute to issue train horn regulations governing the sounding of train horns at all public grade crossings.³ The statute also provided FRA authority to make exceptions. In August 2006, FRA issued its final rule on the use of locomotive horns at highway-rail-grade crossings.⁴ The rule provided states and public authorities⁵ with an opportunity to establish "quiet zones," where train horns are not routinely sounded as trains approach grade crossings.⁶ However, certain conditions must be met to mitigate the increased risks resulting from the absence of the train horn. While grade-crossing accidents have remained relatively constant in recent years, federal and private-sector railroad officials remain concerned about grade crossings' safety, including whether grade crossings in quiet zones are as safe as grade crossings where the train horn is sounded. These concerns are often in conflict with public authorities who want to establish quiet zones to reduce noise.

The Fixing America's Surface Transportation Act included a provision for GAO to review FRA's final rule.⁷ This report discusses: (1) what is known

³Pub. L. No. 103-440, § 302(a)(1994). *Public-highway-rail-grade crossings* are locations where a public highway, road, or street crosses one or more railroad tracks at-grade. *Private-highway-rail-grade crossings* are highway-rail-grade crossings which are not a public-highway-rail grade crossing. 49 C.F.R. § 222.9. Throughout this report we will refer to public-highway-rail grade crossings as grade crossings, and specify when we are referring to private highway-rail-grade crossings.

⁴The final rule was codified in parts 222 and 229 of Title 49, Code of Federal Regulations. An interim final rule was issued in December 2003. The final rule was initially issued in April 2005; however, after petitions for reconsideration were received a revised final rule was issued in August 2006. 71 Fed. Reg. 47614 (Aug. 17, 2006). Reference to the final rule is the revised final rule issued in August 2006.

⁵Public authority means the public entity responsible for traffic control or law enforcement at the public highway-rail-grade or pedestrian crossing. According to FRA officials, public authorities can include cities, towns, or counties.

⁶A "quiet zone" is a section of rail line at least one-half mile in length that contains one or more consecutive public grade crossings at which train horns are not routinely sounded when approaching the grade crossings.

⁷ Pub. L. No. 114-94, § 11403(a) (2015).

gather the individual's views on each of our objectives; these views cannot be generalized to others. With respect to the freight railroads, we selected the seven largest freight railroads, in addition to the railroad involved with the Florida whistle ban. The private industry consultants were selected based on recommendations from FRA and other stakeholders we interviewed.

We also conducted additional work related to each of the objectives:

- To describe what is known about the benefits and costs of quiet zones, we reviewed FRA's Regulatory Evaluation and Regulatory Flexibility Assessment (RFIA), which evaluated the economic impacts of federal train horn regulations, and a user guide prepared by FRA on how to establish quiet zones.¹²
- To identify what challenges public authorities and other stakeholders encounter in establishing quiet zones, we conducted a content analysis of interviews with stakeholders identified above. We also reviewed FRA's Notice of Safety Inquiry—the agency's retrospective review of the final rule—issued in March 2016.¹³
- To determine how FRA is evaluating the effectiveness of FRA's train horn regulations in quiet zones, we reviewed FRA's safety studies, published in 2011 and 2013, that compared the safety of grade crossings before and after the establishment of the quiet zone to determine whether safety was impacted. To assess the reliability of FRA's studies, we drew on established guidelines for assessing research, our reports on evaluating research programs, and our internal expertise in research design. We also compared FRA's approach to federal internal controls related to information and communication.¹⁴ In addition, we reviewed FRA policies and procedures to determine its' oversight approach and then compared

¹²FRA, *Regulatory Evaluation and Regulatory Flexibility Assessment for Use of Locomotive Horns at Highway-Rail Grade Crossings Final Rule* (49 C.F.R. Parts 222 and 229) (Washington, D.C.: July 21, 2003); and FRA, Federal Railroad Administration, Highway-Rail Crossing and Trespasser Programs Division, *Guide to the Quiet Zone Establishment Process: An Information Guide* (Washington, D.C.: September 2013). The RFIA analyzed the potential economic effects of requiring the train horn to be sounded at all public grade crossings and eliminating whistle bans.

¹³See 81 Fed. Reg. 11734 (Mar. 7, 2016).

¹⁴GAO, *Standards for Internal Control in the Federal Government*, [GAO-14-704G](#) (Washington, D.C.: September 2014).

emphasis inspections on railroads' systems.¹⁶ FRA's inspectors generally specialize in one of five areas. These inspection areas are called disciplines and include: (1) operating practices, (2) track, (3) hazardous materials, (4) signal and train control, and (5) motive power and equipment.

FRA also has specific responsibilities related to the safety of grade crossings, including issuing regulations regarding the use of train horns at grade crossings. FRA issued regulations in August 2006, after FRA's analysis illustrated the dangers of whistle bans. Federal regulations require that train horns be sounded in advance of all public grade crossings.¹⁷ However, the regulations also provide an opportunity for public authorities to reduce the effects of noise associated with the train horn by establishing quiet zones. While railroads are directed to cease the routine sounding of the train horn at-grade crossings within quiet zones, the final rule states that train horns may still be sounded in emergency situations and to comply with other federal regulations and railroad operating rules.

As of June 2017, there were 570 new quiet zones located across 42 states (see fig. 1).

¹⁶FRA's inspection approach focuses on direct observations of train components, related equipment, and railroad property, as well as operating practices to determine whether they meet federal safety standards. ¹⁷Train engineers are generally required to sound the horns at least 15 seconds, and no more than 20 seconds, in advance of all grade crossings. Train horns must be sounded in a standardized pattern of 2 long, 1 short and 1 long blast, with the volume ranging from 98 decibels to 110 decibels.

¹⁷Train engineers are generally required to sound the horns at least 15 seconds, and no more than 20 seconds, in advance of all grade crossings. Train horns must be sounded in a standardized pattern of 2 long, 1 short and 1 long blast, with the volume ranging from 98 decibels to 110 decibels.

(ASM)—for grade crossings, measures that mitigate the increased risks of not sounding the train horn.¹⁹ SSMs—such as eliminating a grade crossing, installing traffic channelization devices²⁰ extending 100 feet from the crossing gates, or installing four quadrant gates—are FRA pre-approved safety measures. On the other hand, ASMs—such as traffic channelization devices that are less than the required length to be an SSM—require individual review by the FRA. Public authorities must install safety measures at enough crossings within the proposed quiet zone so that the quiet zone's risk index is at or below one of FRA's two risk thresholds.²¹

¹⁹Under some circumstances public authorities can establish quiet zones without additional SSMs or ASMs, where adequate safety features are already in place or where the risk of accidents is below certain FRA risk thresholds.

²⁰"Channelization device" means a traffic separation system made up of a raised longitudinal "channelizer," with vertical panels or tubular delineators that is placed between opposing highway lanes and is designed to alert or guide traffic around an obstacle or to direct traffic in a particular direction.

²¹FRA has two risk indexes, (1) the Risk Index with Horns and (2) the Nationwide Significant Risk Threshold. The Risk Index with Horns captures the average risk level if the train horn was routinely sounded at the grade crossings in the proposed quiet zone, and the Nationwide Significant Risk Threshold captures the average nationwide level of risk of highway-rail-grade crossings equipped with flashing lights and gates and at which locomotive horns are routinely sounded. The Nationwide Significant Risk Threshold is variable and subject to change over time. FRA annually calculates the Quiet Zone Risk Index for each quiet zone established in relationship to the Nationwide Significant Risk Threshold and compares it to the current Nationwide Significant Risk Threshold. This review is not conducted for quiet zones established by having an SSM at every public grade crossing or by reducing the Quiet Zone Risk Index to the Risk Index with Horns. Within six months of FRA's notification that the Quiet Zone Risk Index exceeds the Nationwide Significant Risk Threshold, the public authority must make a written commitment showing specific steps to lower the potential risk. A public authority then has 3 years from the date of FRA's notification to bring a quiet zone into compliance.

Department of Transportation Grade Crossing inventory Form must be on file with FRA for all crossings within the quiet zone to reflect the current conditions at each crossing.

^cA Notice of Quiet Zone Establishment must be issued to FRA, applicable railroads, and relevant state agencies indicating a quiet zone is being established at least 21 days prior to the establishment date.

Throughout the process public authorities may work with a number of stakeholders who have roles and responsibilities related to grade crossings. These include:

- **FRA:** In addition to issuing rules and regulations governing train horns and quiet zones, FRA has staff—in headquarters and in FRA's eight regional offices—that review public authority applications for use of ASMs, issue guidance on implementing federal regulations, answer questions from the public, and provide technical assistance related to the establishment of quiet zones. For example, FRA's 19 regional GCMs serve as subject matter experts on the train horn regulations and respond to questions from public authorities, while FRA program officials approve ASMs and conduct required annual reviews of quiet zones established relative to the Nationwide Significant Risk Threshold to ensure they equal or fall below this risk index.
- **Railroads:** Railroads work with public authorities to: (1) identify appropriate safety measures at grade crossings; (2) participate in diagnostic review meetings when the quiet zone includes public, private, or pedestrian grade crossings; (3) receive and comment on public authority's quiet zone notifications (e.g., the Notice of Intent and Notice of Quiet Zone Establishment); (4) install safety measures on railroad property; and (5) direct train crews not to sound horns in established quiet zones.
- **State departments of transportation and rail regulatory agencies:** These agencies receive and comment on Notices of Intent, public authority applications, and Notices of Quiet Zone Establishment; review, and in some cases approve grade crossing modifications; and participate in diagnostic reviews.²²

²²Most aspects of jurisdiction over grade crossings reside with the states. Within some states, responsibility is divided between several public agencies and the railroad. In other states, jurisdiction over grade crossings is assigned to a regulatory agency with various names such as the Public Utility Commission. These agencies are responsible for ensuring the safety of grade crossings within the states and, in some cases, approve any modifications to a grade crossing, such as adding SSMs. See U.S. Department of Transportation, FRA, *Compilation of State Laws and Regulations Affecting Highway-Rail Grade Crossings*, Fifth Edition (October 2009).

Benefits of Quiet Zones Have Not Been Quantified, and Costs Depend on Many Factors

While Benefits of Quiet Zones Have Not Been Quantified, Selected Stakeholders Highlighted Benefits for Communities

Benefits derived from establishing quiet zones and reducing noise from the train horn have not been quantified in research we reviewed or by the public authorities (i.e., communities) that we interviewed. Specifically, our review of literature did not identify any studies that had quantified the benefits resulting from public authorities establishing quiet zones at grade crossings where the horn was previously sounded. Further, FRA has not quantified benefits associated with quiet zones, but did note in its RFIA that quiet zones would likely result in localized quality-of-life benefits from silencing of the horn at locations where it had previously been sounded.²⁵ Finally, none of the public authorities we interviewed have conducted any analysis that has quantified benefits associated with quiet zones or were aware of any studies that quantified these benefits.

While the benefits of quiet zones have not been quantified, the majority of stakeholders whom we interviewed stated that quiet zones do provide benefits for communities. The most commonly cited benefit (35 of 40 stakeholders) was the reduction in noise due to the absence of routine sounding of the train horn. Stakeholders told us this noise reduction led to improvements in quality of life from, for example, the ability to sleep better at night, as well as a reduction in residents' noise complaints. To a lesser extent, stakeholders also cited economic development and safety as benefits for communities. Almost half of the stakeholders (19 of 40) we interviewed told us that areas with new quiet zones saw an increase in economic development from such things as new businesses or residential developments. Similarly, almost half of the stakeholders (17 of 40) said

²⁵FRA's RFIA measured safety benefits resulting from eliminating whistle bans and requiring that trains horns be sounded at all grade crossings. The RFIA did not measure benefits that may result from establishment of a quiet zone to crossings for which train horns were previously sounded.

-
- **Health effects:** In 2002, FRA summarized available academic literature on the undesirable effects of noise—primarily focusing on transportation noise associated with aircraft, highways, and railroads.³⁰ According to the research, transportation noise can cause undesirable psychological health effects, such as annoyance, and physiological health effects, such as hearing impairments and sleep disturbance on individuals.³¹

Costs to Establish Quiet Zones Depend on Many Factors

Total costs to establish quiet zones depend on many factors and vary widely.³² Prior to issuing regulations, in the RFIA, FRA identified the types of costs associated with establishing quiet zones that can be incurred by public authorities, states, railroads, and FRA. These factors included such things as upgrading signals at grade crossings; purchasing, installing, and maintaining safety measures like flashing lights and gates; developing, reviewing, and evaluating quiet zones; and designing public education and awareness efforts. The actual cost that public authorities incur to establish quiet zones will vary and depend on these and other factors. Both FRA program officials and FRA guidance has stated that, in general, the factors that affect the costs include such things as the number of grade crossings in a quiet zone, the geography of the area in which the quiet zone is established, and the types of safety measures a public authority decides to install. For example, some grade crossings may require upgrades to constant-warning-time devices or installation of complex and costly SSMS (e.g., four-quadrant gates), whereas other grade crossings may require fewer upgrades or less complex safety measures (e.g., traffic channelization devices). In 2013, FRA published guidance for public authorities in which it estimated that the capital costs public authorities may incur to establish quiet zones may range from about \$30,000 to more than \$1 million per grade crossing, depending on the types of safety improvements and existing infrastructure at grade

³⁰U.S. Department of Transportation, John A. Volpe National Transportation Systems Center, *General Health Effects of Transportation Noise*, FRA/RDV-03/01 (Cambridge, MA: June 2002).

³¹The study did not isolate the effect of rail noise on individuals.

³²Total costs refer to all direct (e.g., capital cost of safety measures) and indirect costs (e.g., administrative costs) associated with the establishment of the quiet zone.

spends providing technical assistance to public authorities and others on establishing quiet zones.³⁵

While public authorities are generally responsible for paying the costs to establish quiet zones, about half of the public authorities we interviewed (10 of 13) said they obtained funding from outside sources to help pay for the zones, for example:

- **Federal funds:** Six of the public authorities we interviewed reported receiving federal funds to help establish their quiet zones.³⁶ In particular, one public authority that we interviewed reported receiving a \$3.3 million Transportation Investment Generating Economic Recovery grant to establish a quiet zone.³⁷ Alternatively, public authorities in the remaining five communities were eligible for grade crossing safety improvement efforts that were designated by the state through FHWA or other programs.³⁸
- **State or railroad funds:** For three of the public authorities we interviewed, quiet zones were established in conjunction with larger state department of transportation highway or railroad projects and these entities paid a portion of the costs.
- **Grade crossing incentive funds:** Four of the public authorities we interviewed received grade-crossing incentive funds from railroads or state departments of transportation to close grade crossings that were part of a quiet zone.
- **Private funds:** In two communities, private investors provided financial assistance to public authorities for a quiet zone. For

³⁵As discussed earlier, FRA is required to review applications when public authorities use ASMs or modified SSMs to establish quiet zones. According to FRA officials, about 10 percent of new quiet zones require applications for FRA review.

³⁶While several of the public authorities in our nongeneralizable sample obtained federal funds to help pay for their quiet zones, this funding may not be typical of other public authorities that have, or wish to establish, quiet zones.

³⁷Congress first authorized and appropriated funds for a national surface transportation infrastructure discretionary grant program in the American Recovery and Reinvestment Act of 2009 (Pub. L. No. 111-5, 123 Stat. 115, 203 (Feb. 17, 2009)). This program has become known as Transportation Investment Generating Economic Recovery.

³⁸As stated earlier, FHWA Section 130 funds are not available to establish quiet zones. Rather, these funds are available to install protective devices at grade crossings that are designated high-risk for accidents.

understand, FRA waivers are difficult to obtain,³⁹ and that the quiet zone process could be better explained by FRA. In particular, over half of the stakeholders whom said that process was a challenge (10 of 16) explained that the quiet zone process was either difficult to understand or navigate or that the requirements to establish a quiet zone were confusing. For example, one public authority told us that rules for establishing a quiet zone can be difficult to interpret and that this difficulty could impact public authorities' establishment of quiet zones. Four of the 16 stakeholders also told us the process was time consuming and, in some instances, can take years to complete. FRA program officials said the turnaround time for FRA reviews depends on the quality of materials provided. They said it generally takes 90 to 120 days for FRA to complete its review, but it can take longer if there is missing information or other problems with a public authority's application, as is often the case.

Stakeholders we spoke to suggested three types of process-related improvements: administrative changes to improve the efficiency of the process, improvements to FRA's role in the quiet zone process, and improvements to FRA guidance that public authorities use to establish quiet zones.

Administrative Improvements: Twenty-five of the 40 stakeholders that we interviewed identified one or more types of administrative process improvements to improve the efficiency of the process for establishing quiet zones or better facilitate their establishment. These suggested improvements included:

- *Making the quiet zone process more user-friendly (11 of 40 stakeholders that offered suggestions related to the quiet zone process):* Stakeholders we interviewed identified various improvements that could streamline some administrative requirements of the quiet zone process. These steps include standardizing or automating the quiet zone process, developing sample Notices of Intent or Notices of Quiet Zone Establishment that public authorities could use to input information, and making quiet zone materials

³⁹Waivers of compliance with a provision of the regulations may be granted when the FRA Associate Administrator for Railroad Safety finds that a waiver is in the public interest and consistent with the safety of highway and railroad users. In general, to obtain a waiver from train horn regulatory provisions, two parties file a petition, the railroad owning or controlling operations over the railroad tracks crossing the public-highway-rail-grade crossing and the public authority that has jurisdiction over the roadway crossing the railroad tracks. 49 C.F.R. § 222.15.

with quiet zones' oversight. Among the railroad concerns were that without additional FRA oversight, quiet zones may not achieve compliance with the train horn regulations, and that public authorities may not actually install the safety measures identified in the Notice of Quiet Zone Establishment. A GCM in one FRA region told us that officials discovered noncompliant safety measures and missing signs after quiet zones had been established in this region, and that safety measures that were supposed to be installed were not. We discuss quiet zone oversight issues later in this report.

- *Expedite FRA's review of quiet zone applications (10 of 40):* As discussed earlier, FRA plays a role in the quiet zone process, in part, by reviewing quiet zone applications when ASMs are used. The 10 stakeholders felt that FRA should expedite its review process. For example, a GCM in one FRA region suggested FRA shorten the review time by developing a list of frequently used ASMs and their safety effectiveness ratings and posting them online, a process that would save FRA time when reviewing ASMs.

Guidance about the process: Finally, stakeholders we spoke with suggested guidance on the quiet zone process could be improved (17 of 40).

- In particular, 13 of the 17 stakeholders whom offered suggestions about guidance said that FRA's quiet zone guidance should be clearer or that training about the quiet zone process is needed. As previously discussed, some stakeholders told us the quiet zone process is difficult to understand or navigate, or that FRA could better explain the process. In particular, two public authorities suggested some form of step-by-step guide is needed to better describe the process, and GCMs in three FRA regions also suggested classes or other types of education were needed to better help public authorities understand the quiet zone process. According to FRA program officials, FRA's quiet zone guidance consists of its user guide and a document on how to create a quiet zone.⁴³ The train horn regulations also specifies how public authorities are to establish quiet zones and includes steps to follow under the public authority designation or public authority application processes.

Moving forward, FRA is in the process of conducting a retrospective regulatory review and deciding what, if any, changes may be needed. In March 2016, FRA issued a Notice of Safety Inquiry, which, according to

⁴³FRA, *How to Create a Quiet Zone* (posted online September 27, 2012).

FRA Has Conducted Analyses of Safety in Quiet Zones and Is Formalizing Quiet Zone Inspections, but Limitations Exist

FRA's Analyses Generally Indicate That Grade Crossings in Quiet Zones Are As Safe As The Same Grade Crossings When the Train Horn Was Sounded, but Methodology Has Limitations

One way FRA evaluates the effectiveness of its train horn regulations is through conducting analyses of data on the safety of grade crossings in quiet zones. Those analyses show that grade crossings in quiet zones are generally as safe as the same grade crossings when the train horn was sounded. Specifically, FRA conducted analyses in 2011 and 2013 to assess whether there was a statistically significant difference in the number of accidents before and after implementation of quiet zones.⁴⁴ The results showed that there was generally no statistically significant difference in the number of accidents that occurred before and after quiet zones were established. To conduct the analyses, FRA grouped quiet zones by the number of years of available data since establishment of the quiet zone, using an equal number of months before and after

⁴⁴FRA, Office of Railroad Safety Grade Crossing Division, *2011 Analysis of the Safety Impact of Quiet Zones at Highway-Rail Grade Crossings* (Washington, D.C.: July 2011) and FRA, Office of Railroad Safety Grade Crossing Division, *2013 Analysis of the Safety Impact of Quiet Zones at Highway-Rail Grade Crossings* (Washington, D.C.: February 2014).

show an increase in accidents by any establishment method analyzed.⁴⁸ As a result, FRA program officials told us that they believe the result in 2013 for quiet zones established from 2010 through 2011 was likely an anomaly and that those quiet zones are as safe as other crossings.

Before-and-after analysis is a methodologically acceptable practice, but the reliability of the results decrease over time because unlike other types of analyses, they do not control for factors that may change over time. In particular, FRA's analyses assume that the number of accidents experienced before the quiet zone is established is a good estimate of the number of accidents that would be expected in the future had the quiet zone not been established. However, FRA's before-and-after analyses have limitations because, unlike other methodologies, they do not take into account changes to characteristics of grade crossings over time. For example, a multivariate method can control for changes to characteristics at grade crossings that may impact safety. These characteristics can include changes to train or vehicle traffic, train or vehicle speeds, time of day when train activity occurs, number of highway lanes, the number of tracks in use, or other changes to surrounding roads or infrastructure at a crossing. For example, if train or vehicle traffic increased over time, it is possible that the number of incidents would increase, while the risk of an accident would stay the same. Specifically, closing a grade crossing near a quiet zone or increases in traffic from new businesses around a quiet zone could increase traffic after the establishment of a quiet zone; however, these changes would not be factored into FRA's current methodology for conducting safety analyses. This inherent limitation is exacerbated over time, because the assumption that there would be no changes to relevant characteristics of the grade crossings is less likely to be the case as more time passes.⁴⁹

FRA also conducts annual reviews of selected quiet zones to ensure their safety, and FRA program officials told us that this review further validates its before-and-after analyses. As mentioned previously, FRA conducts

⁴⁸FRA grouped each quiet zone into one of 19 quiet zone establishment methods. Since before-and-after analyses require a minimum amount of data for robust results, FRA only analyzed groups that had at least 15 accident data points. As a result, FRA analyzed 6 of the 19 groups and found that none of these groups had a statistically significant decrease in safety.

⁴⁹Since FRA divides the total number of accidents in each group of quiet zones by the number of quiet zones in that group, another limitation of FRA's analyses is that they may mask changes in the number of incidents at any particular quiet zone.

what it purports to represent. Furthermore, a previous FRA study that the agency relied on in developing the final rule has reported that changes in grade crossings' characteristics can affect the results of analyses used to predict accidents at grade crossings.⁵² As a result, FRA's Rail-Highway Crossing Resource Allocation Procedures recommended that analyses used to predict accidents at grade crossings only include accident data for the most recent 5 years because older accident history information may be misleading due to changes that occur in grade crossings' characteristics over time.⁵³ While FRA's recommendation was not developed to analyze the safety of grade crossings in quiet zones, the agency's recommendation that accident data older than 5 years may be misleading because of changes that occur to grade crossings' characteristics over time is relevant to those analyses. Nevertheless, FRA program officials told us that they have no plans to revise the methodology because it effectively compares the safety of grade crossings in quiet zones to other grade crossings. By continuing to use the same methodology, the agency may be missing an opportunity to fully understand the safety of grade crossings in quiet zones.

FRA Has Taken Steps to Formalize Quiet Zone Inspections, but Lacks Formal Guidance

In addition to conducting studies, FRA also oversees quiet zones by inspecting them to ensure their safety and compliance with train horn regulations. According to FRA program officials, FRA is not required to inspect quiet zones; rather, public authorities, in conjunction with the railroads, are responsible for maintaining quiet zones and ensuring

⁵²FRA, *North Carolina "Sealed Corridor" Phase I U.S. DOT Assessment Report: Report to Congress*, (Washington, D.C.: August 2001).

⁵³FRA documentation states the most accurate predictions, in theory, will result from the use of all the available accident history, assuming crossing characteristics remained constant. However, the extent of improvement is minimal if data for more than 5 years are used. It is therefore recommended that only data for the most recent 5 years of accident history be used. This ensures good performance from both the accident prediction formula and use of the most relevant data. Accident history information more than 5 years old may be misleading because of changes that occur to crossing characteristics over time. If it is known that a significant change has occurred to a crossing during the most recent 5 years, such as a warning device upgrade, only the accident data since the change should be used. See FRA, *Rail-Highway Crossing Resource Allocation Procedure User's Guide*, Third Edition, DOT / FRA/ OS -87/ 10 (Washington, D.C.: August 1987).

August 2017 that they planned to hire 24 new Inspectors.⁵⁸ As of August 2017, FRA had also developed the Inspector training curriculum, and began training three Inspectors. FRA program officials expressed uncertainty over when the remaining 21 Inspectors will be hired because of uncertainty regarding FRA's hiring and training priorities, among other things. In September 2017, FRA program officials told us that one of the newly hired Inspectors had completed the training and had begun inspecting quiet zones.

While FRA has started conducting formal quiet-zone inspections, we found that FRA has not developed guidance on how the inspections should be conducted, including guidance on how frequently these inspections should be conducted and what should be examined. As a result, such guidance is not included as part of the training curriculum developed for Inspectors. According to FRA program officials, this guidance has not been developed because program officials are still finalizing the inspection program. Although no guidance has been developed, FRA program officials told us that they are considering inspecting all new quiet zones between when the public authority submits a Notice of Quiet Zone Establishment and when the quiet zone is established. Additionally, FRA program officials told us that existing quiet zones would be inspected based on mission requirements, risk, and the availability of resources, but ideally every 3 years. With respect to how the quiet zones are to be inspected, FRA program officials said they plan to develop guidance for Inspectors that is akin to the other FRA safety disciplines.⁵⁹ FRA program officials told us that they are working toward establishing an Audit Division, which would be responsible for developing this guidance. However, as of August 2017, FRA program officials had not provided a timeline for when this division or guidance would be completed.

⁵⁸Over this same time period, FRA officials told us that they will be simultaneously phasing out GCMs through attrition and retirement. In addition to hiring Inspectors, FRA also plans to hire Grade Crossing Specialists who will also have a role with inspecting quiet zones. However, as of August 2017, FRA program officials told us they were in the process of developing the Grade Crossing Specialist's position description and were unsure when these individuals will be hired.

⁵⁹FRA has developed a manual for each of its other five disciplines. For example, FRA's manual for the operating practices discipline includes: pertinent laws and regulations, Inspector best practices, field-reporting procedures and forms, and illustrative examples of non-compliance issues.

The Administrator of FRA should develop guidance for Inspectors on the nature and frequency of quiet zone inspections. (Recommendation 2)

Agency Comments and Our Evaluation

We provided a draft of this report to the Department of Transportation for review and comment. The department provided a written response (see app. II), as well as technical comments that we incorporated as appropriate. The department concurred with the second recommendation regarding developing guidance for quiet zone inspectors and partially concurred with the first recommendation regarding revising the methodology for analyzing the safety of quiet zones. The department said it would consider our recommendation to revise its methodology as it explores options for updating its methodology.

We are encouraged that FRA is willing to consider revising its methodology for analyzing the safety of grade crossings in quiet zones. However, we continue to believe that our recommendation is valid and that to fully understand quiet zone safety FRA needs to revise its methodology to account for relevant characteristics of quiet—zone grade crossings. As we state in the report, the reliability of FRA's current methodology will likely decrease over time because it does not control for relevant changes to grade crossings in quiet zones including changes to vehicle or train traffic or speeds. These and other factors are critical determinants of grade-crossing safety. Further, developing a methodology that incorporates characteristics that affect safety at grade crossings in quiet zones may also provide FRA insight into the safety of grade crossings more generally. Since grade-crossing accidents are a major source of fatalities and, according to the department, are expected to increase as train- and highway-traffic increases, it will become increasingly important to have reliable information about grade-crossing safety, both in quiet zones and across grade crossings more generally.

Appendix I: Objectives, Scope, and Methodology

The Fixing America's Surface Transportation Act included provisions for GAO to review the effectiveness of the Federal Railroad Administration's (FRA) final rule governing the use of train horns at highway-rail grade crossings.¹ The objectives of this report were to determine: (1) what is known about the benefits and costs of quiet zones,² (2) what challenges, if any, public authorities and others encounter in establishing quiet zones, and (3) how, if at all, FRA is evaluating the effectiveness of federal train horn regulations.³ The scope of this report was limited to new quiet zones—that is, quiet zones that were established since FRA published the final rule in August 2006. Federal regulations govern the use of train horns at public-highway-rail-grade crossings (grade crossings) and provide public authorities⁴—typically a city, town, or county—with the opportunity to create quiet zones where train horns are not sounded. We focused on new quiet zones to better understand the benefits, costs, challenges, and safety impacts associated with the regulations.

To obtain information about quiet zones, we reviewed FRA's data on quiet zones established from 2005 through 2017. To assess the reliability of these data, we examined FRA's reports, analyzed the data to identify any outliers, and interviewed FRA officials about how the data were collected and used. We determined that the data were sufficiently reliable for our purposes.

For each of our objectives, we reviewed pertinent law and FRA regulations and documents; interviewed FRA program officials in

¹Pub. L. 114-94 § 11403(a) (2015).

²A "quiet zone" is a section of rail line that is at least one-half mile in length that contains one or more consecutive public grade crossings at which train horns are not routinely sounded when approaching the grade crossings. Public grade crossings are locations where a public highway, road, or street crosses one or more railroad tracks at-grade.

³The final rule was codified in parts 222 and 229 of Title 49, Code of Federal Regulations. An interim final rule was issued in December 2003. The final rule was initially issued in April 2005; however, after petitions for reconsideration were received, a revised final rule was issued in August 2006. 71 Fed. Reg. 47614 (Aug. 17, 2006). The train horn regulations also included provisions for pre-rule quiet zones—these are grade crossings at which state statutes or local ordinances restrict the routine sounding of train horns or at which locomotive horns did not sound due to formal or informal agreements between the public authority and the railroad(s) prior to the final rule. The train horn regulations excludes about 390 crossings in the Chicago Region (called the "Chicago Region Exemption"), which were governed by the Illinois Commerce Commission.

⁴Public authorities are the entity responsible for traffic control or law enforcement at-grade crossings.

Table 1: States and Public Authorities Included in GAO's Review

State	Public authority
California	Richmond Rocklin
Colorado	Commerce City Denver (Regional Transportation District) Fort Collins Windsor
Florida	Baldwin Broward County
Illinois	Galesburg Oak Lawn
Maryland	Montgomery County
Texas	Aledo Fort Worth

Source: GAO. | GAO-18-97

For all our objectives we also conducted a literature review of pertinent studies in scholarly/peer-reviewed journals, conference papers, non-profit or think tank publications, and trade publications or industry articles to identify research on quiet zones. We restricted our review to results published between January 1, 1996, and October 17, 2016, and our search yielded 99 results. Of these 99 results, we reviewed each abstract or full article if available, to determine whether it was relevant to any of our objectives. Our analysis identified 10 results pertaining to safety, 11 results related to benefits and costs, and 1 result related to challenges.⁶ With respect to the articles related to costs and benefits, we also looked at citations within the studies we reviewed to identify whether any of these were relevant to our objective on costs and benefits of quiet zones. Using this approach we identified one additional study.⁷ Each abstract was reviewed by two analysts to determine whether it seemed relevant. Where disagreement existed with respect to whether the abstract was relevant, we included the abstract in our request for the complete study. We then developed criteria/requirements for each objective and reviewed

⁶As of February 2017, the result related to challenges could not be obtained through a U.S. library lender.

⁷See D. Clark, "Externality Effects on Residential Property Values: The Example of Noise Disamenities," *Growth and Change*, Vol. 37, No. 3 (September 2006). This paper was cited in FRA's RFIA.

Crossings Final Rule (RFIA).¹⁰ The RFIA was issued before the final rule and analyzed the potential economic effects of requiring the train horn to be sounded at all public grade crossings, of eliminating whistle bans, and of providing conditions under which the train horn can be silenced at-grade crossings. To review the RFIA, we compared it to selected principles from Office of Management and Budget's (OMB) guidance for developing regulatory analyses.¹¹ These principles included whether the analysis considered alternatives; whether the analysis estimated the incremental effect of the rule compared to a business-as-usual baseline; and whether the analysis analyzed uncertainty. In evaluating the RFIA, an analyst and economist independently reviewed the analyses and subsequently came to consensus about each element's adherence to OMB guidance. We also reviewed FRA's September 2013 user guide for quiet zones.¹² This guide provides a high-level overview of the quiet zone process, including an estimated cost range to establish quiet zones. We discussed the cost range with FRA, including the source of the information and its reliability. Since FRA program officials told us it was an "order of magnitude" estimate and not meant to represent actual costs to establish quiet zones, we did not determine the reliability of the information. As a result, the cost range information is used for illustrative purposes only, and we included a disclaimer about its reliability. Finally, we interviewed FRA GCMs in all eight of FRA's regional offices, states, public authorities, railroads, and private industry consultants about the benefits and costs of establishing quiet zones. Some of these stakeholders provided information about costs to establish quiet zones, but this was anecdotal, and we did not attempt to verify its completeness or accuracy.

To determine the challenges encountered by public authorities and other stakeholders in establishing quiet zones and improvements stakeholders suggested to the quiet zone process, we interviewed FRA GCMs, states,

¹⁰FRA, *Regulatory Evaluation and Regulatory Flexibility Assessment for Use of Locomotive Horns at Highway-Rail Grade Crossings Final Rule* (49 C.F.R. Parts 222 and 229) (Washington D.C.: July 21, 2003).

¹¹Office of Management and Budget: *Circular A-4, Regulatory Analysis* (Washington, D.C.: Sept. 17, 2003); and Office of Management and Budget, *Circular No. A-94 Revised, Guidelines and Discount Rates for Benefit-Cost Analysis of Federal Programs* (Washington, D.C.: Oct. 29, 1992).

¹²FRA, *Guide to the Quiet Zone Establishment Process: An Information Guide*, Federal Railroad Administration, Highway-Rail Crossing and Trespasser Programs Division (Washington, D.C.: September 2013).

Table 2: Categories of Quiet Zone Challenges and Categories of Improvements Suggested by Stakeholders and Definitions

Category of challenge/improvement	Definition
Challenges	
Funding/cost	Items related to funding or cost of quiet zones or the process of establishing quiet zones.
Stakeholder cooperation	Items related to stakeholders, including mentions of coordination, cooperation, participation, delays, and similar items.
Process related	Items related to the quiet zone process from the initial identification of grade crossings for quiet zones to when a quiet zone is established.
FRA related	Items specifically related to FRA and FRA's role in the quiet zone process.
Guidance or assistance	Items that are related to guidance available, or could be made available, and technical assistance available, or could be made available, to stakeholders in the quiet zone process.
Safety/risk	Items related to safety of quiet zones, or risks associated with quiet zones. This includes mentions of liability or risk issues, liability insurance, reliability of safety devices, uniqueness or special characteristics of crossings, and similar items.
Other	Catch-all category that includes items not related to other challenges.
No challenge	Includes stakeholders that said establishing a quiet zone was not a challenge, or that did not mention any challenges.
Improvements	
Funding/cost	Items related to funding quiet zones or reducing or controlling costs of quiet zones or the process of establishing quiet zones.
Process related	Items related to the change or improvement of the process for establishing quiet zones. Includes such things as requiring diagnostic reviews and extending Notice of Quiet Zone Establishment period beyond 21 days.
FRA related	Items related to changes or improvements that FRA can make related to the process of establishing quiet zones or overseeing/monitoring quiet zones. Includes such things as expediting FRA reviews and requiring FRA oversight or inspections of quiet zones
Guidance or assistance	Changes or improvements that relate to guidance or assistance related to the quiet zone process.
Safety/risk	Items related to the safety or risk of quiet zones. Includes such things as considering pedestrians and pedestrian safety and requiring SSMs at all grade crossings.
Other	Catch-all category that includes items not related to other categories.
No improvements	Includes organizations that said no improvements are needed or who offered no improvements.

Source: GAO. | GAO-18-97

To further enhance our understanding of quiet zone challenges and improvements, we reviewed guidance issued by FRA about quiet zones and the train horn rule. This included FRA's *How to Create a Quiet Zone* document (posted to the FRA website in September 2012) and FRA's

FRA. Alternatively, the Safety Data Analysis website contains two datasets: the Grade Crossing Inventory System (GCIS) and the Railroad Accident/Incident Reporting System (RAIRS). The GCIS contains information on every crossing in the nation and was used to identify the characteristics of the individual crossings within the quiet zone, whereas the RAIRS contains details about each crossing collision incident that has occurred. To assess the reliability of the data used in our review, we examined FRA reports, reviewed prior GAO data reliability material, and interviewed FRA stakeholders about how the data were collected, stored, and used. We determined that the data were sufficiently reliable for the purposes of our objectives.

Finally, to understand how FRA conducts oversight of quiet zones, we interviewed FRA program officials about oversight of quiet zones, guidance to staff and public authorities, and any planned changes for how the agency conducts oversight of quiet zones. We also interviewed GCMs in each of FRA's eight regions to understand how they carry out oversight of quiet zones and to learn about the extent to which differences exist across regions. We also reviewed prior GAO reports that summarized FRA's oversight approach to the rail industry, including its more traditional inspection disciplines. We also asked stakeholders included in our sample of FRA GCMs, states, public authorities, railroads, and private industry consultants about the challenges of establishing quiet zones and potential improvements to the quiet zone process. We then assessed FRA's oversight approach using the *Standards for Internal Control in the Federal Government*.

We conducted this performance audit from July 2016 to October 2017 in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

However, the GAO made two recommendations to FRA:

1. The Administrator of FRA should revise the methodology for the analysis of safety in quiet zones to take into account relevant changes over time – including changes in train and automotive traffic, or the physical characteristics of the crossing.
2. The Administrator of FRA should develop guidance for inspectors on the nature and frequency of quiet zone inspections.

Upon review of GAO's draft report, FRA concurs with the first recommendation to the extent that it will consider GAO's recommendation as it explores a range of options for updating its methodology for analyzing the safety of quiet zones. FRA also concurs with the second recommendation to develop guidance for inspectors on the nature and frequency of quiet zone inspections. We will provide a detailed response to both recommendations within 60 days of the final report's issuance.

We appreciate the opportunity to respond to the GAO draft report. Please contact Madeline M. Chulunovich, Director, Audit Relations and Program Improvement, at (202) 366-6512 with any questions.

Sincerely,



Keith Washington
Deputy Assistant Secretary for Administration

**Appendix III: List of Organizations Contacted
by GAO**

Canadian National Railway	Railroad
Canadian Pacific Railroad	Railroad
CSX, Inc.	Railroad
Florida East Coast Railway	Railroad
Kansas City Southern, Inc.	Railroad
Norfolk Southern Railroad	Railroad
Union Pacific Railroad	Railroad
Private industry consultants	
CTC, Inc.	Consulting firm
Felsburg Holt & Ullevig	Consulting firm
Quiet Zone Technologies, Inc.	Consulting firm
Robinson Engineering	Consulting firm
SRF Consulting, Inc.	Consulting firm
Associations	
American Short Line and Regional Railroad Association	Trade association
Association of American Railroads	Trade association
National Railroad Construction and Maintenance Association	Trade association
Others	
David E Clark (Marquette University)	Academic

Source: GAO. | GAO-18-97

GAO's Mission

The Government Accountability Office, the audit, evaluation, and investigative arm of Congress, exists to support Congress in meeting its constitutional responsibilities and to help improve the performance and accountability of the federal government for the American people. GAO examines the use of public funds; evaluates federal programs and policies; and provides analyses, recommendations, and other assistance to help Congress make informed oversight, policy, and funding decisions. GAO's commitment to good government is reflected in its core values of accountability, integrity, and reliability.

Obtaining Copies of GAO Reports and Testimony

The fastest and easiest way to obtain copies of GAO documents at no cost is through GAO's website (<http://www.gao.gov>). Each weekday afternoon, GAO posts on its website newly released reports, testimony, and correspondence. To have GAO e-mail you a list of newly posted products, go to <http://www.gao.gov> and select "E-mail Updates."

Order by Phone

The price of each GAO publication reflects GAO's actual cost of production and distribution and depends on the number of pages in the publication and whether the publication is printed in color or black and white. Pricing and ordering information is posted on GAO's website, <http://www.gao.gov/ordering.htm>.

Place orders by calling (202) 512-6000, toll free (866) 801-7077, or TDD (202) 512-2537.

Orders may be paid for using American Express, Discover Card, MasterCard, Visa, check, or money order. Call for additional information.

Connect with GAO

Connect with GAO on [Facebook](#), [Flickr](#), [LinkedIn](#), [Twitter](#), and [YouTube](#). Subscribe to our [RSS Feeds](#) or [E-mail Updates](#). Listen to our [Podcasts](#). Visit GAO on the web at www.gao.gov and read [The Watchblog](#).

To Report Fraud, Waste, and Abuse in Federal Programs

Contact:

Website: <http://www.gao.gov/fraudnet/fraudnet.htm>

E-mail: fraudnet@gao.gov

Automated answering system: (800) 424-5454 or (202) 512-7470

Congressional Relations

Katherine Siggerud, Managing Director, siggerudk@gao.gov, (202) 512-4400, U.S. Government Accountability Office, 441 G Street NW, Room 7125, Washington, DC 20548

Public Affairs

Chuck Young, Managing Director, youngc1@gao.gov, (202) 512-4800, U.S. Government Accountability Office, 441 G Street NW, Room 7149, Washington, DC 20548

Strategic Planning and External Liaison

James-Christian Blockwood, Managing Director, spel@gao.gov, (202) 512-4707, U.S. Government Accountability Office, 441 G Street NW, Room 7814, Washington, DC 20548



Please Print on Recycled Paper.

**SILENCING GLEN ROCK
TRAIN HORNS = GOOD**

Better Quality of Life

Higher Real Estate Values, Property Tax Base

No Reduction in Safety Rating

Montclair seeks to implement 24-hour quiet zone after train whistle ban expires

Updated Apr 01, 2019; Posted Jun 24, 2010

With engineers giving the standard four blasts (long-long-short-long) of the more than 100-decibel train horn at each of the 12 crossings, and with 23 trains rumbling through Montclair in either direction between 7 p.m. and 7 a.m., residents could have heard more than 1,100 horn blares nightly had the waiver not been granted.

Trains can't sound whistles in Edison's 'quiet zone'

Updated Apr 02, 2019; Posted Apr 23, 2009

The booming train whistles that blare around Inman Avenue and Tingley Lane in Edison will soon go silent.

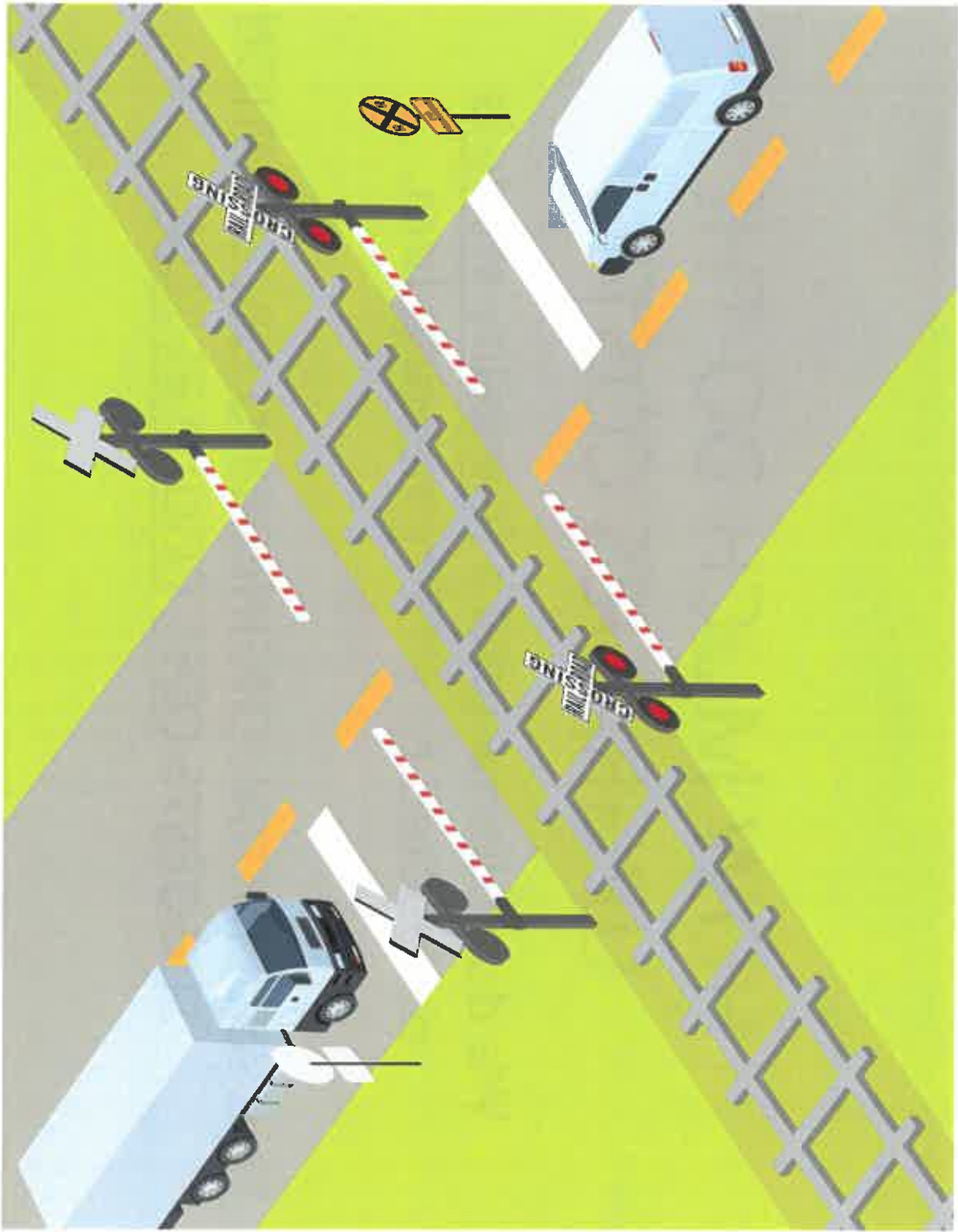
Those North Edison neighborhoods have been designated the first official "quiet zone" in New Jersey. That means 24 hours a day, trains traveling along the Conrail tracks between Inman and Tingley can now only blow their horns in an emergency.

TRAIN HORNS ≠ SAFETY

Quiet Zone Program Requires Safety Upgrades
Prior to 'Turning Off' Train Horns.

After QZ Implementation, Safety Ratings at
Grade Crossings are the Same or Higher.







PROCESS FOR APPLYING FOR QZ, TIMING, ETC.

Engage Civil Engineering Firm
Two-Year Application & Implementation Process

Glen Rock should proceed with a Quiet Zone Feasibility Study

Two Typical Objections:

1. Safety Will Be Compromised: FALSE (Note: HORNS STILL BLOW IN EMERGENCY)
2. The Cost to Implement will be Too High: WE DON'T KNOW UNTIL WE DO A FEASIBILITY STUDY, BUT THE COST COULD BE VERY LOW/REASONABLE/WORTH THE INVESTMENT.

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Friday, September 18, 2020 12:14 PM
To: Robert Culvert; Carl O'Brien
Subject: FW: Upper Faber Parking Lot

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Friday, September 18, 2020 12:06 PM
To: RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Upper Faber Parking Lot

PSA - Be careful using the Upper Faber parking lot today. It's more crowded than usual. Lots of heavy equipment and large trucks coming and going.





Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Monday, September 28, 2020 3:36 PM
To: Christopher O'Reilly
Subject: FW: Very dangerous pArking situation at Upper Faber today (Saturday)

fyi

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Monday, September 28, 2020 3:25 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Carl O'Brien <COBrien@maserconsulting.com>
Subject: Fwd: Very dangerous pArking situation at Upper Faber today (Saturday)

Status.

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Eileen Hillock <eileen.hillock@gmail.com>
Date: September 28, 2020 at 3:23:16 PM EDT
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: Kristine Morieko <kmorieko@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

The parking issue continues to be a safety issue at the Upper Faber lot as multiple games are being played on Upper Faber. There is one leaf truck taking up 4 spots and several other DPW vehicles there 24/7. If space is the issue, perhaps they could be stored in the back of the DPW composting area where there looks to be plenty of space.

Thanks

On Sep 22, 2020, at 11:38 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen, I have forwarded your email to the Mayor for follow up. My attendance is required as head of Public Safety.

Best,
Mary

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:20 PM
To: Mary Barchetto <mbarchetto@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Mary,

There's no info posted on the website regarding meeting dates and OEM isn't listed as an official Committee unless it's the Emergency Management Council? If so, you and Chris O'Reilly aren't listed as members. Please provide or direct me to additional info about the Council/Committee. i.e. Charter and current Membership of the group you are referring to.

Very confusing.

Thanks,
Eileen

On Mon, Sep 21, 2020 at 6:03 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen,
It involves sensitive issues regarding Public Safety, and therefore, is not open to the public. As the chair of Public Safety I report back to the council during open public session on any pertinent matters.
Best,
M

Get [Outlook for IOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 2:19 PM
To: Mary Barchetto
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Mary,

Just curious as to why the OEM Committee meeting is not open to the public as other Borough Committees are. (i.e. Community Affairs, Budget, RAB, etc.)

Eileen

On Mon, Sep 21, 2020 at 1:16 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

The link is below for CA tonight. As for OEM, it is a committee level meeting and not public.

When: Sep 21, 2020 07:30 PM Eastern Time (US and Canada)
Topic: COMMUNITY AFFAIRS 9-21-2020

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFRjg4V25xNjRVQT09>

Passcode: 183378

Or iPhone one-tap :

US: +13017158592,,84946340334#,,,,,0#,,183378# or
+13126266799,,84946340334#,,,,,0#,,183378#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215 8782 or +1 346 248
7799 or +1 669 900 9128

Webinar ID: 849 4634 0334

Passcode: 183378

International numbers available: <https://us02web.zoom.us/j/kbZGp33MZx>

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA<https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 10:55 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Thank you and thank you to Chris.

Please forward meeting details and dial in for OEM and for tonight's Community Relations meeting. I don't see/can't find any participation information on the Borough website.

Regards,
Eileen

On Sep 21, 2020, at 10:07 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Eileen. OEM is not meeting until next Monday. Chris is going over this morning to make sure the situation is resolved. I'm speaking to Carl about it later today. I'll get back to you with details.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA<https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 9:38 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

FYI, Chris O'Reilly responded over the weekend and will be discussing at OEM meeting tonight. Please send meeting link when available. Thanks!

On Sep 21, 2020, at 9:31 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Bob, can you provide some insight here? Thanks.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA<https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 4:59 PM
To: RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Very dangerous pArking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!

<IMG_6149.JPG>

<IMG_6148.JPG>

<IMG_6145.JPG>

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:39 PM
To: Lenora Benjamin
Subject: Fwd: Borough Flags us

What is she referring to with the boro vehicles

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Eileen Hillock <eileen.hillock@gmail.com>
Date: September 17, 2020 at 1:02:16 PM EDT
To: Mayor and Council <mayorandcouncil@glenrocknj.net>
Cc: Husband Charlie ❤️ <chillock@gmail.com>, "gulmyco@optonline.net" <gulmyco@optonline.net>, RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:57 PM
To: Lenora Benjamin
Subject: Fwd: Ethics training

When do boro employees get training?

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Kristine Morieko <kmorieko@glenrocknj.net>
Date: September 17, 2020 at 1:43:32 PM EDT
To: "eileen.hillock@gmail.com" <eileen.hillock@gmail.com>
Subject: Re: Ethics training

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Monday, September 21, 2020 8:25 PM
To: Robert Culvert; Carlos Figueroa
Subject: Fwd: FW: 2021213491 Hillock

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:39:42 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

Just following up on my 9/3 email again. Resending the questions below as your email last week (9/17) said you'd be meeting with Carlos and Bob today (Monday 9/21) to gather the info to answer to my questions.

Thank you,
Eileen Hillock
30 Edgemont Road
Glen Rock NJ 07452

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root Issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the Borough was negligible in this case. The Borough tree was severely rotted, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <benjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

1 - a copy of your homeowner/property insurance declaration page to verify your deductible

2 - a copy of your estimate and pictures of the damage

3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>

Sent: Wednesday, September 9, 2020 12:25 PM

To: Lenora Benjamin <lbenjamin@glenrocknj.net>

Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Tuesday, September 22, 2020 11:41 AM
To: eileen.hillock@gmail.com
Cc: Mary Barchetto; Tom Jennings; Joanne Perry; Sgt G. Carter; Lenora Benjamin; Chief D. Ackermann
Subject: Fwd: OEM

OEM is an official group within the borough. It consists of Tom Jennings, Joanne Perry and Greg Carter. They meet with myself, Lenora and the Chief of Police with regards to our Covid Response.

As needed we invite specific members of departments (department heads) to come if they have issues which need to be addressed.

This meeting is not public as Mary stated as it involves sensitive matters of public safety.

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Mary Barchetto <mbarchetto@glenrocknj.net>
Date: September 22, 2020 at 11:36:22 AM EDT
To: Kristine Morieko <kmorieko@glenrocknj.net>
Subject: OEM

Can you respond please?

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:20 PM
To: Mary Barchetto <mbarchetto@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Mary,

There's no info posted on the website regarding meeting dates and OEM isn't listed as an official Committee unless it's the Emergency Management Council? If so, you and Chris O'Reilly aren't listed as members. Please provide or direct me to additional info about the Council/Committee. i.e. Charter and current Membership of the group you are referring to.

Very confusing.

Thanks,
Eileen

On Mon, Sep 21, 2020 at 6:03 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen,

It involves sensitive issues regarding Public Safety, and therefore, is not open to the public. As the chair of Public Safety I report back to the council during open public session on any pertinent matters.

Best,
M

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 2:19 PM

To: Mary Barchetto

Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Mary,

Just curious as to why the OEM Committee meeting is not open to the public as other Borough Committees are. (i.e. Community Affairs, Budget, RAB, etc.)

Eileen

On Mon, Sep 21, 2020 at 1:16 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

The link is below for CA tonight. As for OEM, it is a committee level meeting and not public.

When: Sep 21, 2020 07:30 PM Eastern Time (US and Canada)

Topic: COMMUNITY AFFAIRS 9-21-2020

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFRjg4V25xNiRVQT09>

Passcode: 183378

Or iPhone one-tap :

US: +13017158592,,84946340334#,,,,,0#,,183378# or
+13126266799,,84946340334#,,,,,0#,,183378#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 9128

Webinar ID: 849 4634 0334

Passcode: 183378

International numbers available: <https://us02web.zoom.us/j/kbZGp33MZx>

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 10:55 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Thank you and thank you to Chris.

Please forward meeting details and dial in for OEM and for tonight's Community Relations meeting. I don't see/can't find any participation information on the Borough website.

Regards,
Eileen

On Sep 21, 2020, at 10:07 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Eileen. OEM is not meeting until next Monday. Chris is going over this morning to make sure the situation is resolved. I'm speaking to Carl about it later today. I'll get back to you with details.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 9:38 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

FYI, Chris O'Reilly responded over the weekend and will be discussing at OEM meeting tonight. Please send meeting link when available. Thanks!

On Sep 21, 2020, at 9:31 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Bob, can you provide some insight here? Thanks.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 4:59 PM
To: RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Very dangerous parking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!

<IMG_6149.JPG>

<IMG_6148.JPG>

<IMG_6145.JPG>

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Saturday, September 19, 2020 5:41 PM
To: Robert Culvert; Craig Hemkes; COBrien@maserconsulting.com
Subject: Fwd: Very dangerous pArking situation at Upper Faber today (Saturday)

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 4:59:10 PM
To: RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Very dangerous pArking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!







Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Monday, September 28, 2020 3:25 PM
To: Lenora Benjamin; Carl O'Brien
Subject: Fwd: Very dangerous pArking situation at Upper Faber today (Saturday)

Status.

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Eileen Hillock <eileen.hillock@gmail.com>
Date: September 28, 2020 at 3:23:16 PM EDT
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: Kristine Morieko <kmorieko@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

The parking issue continues to be a safety issue at the Upper Faber lot as multiple games are being played on Upper Faber. There is one leaf truck taking up 4 spots and several other DPW vehicles there 24/7. If space is the issue, perhaps they could be stored in the back of the DPW composting area where there looks to be plenty of space.

Thanks

On Sep 22, 2020, at 11:38 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen, I have forwarded your email to the Mayor for follow up. My attendance is required as head of Public Safety.

Best,
Mary

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:20 PM
To: Mary Barchetto <mbarchetto@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Mary,

There's no info posted on the website regarding meeting dates and OEM isn't listed as an official Committee unless it's the Emergency Management Council? If so, you and Chris O'Reilly aren't listed as members. Please provide or direct me to additional info about the Council/Committee. I.e. Charter and current Membership of the group you are referring to.

Very confusing.

Thanks,
Eileen

On Mon, Sep 21, 2020 at 6:03 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen,

It involves sensitive issues regarding Public Safety, and therefore, is not open to the public. As the chair of Public Safety I report back to the council during open public session on any pertinent matters.

Best,
M

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 2:19 PM

To: Mary Barchetto

Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Mary,

Just curious as to why the OEM Committee meeting is not open to the public as other Borough Committees are. (I.e. Community Affairs, Budget, RAB, etc.)

Eileen

On Mon, Sep 21, 2020 at 1:16 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

The link is below for CA tonight. As for OEM, it is a committee level meeting and not public.

When: Sep 21, 2020 07:30 PM Eastern Time (US and Canada)

Topic: COMMUNITY AFFAIRS 9-21-2020

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFRig4V25xNjRVQT09>

Passcode: 183378

Or iPhone one-tap :

US: +13017158592,,84946340334#,,,,,0#,,183378# or
+13126266799,,84946340334#,,,,,0#,,183378#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 9128

Webinar ID: 849 4634 0334

Passcode: 183378

International numbers available: <https://us02web.zoom.us/j/kbZGp33MZx>

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 10:55 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morleko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Thank you and thank you to Chris.

Please forward meeting details and dial in for OEM and for tonight's Community Relations meeting. I don't see/can't find any participation information on the Borough website.

Regards,
Eileen

On Sep 21, 2020, at 10:07 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Eileen. OEM is not meeting until next Monday. Chris is going over this morning to make sure the situation is resolved. I'm speaking to Carl about it later today. I'll get back to you with details.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 9:38 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morleko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

FYI, Chris O'Reilly responded over the weekend and will be discussing at OEM meeting tonight. Please send meeting link when available. Thanks!

On Sep 21, 2020, at 9:31 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Bob, can you provide some insight here? Thanks.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 4:59 PM
To: RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Very dangerous parking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!

<IMG_6149.JPG>

<IMG_6148.JPG>

<IMG_6145.JPG>

Mary Villareal

From: Mary Barchetto <mbarchetto@glenrocknj.net>
Sent: Monday, September 21, 2020 2:31 PM
To: Kristine Morieko
Subject: Fwd: Very dangerous parking situation at Upper Faber today (Saturday)

Could you respond? I know you'll have the perfect legal explanation.

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 2:18:42 PM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Mary,

Just curious as to why the OEM Committee meeting is not open to the public as other Borough Committees are. (i.e. Community Affairs, Budget, RAB, etc.)

Eileen

On Mon, Sep 21, 2020 at 1:16 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:
The link is below for CA tonight. As for OEM, it is a committee level meeting and not public.

When: Sep 21, 2020 07:30 PM Eastern Time (US and Canada)
Topic: COMMUNITY AFFAIRS 9-21-2020

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFIRjE4V25xNiRVQT09>

Passcode: 183378

Or iPhone one-tap :

US: +13017158592,,84946340334#,,,,,0#,,183378# or +13126266799,,84946340334#,,,,,0#,,183378#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 9128

Webinar ID: 849 4634 0334

Passcode: 183378

International numbers available: <https://us02web.zoom.us/j/kbZGp33MZX>

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A. 47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 10:55 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lenora.benjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Thank you and thank you to Chris.

Please forward meeting details and dial in for OEM and for tonight's Community Relations meeting. I don't see/can't find any participation information on the Borough website.

Regards,
Eileen

On Sep 21, 2020, at 10:07 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Eileen. OEM is not meeting until next Monday. Chris is going over this morning to make sure the situation is resolved. I'm speaking to Carl about it later today. I'll get back to you with details.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 9:38 AM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lenora.benjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

FYI, Chris O'Reilly responded over the weekend and will be discussing at OEM meeting tonight. Please send meeting link when available. Thanks!

On Sep 21, 2020, at 9:31 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Bob, can you provide some insight here? Thanks.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Saturday, September 19, 2020 4:59 PM

To: RAB2020 <rab2020@glenrock.onmicrosoft.com>

Subject: Very dangerous parking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!

<IMG_6149.JPG>

<IMG_6148.JPG>

<IMG_6145.JPG>

Mary Villareal

From: Rob Dill <rdill@glenrocknj.net>
Sent: Wednesday, September 16, 2020 11:57 AM
To: eileen.hillock@gmail.com
Subject: Fwd: weeds at dog park

Fingers crossed.

Get [Outlook for iOS](#)

From: Robert Culvert <RCulvert@maserconsulting.com>
Sent: Wednesday, September 16, 2020 6:00:09 AM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: weeds at dog park

I will speak with Matt and have it done by the end of the week.

Sent from my iPhone

On Sep 15, 2020, at 11:23 PM, Rob Dill <rdill@glenrocknj.net> wrote:

Bob,
I know you are busy but where do we stand with the weed removal from the dog park?

Rob

Robert Dill
Council Member
1 Harding Plaza
Glen Rock, NJ 07452
201 670-3956

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filling a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

Customer Loyalty through Client Satisfaction

Colliers International acquires a controlling interest in Maser Consulting, creating a powerful, strategic partnership

Maser Consulting is a multi-discipline engineering firm serving public and private clients across the nation. We've proudly gained recognition from ENR as a Top 500 Design Firm, The Zweig Group's Hot Firm List, and as a Best Place to Work Employer! [Click here to share why you think Maser Consulting is one of the Best!](#)



Please consider the environment before printing this e-mail.

DISCLAIMER *This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this email text or attachments. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error or virus free. The sender does not accept liability for any errors or omissions. Any drawings, sketches, images, or data are to be understood as copyright protected.*

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 24, 2020 5:16 PM
To: Christopher O'Reilly; Rob Dill; Mary Barchetto
Cc: TL94018/TL61130 Carmela Calbi
Subject: Glen Rock Dog Park Halloween Events for OEM

Hi Chris,

Below are the requested details on the planned upcoming events:

1) Howl-O-Ween Pet Costume Contest

Date: Saturday, October 31, 2020

Time: 2 pm - 3 pm

Location: Glen Rock NJ Dog Park

Details: 2nd Annual Pet Costume Contest.

The Contest will be separated into small and large dogs and will be capped at 25 dogs per contest. Socially distanced "parade" of costumed pets. Registration required.

2) Pet Psychic

Date: Saturday, October 31, 2020

Time: 1 pm - 3 pm

Location: Glen Rock NJ Dog Park

Details: Pet Psychic will "read" 1 dog at a time in 10 minute increments. Registration required.

3) Pup-toberfest

Date: TBD - October

Time: TBD 2 hours.

Location: Glen Rock NJ Dog Park

Details: 2nd Annual Pup-toberfest. Fall themed socially distanced outdoor event for families and their pups. Alcohol permit requested. Possible food truck.

Please let me know if you need any additional information prior to Monday's OEM meeting.

Thank you,
Eileen

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, October 7, 2020 2:55 PM
To: Chief D. Ackermann
Cc: Glen Rock NJ Dog Park
Subject: GR Dog Park Events

Chief Ackermann,

Reaching out as an FYI to let you know the details of the upcoming events at the Dog Park. Please LMK if you'd like to meet with any of the Organizers to discuss in more detail.

Regards,
Eileen Hillock
President
Glen Rock NJ Dog Park
a 501c3 non-profit organization
EIN# 47-5005221

Bark-N-Brew Pup-toberfest

Date: Sunday, Oct. 25, 2020

Time: 3 pm - 6 pm

Place: Glen Rock NJ Dog Park

Fun family event. Dogs welcome!

Pet Psychic

Date: Saturday, Oct. 31, 2020

Time: 1 pm - 3 pm

Place: Glen Rock, NJ Dog Park

Ever wonder what your pet is really thinking? Now's the time to find out!

Howl-O-Ween Pet Costume Contest

Date: Saturday, Oct. 31, 2020

Time: 2 pm - 3 pm

Place: Glen Rock NJ Dog Park

Spectators welcome! Prizes awarded!

From: Mary Barchetto <mbarchetto@glenrocknj.net>
Sent: Monday, September 21, 2020 5:22 PM
To: eileen.hillock@gmail.com
Subject: meeting tonight

Hi Eileen,

Since I know you were planning on attending, I wanted to let you know the Community Affairs meeting has been moved to Thursday at 4pm due an emergency on the part of one of the members.

A new link will be posted under "Boards and Committees" then "Agendas, Minutes & Meeting Records" tomorrow at the latest.

Best,
Mary

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

Mary Villareal

From: Mary Barchetto <mbarchetto@glenrocknj.net>
Sent: Tuesday, September 22, 2020 11:36 AM
To: Kristine Morieko
Subject: OEM

Can you respond please?

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:20 PM
To: Mary Barchetto <mbarchetto@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Mary,

There's no info posted on the website regarding meeting dates and OEM isn't listed as an official Committee unless it's the Emergency Management Council? If so, you and Chris O'Reilly aren't listed as members. Please provide or direct me to additional info about the Council/Committee. I.e. Charter and current Membership of the group you are referring to.

Very confusing.

Thanks,
Eileen

On Mon, Sep 21, 2020 at 6:03 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen,

It involves sensitive issues regarding Public Safety, and therefore, is not open to the public. As the chair of Public Safety I report back to the council during open public session on any pertinent matters.

Best,
M

Get [Outlook for IOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 2:19 PM
To: Mary Barchetto
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Mary,

Just curious as to why the OEM Committee meeting is not open to the public as other Borough Committees are. (I.e. Community Affairs, Budget, RAB, etc.)

Eileen

On Mon, Sep 21, 2020 at 1:16 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:
The link is below for CA tonight. As for OEM, it is a committee level meeting and not public.

When: Sep 21, 2020 07:30 PM Eastern Time (US and Canada)
Topic: COMMUNITY AFFAIRS 9-21-2020

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFIQj4V25xNiRVQT09>

Passcode: 183378

Or iPhone one-tap :

US: +13017158592,,84946340334#,,,,,0#,,183378# or +13126266799,,84946340334#,,,,,0#,,183378#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 9128

Webinar ID: 849 4634 0334

Passcode: 183378

International numbers available: <https://us02web.zoom.us/j/kbZGp33MZX>

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 10:55 AM

To: Mary Barchetto <mbarchetto@glenrocknj.net>

Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>

Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Thank you and thank you to Chris.

Please forward meeting details and dial in for OEM and for tonight's Community Relations meeting. I don't see/can't find any participation information on the Borough website.

Regards,
Eileen

On Sep 21, 2020, at 10:07 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Eileen. OEM is not meeting until next Monday. Chris is going over this morning to make sure the situation is resolved. I'm speaking to Carl about it later today. I'll get back to you with details.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 9:38 AM

To: Mary Barchetto <mbarchetto@glenrocknj.net>

Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>

Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

FYI, Chris O'Reilly responded over the weekend and will be discussing at OEM meeting tonight. Please send meeting link when available. Thanks!

On Sep 21, 2020, at 9:31 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Bob, can you provide some insight here? Thanks.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Saturday, September 19, 2020 4:59 PM

To: RAB2020 <rab2020@glenrock.onmicrosoft.com>

Subject: Very dangerous pArking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!

<IMG_6149.JPG>

<IMG_6148.JPG>

<IMG_6145.JPG>

Mary Villareal

From: Christopher O'Reilly <coreilly@glenrocknj.net>
Sent: Friday, September 25, 2020 10:38 AM
To: RAB2020
Subject: RAB Minutes 9/15/2020
Attachments: Recreation Advisory Board Minutes September 2020.docx

Hello,
Please see attached copy of RAB minutes for 9/15/2020.

Also, could I please have a list of all coaches from each of your organizations? With more and more background check applications coming in I would like create a master list.

Thank you,
Chris O'Reilly

Chris O'Reilly CPSI, CPD

Parks & Recreation Director
Borough of Glen Rock
1 Harding Plaza
Glen Rock, NJ 07452
(201) 670-3951 x1

**BOROUGH OF GLEN ROCK
DEPARTMENT OF PARKS AND RECREATION**



Recreation Advisory Board Meeting

Tuesday September 15th, 2020

8pm

Attendance: : Mark Sabow, Jim Leonard, Matt Deely, Brian Van Schoohoven, Andy Gibbs, Pete Isoldi, Anne Camp, Bob Bourne, Eileen Hillock, Sinead Rundell, Aaron Stotebury, Scott Meltzer, Ryan McNair Chris O'Reilly, Rob Dill

Motion to Approve the Minutes: Eileen Hillock

Second: Anne Camp

Flag at Upper Faber: Rob discussed the details involving the flag at Upper Faber Field. The flag was removed due to the fact there is zero lighting to illuminate at night, conversations with Chief Ackerman who states it is not an official borough flag thus not being updates twice a year, and taking it down now will give time to discuss options. Options include:

- Add lighting
- Only fly flag during the day during rec sport games/ceremonies/etc

Jim stated since there are many different sport organizations on Upper Faber, it may be easier to just light the flag. Eileen mentioned flag at borough hall needs lighting as well. Jim and Rob will connect again regarding the flags.

Senior Pickleball: Mark discussed Senior Pickleball which as been taking place Tuesday and Thursday mornings 8:00am-10:00am and has been going well. Request was made for the courts to be blown free of debris in the mornings.

Faber Parking Lot: Requests were made to clean up the rear parking lot by Upper Faber. Issues include large trucks being parked there and large piles of stone dust which creates an unsafe and packed parking lot. Rob Dill mentioned the new DPW director will be required to attend RAB meetings.

Sports Report :

Dog Park: Garbage and weeds remain an issue and attendance is on the rise at the park. The 9/11 Memorial Garden and new benches and tables are under way as part of the roots to rivers grant. Splash & Dash event cancelled as the kiddie pool was not filled. Boy Scouts and Girl Scouts continue to be involved.

BOROUGH OF GLEN ROCK
DEPARTMENT OF PARKS AND RECREATION



Next Scheduled Meeting

Tuesday, October 19, 2020 at 8:00pm

Respectfully submitted,

Chris O'Reilly

Director of Parks & Recreation, Borough of Glen Rock

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 8:16 PM
To: Kristine Morieko
Cc: Mayor and Council; Husband Charlie ❤️; gulmyco@optonline.net; RAB2020
Subject: Re: Borough Flags us

Hi again Kristine:

Your last email was unclear to me as my email had referenced lots of flag issues :) us

Probably easier to talk through this so there's no additional miscommunication. I have plans this evening, however free to call me at your convenience any time tomorrow or after. You have my cell phone number from your previous texts.

Thank you,
Eileen Hillock
30 Edgemont Road

On Sep 17, 2020, at 5:06 PM, Kristine Morieko <kmorieko@glenrocknj.net> wrote:

Eileen –

You made reference to Borough Flags being removed from VEHICLES. My response was to that point.

"Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK."

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 4:56 PM
To: Kristine Morieko <kmorieko@glenrocknj.net>
Cc: Mayor and Council <mayorandcouncil@glenrocknj.net>; Husband Charlie ❤️ <CHillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Re: Borough Flags us

Kristine:

Your statement **"This governing body has no knowledge..."** is untrue. Councilpersons Dill and Barchetto (members of the governing body) were both aware the Upper Faber flag was removed. The topic was on the agenda for last night's Rec Advisory Board meeting and Councilperson Dill discussed the rationale for removing the flag ~ as detailed below. That was precisely what prompted my email to you and the entire Council.

With all due respect, after all the brouhaha surrounding the approval for the Glen Rock NJ Dog Park non-profit's installation of the flag at the dog park, lighting requirements, etc. and the

subsequent accusations and issues with raising and lowering said flag, I would have hoped the Borough had "their house in order" in regards to the proper display, lighting and maintenance of the existing flags in the Borough.

Regards,
Eileen Hillock
30 Edgemont

> On Sep 17, 2020, at 2:52 PM, Kristine Morieko <kmorieko@glenrocknj.net> wrote:
>

Can you please be specific with the flag removals to which you are referring.

This governing body has no knowledge nor does the Borough Administrator.

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Thursday, September 17, 2020 1:02 PM

To: Mayor and Council <mayorandcouncil@glenrocknj.net>

Cc: Husband Charlie <chillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>

Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 28, 2020 3:58 PM
To: Amy Martin
Cc: Mary Barchetto; Kristine Morieko; O'Reilly Christopher; Dill Rob
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Thanks Amy. Please keep the Rec Advisory Board posted as this issue was also brought up at our 9/15 meeting.

Added Chris O'Reilly and Rob Dill to this thread.

On Sep 28, 2020, at 3:47 PM, Amy Martin <amartin@glenrocknj.net> wrote:

Yes, I spoke with DPW about this over the weekend.
Working on a resolution. Thanks, all.

AM

From: Mary Barchetto <mbarchetto@glenrocknj.net>
Sent: Monday, September 28, 2020 3:30 PM
To: eileen.hillock@gmail.com <eileen.hillock@gmail.com>; Amy Martin <amartin@glenrocknj.net>
Cc: Kristine Morieko <kmorieko@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

Hi Eileen,
I am looping Amy in as head of DPW. Amy, can you please speak to Bob and Carl and respond? There was an issue with some paving trucks in the Faber lot last weekend, but if the storage of the regular DPW vehicles is going to cause an issue with Faber parking it will need to be addressed.
Thanks,
Mary

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A. 47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 28, 2020 3:23 PM
To: Mary Barchetto <mbarchetto@glenrocknj.net>
Cc: Kristine Morieko <kmorieko@glenrocknj.net>
Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

The parking issue continues to be a safety issue at the Upper Faber lot as multiple games are being played on Upper Faber. There is one leaf truck taking up 4 spots and several other DPW vehicles there 24/7. If space is the issue, perhaps they could be stored in the back of the DPW composting area where there looks to be plenty of space.

Thanks

On Sep 22, 2020, at 11:38 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen, I have forwarded your email to the Mayor for follow up. My attendance is required as head of Public Safety.

Best,

Mary

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 6:20 PM

To: Mary Barchetto <mbarchetto@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>

Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Mary,

There's no info posted on the website regarding meeting dates and OEM isn't listed as an official Committee unless it's the Emergency Management Council? If so, you and Chris O'Reilly aren't listed as members. Please provide or direct me to additional info about the Council/Committee. i.e. Charter and current Membership of the group you are referring to.

Very confusing.

Thanks,

Eileen

On Mon, Sep 21, 2020 at 6:03 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Eileen,

It involves sensitive issues regarding Public Safety, and therefore, is not open to the public. As the chair of Public Safety I report back to the council during open public session on any pertinent matters.

Best,

M

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 2:19 PM

To: Mary Barchetto

Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Mary,

Just curious as to why the OEM Committee meeting is not open to the public as other Borough Committees are. (i.e. Community Affairs, Budget, RAB, etc.)

Eileen

On Mon, Sep 21, 2020 at 1:16 PM Mary Barchetto <mbarchetto@glenrocknj.net> wrote:
The link is below for CA tonight. As for OEM, it is a committee level meeting and not public.

When: Sep 21, 2020 07:30 PM Eastern Time (US and Canada)
Topic: COMMUNITY AFFAIRS 9-21-2020

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFRig4V25xNiRVQT09>

Passcode: 183378

Or iPhone one-tap :

US: +13017158592,,84946340334#,,,,,0#,,183378# or +13126266799,,84946340334#,,,,,0#,,183378#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 9128

Webinar ID: 849 4634 0334

Passcode: 183378

International numbers available: <https://us02web.zoom.us/j/84946340334?pwd=L1JCK3JhNzh0YUFRig4V25xNiRVQT09>

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/erc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 10:55 AM

To: Mary Barchetto <mbarchetto@glenrocknj.net>

Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>

Subject: Re: Very dangerous parking situation at Upper Faber today (Saturday)

Thank you and thank you to Chris.

Please forward meeting details and dial in for OEM and for tonight's Community Relations meeting. I don't see/can't find any participation information on the Borough website.

Regards,
Eileen

On Sep 21, 2020, at 10:07 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Eileen. OEM is not meeting until next Monday. Chris is going over this morning to make sure the situation is resolved. I'm speaking to Carl about it later today. I'll get back to you with details.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Monday, September 21, 2020 9:38 AM

To: Mary Barchetto <mbarchetto@glenrocknj.net>

Cc: RAB2020 <rab2020@glenrock.onmicrosoft.com>; Lenora Benjamin <lbenjamin@glenrocknj.net>; Robert Culvert <RCulvert@maserconsulting.com>; Carl O'Brien <COBrien@maserconsulting.com>; Kristine Morieko <kmorieko@glenrocknj.net>; Christopher O'Reilly <coreilly@glenrocknj.net>

Subject: Re: Very dangerous pArking situation at Upper Faber today (Saturday)

FYI, Chris O'Reilly responded over the weekend and will be discussing at OEM meeting tonight. Please send meeting link when available. Thanks!

On Sep 21, 2020, at 9:31 AM, Mary Barchetto <mbarchetto@glenrocknj.net> wrote:

Hi Bob, can you provide some insight here? Thanks.

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A.47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Saturday, September 19, 2020 4:59 PM

To: RAB2020 <rab2020@glenrock.onmicrosoft.com>

Subject: Very dangerous pArking situation at Upper Faber today (Saturday)

Parking lot full, cars circling, water truck parked in driving lane, plow on DPW truck in driving lane. Numerous other work trucks parked in spots.

What a mess!

<IMG_6149.JPG>

<IMG_6148.JPG>

<IMG_6145.JPG>

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Tuesday, September 22, 2020 3:47 PM
To: Lenora Benjamin
Cc: Charles Hillock; Robert Culvert; Jackie Scalia; Kristine Morieko
Subject: Re: 2021213491 Hillock

Thanks Lenora. I'll look at the details later. However, regarding #3, when a homeowner calls regarding a diseased tree, how is that tracked? Many residents indicated that they had previously reported issues with Borough trees.

On Sep 22, 2020, at 3:25 PM, Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hello Eileen – see response below in red.

Thanks.

Lenora

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:40 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

Just following up on my 9/3 email again. Resending the questions below as your email last week (9/17) said you'd be meeting with Carlos and Bob today (Monday 9/21) to gather the info to answer to my questions.

Thank you,
Eileen Hillock
30 Edgemont Road
Glen Rock NJ 07452

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis. There is no defined procedure or frequency. Trees are review and inspected when requested by property owners and by site visits of Borough personnel.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020. Attached.**

3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020). The Borough does not have a list of diseased trees.

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answers to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Wednesday, September 16, 2020 1:45 PM

To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>

Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>

Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

1) The procedure for and frequency of inspecting trees on Borough property for damage / root

Issues etc. on an ongoing basis.

2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.

3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Cc: Jackie Scalia <jscalja@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscalja@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

<TREES AUGUST 2020.pdf>

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 28, 2020 3:19 PM
To: Lenora Benjamin
Subject: Re: 2021213491 Hillock

Lenora - please LMK how reported tree issues are tracked. Thanks!

On Sep 22, 2020, at 3:46 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thanks Lenora. I'll look at the details later. However, regarding #3, when a homeowner calls regarding a diseased tree, how is that tracked? Many residents indicated that they had previously reported issues with Borough trees.

On Sep 22, 2020, at 3:25 PM, Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hello Eileen – see response below in red.

Thanks.

Lenora

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:40 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

Just following up on my 9/3 email again. Resending the questions below as your email last week (9/17) said you'd be meeting with Carlos and Bob today (Monday 9/21) to gather the info to answer to my questions.

Thank you,
Eileen Hillock
30 Edgemont Road
Glen Rock NJ 07452

Please let me know:

1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis. There is no defined procedure or frequency. Trees are review

and inspected when requested by property owners and by site visits of Borough personnel.

2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020. Attached.

3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020). The Borough does not have a list of diseased trees.

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answers to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Wednesday, September 16, 2020 1:45 PM

To: Lenora Benjamin <benjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>

Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>

Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

<TREES AUGUST 2020.pdf>

Mary Villareal

From: Jackie Scalia <jscaliam@glenrocknj.net>
Sent: Tuesday, September 22, 2020 12:51 PM
To: Rob Dill
Subject: RE: agenda for 9/23
Attachments: EXEC 9-23-20.docx

Sure

From: Rob Dill <rdill@glenrocknj.net>
Sent: Tuesday, September 22, 2020 12:50 PM
To: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: agenda for 9/23

Jackie,
Could you resend me the agenda for the meeting tomorrow night?
Thanks,

Robert Dill
Council Member
1 Harding Plaza
Glen Rock, NJ 07452
201 670-3956

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act (N.J.S.A. 47:1A-1 et seq.) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

BOROUGH OF GLEN ROCK

EXECUTIVE MEETING Wednesday, September 23, 2020, at 6:30 p.m.

Executive Meeting of the Mayor and Council of the Borough of Glen Rock on Wednesday, September 23, 2020, at 6:30 p.m. via Zoom.

<https://us02web.zoom.us/j/88213296467?pwd=Y2tacVhDK0pVNHR6UDI1c3hocHF4QT09>

Agenda (maybe subject to change)

1. Mayor

Calendar

2. Council Committee and Liaison Report

Mary – Quiet zones – receive Chief Ackermann

Arati - RGEA Update

FINANCE: fund balance ordinance

Technology update for Borough

Teresa - Fire Prevention

Business Information Form

Process Improvement

3. Council Information

4. Correspondence

5. Old Business

Pending Items Spreadsheet

6. Public Comment Portion

PUBLIC MEETING – Wednesday, September 23, 2020, at immediately following work session



Res. Approving
Minutes 9-23-20.doc



Minutes 7-3-20
Special meeting.doc



Minutes
7-22-20.docx



7-22-20 final.docx

3. Resolution to Award Wilde Park Court Improvements



Res. Award COURT
IMPROVEMENTS TO

4. Resolution for Change Order #1 – Pool Heater Replacement



Res. Change Order
#1 Burlew Pool Heat

5. Resolution for Bergen County Cares Act Reimbursement Grant



Res. Bergen County
Cares Act Reimbursement

Motion to accept consent agenda by Council Member

Seconded by Council Member

Roll Call: Martin, Kreibich, Barchetto, Gilbreath, Dill, Unzaga

6. MEETING OPEN TO THE PUBLIC (Before speaking at the meeting, each person must state their name and address. 3-minute limit.)

7. ADJOURNMENT

Guidelines for Public Comments at Glen Rock Council Meetings

All interested parties are invited to speak on anything they wish to during the public discussion portion of a Borough Council Meeting. When the Mayor announces that the public discussion of the meeting has been opened, raise your hand and wait to be recognized.

Once recognized, speakers are reminded of the following rules:

(allow 10 minutes for public comment)

- Approach the podium at the front of the room and clearly state your name and address.
- All public comments should be addressed to the Mayor.
- Public comments can be of any matter of concern that relates to the Borough.
- There is a 3-minute time limit per speaker.
- Speakers may speak only once during public comment, unused time may not be yielded.

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 5:06 PM
To: eileen.hillock@gmail.com
Cc: Mayor and Council; Husband Charlie ❤️; gulmyco@optonline.net; RAB2020
Subject: RE: Borough Flags us

Eileen –

You made reference to Borough Flags being removed from VEHICLES. My response was to that point.

"Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK."

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 4:56 PM
To: Kristine Morieko <kmorieko@glenrocknj.net>
Cc: Mayor and Council <mayorandcouncil@glenrocknj.net>; Husband Charlie ❤️ <CHillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Re: Borough Flags us

Kristine:

Your statement "**This governing boy has no knowledge...**" is untrue. Councilpersons Dill and Barchetto (members of the governing body) were both aware the Upper Faber flag was removed. The topic was on the agenda for last night's Rec Advisory Board meeting and Councilperson Dill discussed the rationale for removing the flag ~ as detailed below. That was precisely what prompted my email to you and the entire Council.

With all due respect, after all the brouhaha surrounding the approval for the Glen Rock NJ Dog Park non-profit's installation of the flag at the dog park, lighting requirements, etc. and the subsequent accusations and issues with raising and lowering said flag, I would have hoped the Borough had "their house in order" in regards to the proper display, lighting and maintenance of the existing flags in the Borough.

Regards,
Eileen Hillock
30 Edgemont

> On Sep 17, 2020, at 2:52 PM, Kristine Morieko <kmorieko@glenrockni.net> wrote:
>

Can you please be specific with the flag removals to which you are referring.

This governing boy has no knowledge nor does the Borough Administrator.

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Thursday, September 17, 2020 1:02 PM

To: Mayor and Council <mayorandcouncil@glenrocknj.net>

Cc: Husband Charlie <chillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>

Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 4:56 PM
To: Kristine Morieko
Cc: Mayor and Council; Husband Charlie ♥; gulmyco@optonline.net; RAB2020
Subject: Re: Borough Flags us

Kristine:

Your statement **"This governing boy has no knowledge..."** is untrue. Councilpersons Dill and Barchetto (members of the governing body) were both aware the Upper Faber flag was removed. The topic was on the agenda for last night's Rec Advisory Board meeting and Councilperson Dill discussed the rationale for removing the flag ~ as detailed below. That was precisely what prompted my email to you and the entire Council.

With all due respect, after all the brouhaha surrounding the approval for the Glen Rock NJ Dog Park non-profit's installation of the flag at the dog park, lighting requirements, etc. and the subsequent accusations and issues with raising and lowering said flag, I would have hoped the Borough had "their house in order" in regards to the proper display, lighting and maintenance of the existing flags in the Borough.

Regards,
Eileen Hillock
30 Edgemont

> On Sep 17, 2020, at 2:52 PM, Kristine Morieko <kmorieko@glenrocknj.net> wrote:
>

Can you please be specific with the flag removals to which you are referring.

This governing boy has no knowledge nor does the Borough Administrator.

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 1:02 PM
To: Mayor and Council <mayorandcouncil@glenrocknj.net>
Cc: Husband Charlie <chillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:53 PM
To: eileen.hillock@gmail.com; Mayor and Council
Cc: Husband Charlie ❤️; gulmyco@optonline.net; RAB2020
Subject: RE: Borough Flags us

Can you please be specific with the flag removals to which you are referring.

This governing body has no knowledge nor does the Borough Administrator.

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 1:02 PM
To: Mayor and Council <mayorandcouncil@glenrocknj.net>
Cc: Husband Charlie ❤️ <chillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Amy Martin <amartin@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:40 PM
To: Kristine Morieko
Subject: Re: Borough Flags us

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:42 PM
To: eileen.hillock@gmail.com <eileen.hillock@gmail.com>
Cc: Mayor and Council <mayorandcouncil@glenrocknj.net>; Husband Charlie ❤️ <chillock@gmail.com>; gulmyco@optonline.net <gulmyco@optonline.net>; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Re: Borough Flags us

Eileen:

I will assign a committee to revisit all the flags in town for an assessment.

As to the removal of flags from Borough Vehicles, I am not familiar so I forwarded your inquiry to Lenora for clarification.

Just know it was not a decision of this governing body to do so if that is the case.

Ever forward,
Kristine

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:02 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-

session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:37 PM
To: Kristine Morieko
Subject: RE: Borough Flags us

Nothing to my knowledge was removed from the Borough vehicles...

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:39 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Fwd: Borough Flags us

What is she referring to with the boro vehicles

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Eileen Hillock <eileen.hillock@gmail.com>
Date: September 17, 2020 at 1:02:16 PM EDT
To: Mayor and Council <mayorandcouncil@glenrocknj.net>
Cc: Husband Charlie  <chillock@gmail.com>, "gulmyco@optonline.net" <gulmyco@optonline.net>, RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:37 PM
To: Kristine Morieko
Subject: RE: Borough Flags us

Nothing to my knowledge was removed from the Borough vehicles...

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:39 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Fwd: Borough Flags us

What is she referring to with the boro vehicles

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Eileen Hillock <eileen.hillock@gmail.com>
Date: September 17, 2020 at 1:02:16 PM EDT
To: Mayor and Council <mayorandcouncil@glenrocknj.net>
Cc: Husband Charlie ❤️ <chillock@gmail.com>, "gulmyco@optonline.net" <gulmyco@optonline.net>, RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:43 PM
To: eileen.hillock@gmail.com
Cc: Mayor and Council; Husband Charlie ♥; gulmyco@optonline.net; RAB2020
Subject: Re: Borough Flags us

Eileen:

I will assign a committee to revisit all the flags in town for an assessment.

As to the removal of flags from Borough Vehicles, I am not familiar so I forwarded your inquiry to Lenora for clarification.

Just know it was not a decision of this governing body to do so if that is the case.

Ever forward,
Kristine

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:02 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

**Thank you,
Eileen Hillock
30 Edgemont Road**

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 6:26 PM
To: eileen.hillock@gmail.com
Subject: Re: Borough Flags us

Did you not mean to say borough vehicles? It clearly stated as such. So my response was clearly true.

Please let me know which vehicles have had flags removed. If that is what you meant to ask.

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 5:06 PM, Kristine Morieko <kmorieko@glenrocknj.net> wrote:

Eileen –

You made reference to Borough Flags being removed from VEHICLES. My response was to that point.

"Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK."

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 4:56 PM
To: Kristine Morieko <kmorieko@glenrocknj.net>
Cc: Mayor and Council <mayorandcouncil@glenrocknj.net>; Husband Charlie 
<CHillock@gmail.com>; gulmyco@optonline.net; RAB2020 <rab2020@glenrock.onmicrosoft.com>
Subject: Re: Borough Flags us

Kristine:

Your statement **"This governing boy has no knowledge..."** is untrue. Councilpersons Dill and Barchetto (members of the governing body) were both aware the Upper Faber flag was removed. The topic was on the agenda for last night's Rec Advisory Board meeting and Councilperson Dill discussed the rationale for removing the flag ~ as detailed below. That was precisely what prompted my email to you and the entire Council.

With all due respect, after all the brouhaha surrounding the approval for the Glen Rock NJ Dog Park non-profit's installation of the flag at the dog park, lighting

requirements, etc. and the subsequent accusations and issues with raising and lowering said flag, I would have hoped the Borough had "their house in order" in regards to the proper display, lighting and maintenance of the existing flags in the Borough.

Regards,
Eileen Hillock
30 Edgemont

> On Sep 17, 2020, at 2:52 PM, Kristine Morieko <kmorieko@glenrocknj.net> wrote:
>

Can you please be specific with the flag removals to which you are referring.

This governing body has no knowledge nor does the Borough Administrator.

-----Original Message-----

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Thursday, September 17, 2020 1:02 PM

To: Mayor and Council <mayorandcouncil@glenrocknj.net>

Cc: Husband Charlie <chillock@gmail.com>; gulmyco@optonline.net; RAB2020
<rab2020@glenrock.onmicrosoft.com>

Subject: Borough Flags us

Good Afternoon All,

At last night's RAB meeting Councilperson Dill informed us the American Flag as well as the POW flag were removed from the flagpole at Upper Faber because the flag has not been lit at night for decades. I respectfully request the council add a light there rather than resort to permanently removing the flag.

Of note, the flag in front of Borough Hall is not properly illuminated at night. The flag at Wilde Park has some ambient lighting from the street light, however the flag there is also not properly lit.

To also note, the flag at the 9/11 Memorial at Veterans Park is lit, thankfully. For reference, that light was installed by Gulmy Construction when the Memorial was erected.

I don't know the status of the other Borough flags, but probably a good thing to review at this time. I recall proper flag lighting was something Councilperson Gilbreth was passionate about during the work-session discussions we had re: GRDP back in February 2020.

As for the flags at the Dog Park, we actually replaced the initial light the non-profit had initially installed in order to have a more powerful one that shines brightly at night and properly illuminates the flag, as it should.

Since we are on the topic of flags, I'm curious as to when and why the American flag was removed from Borough vehicles. Please LMK.

Thank you,
Eileen Hillock
30 Edgemont Road

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:50 PM
To: Lenora Benjamin
Subject: Re: Ethics training

Thank you.

I'll call beekmans

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 2:38 PM, Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

This is the year 2020- that we should be having no tolerance training through the JIF.

Supervisors and PD Management have in-person training, and the support staff has a JIF video. Nothing has been done yet because of Corona.

PS I need a corona...

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:57 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Fwd: Ethics training

When do boro employees get training?

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Kristine Morieko <kmorieko@glenrocknj.net>
Date: September 17, 2020 at 1:43:32 PM EDT
To: "eileen.hillock@gmail.com" <eileen.hillock@gmail.com>
Subject: Re: Ethics training

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone

(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:50 PM
To: Lenora Benjamin
Subject: Re: Ethics training

Thank you.

I'll call beekmans

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 2:38 PM, Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

This is the year 2020- that we should be having no tolerance training through the JIF.

Supervisors and PD Management have in-person training, and the support staff has a JIF video. Nothing has been done yet because of Corona.

PS I need a corona...

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:57 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Fwd: Ethics training

When do boro employees get training?

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Kristine Morieko <kmorieko@glenrocknj.net>
Date: September 17, 2020 at 1:43:32 PM EDT
To: "eileen.hillock@gmail.com" <eileen.hillock@gmail.com>
Subject: Re: Ethics training

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone

(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:39 PM
To: Kristine Morieko
Subject: RE: Ethics training

This is the year 2020- that we should be having no tolerance training through the JIF.

Supervisors and PD Management have In-person training, and the support staff has a JIF video. Nothing has been done yet because of Corona.

PS I need a corona...

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:57 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Fwd: Ethics training

When do boro employees get training?

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Kristine Morieko <kmorieko@glenrocknj.net>
Date: September 17, 2020 at 1:43:32 PM EDT
To: "eileen.hillock@gmail.com" <eileen.hillock@gmail.com>
Subject: Re: Ethics training

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

**Thank you,
Eileen**

Mary Villareal

From: kmorieko@glenrocknj.net
Sent: Thursday, September 17, 2020 2:35 PM
To: Eileen Hillock
Subject: Re: Ethics training

I sent Lenora an inquiry asking about boro employees. I know council has the opportunity every year to take the ethics course at the league - which will be held virtually this year.

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 2:12 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you for the quick response. My question wasn't to you personally, I directed it to you as our Mayor. It's a broader question regarding ethics training for the Glen Rock Borough employee population. Please let me know who would be able to answer my question, and I will redirect it if necessary.

On Thu, Sep 17, 2020 at 1:43 PM Kristine Morieko <kmorieko@glenrocknj.net> wrote:

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:44 PM
To: eileen.hillock@gmail.com
Subject: Re: Ethics training

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:52 PM
To: Kristine Morieko
Subject: Re: Ethics training



Get [Outlook for iOS](#)

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:49:31 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Re: Ethics training

Thank you.

I'll call beekmans

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 2:38 PM, Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

This is the year 2020- that we should be having no tolerance training through the JIF.

Supervisors and PD Management have in-person training, and the support staff has a JIF video. Nothing has been done yet because of Corona.

PS I need a corona...

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 1:57 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: Fwd: Ethics training

When do boro employees get training?

Sent from my iPhone
(iTypos, iApologize)

Begin forwarded message:

From: Kristine Morieko <kmorieko@glenrocknj.net>
Date: September 17, 2020 at 1:43:32 PM EDT
To: "eileen.hillock@gmail.com" <eileen.hillock@gmail.com>
Subject: Re: Ethics training

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Kristine Morieko <kmorieko@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:51 PM
To: eileen.hillock@gmail.com
Subject: RE: Ethics training

Eileen

Every year the JIF offers training to all employees.

Supervisors and PD management have in-person training, and the support staff has a JIF video. This year they are behind due to Covid.

In summary, all Borough employees must complete annual training via our JIF.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 2:12 PM
To: Kristine Morieko <kmorieko@glenrocknj.net>
Subject: Re: Ethics training

Thank you for the quick response. My question wasn't to you personally, I directed it to you as our Mayor. It's a broader question regarding ethics training for the Glen Rock Borough employee population. Please let me know who would be able to answer my question, and I will redirect it if necessary.

On Thu, Sep 17, 2020 at 1:43 PM Kristine Morieko <kmorieko@glenrocknj.net> wrote:

I do it every year at the league of municipalities. Is there a specific ethical question I can help you with?

Sent from my iPhone
(iTypos, iApologize)

On Sep 17, 2020, at 1:40 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

Kristine,

Are Borough employees (including Council Members) required to take an ethics training course? If so, when and how often is it conducted?

Thank you,
Eileen

Mary Villareal

From: Rob Dill <rdill@glenrocknj.net>
Sent: Sunday, September 20, 2020 5:58 PM
To: eileen.hillock@gmail.com
Subject: Re: Flag

It was done. I volunteered to do it.

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 6:47:53 PM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: Flag

Thank you. We're not local today either unfortunately. Why are you personally responsible? That's weird. Why isn't it handled like any other flag in the Borough?

On Sep 19, 2020, at 5:36 PM, Rob Dill <rdill@glenrocknj.net> wrote:

Yes, but I am away this weekend and will not be able to lower it. I just emailed the Chief and told him I was away. If you get a chance and the police did not lower the flag, I would appreciate if you could lower it. I will be back in town Sunday late afternoon.

Robert Dill
Council Member
1 Harding Plaza
Glen Rock, NJ 07452
201 670-3956

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 1:50 PM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: Flag

Meant ½ staff.

> On Sep 19, 2020, at 1:36 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:

>

Rob,
Are the flags supposed to be at $\frac{1}{2}$ mast for RBG?

Thanks,
Eileen

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 6:48 PM
To: Rob Dill
Subject: Re: Flag

Thank you. We're not local today either unfortunately. Why are you personally responsible? That's weird. Why isn't it handled like any other flag in the Borough?

On Sep 19, 2020, at 5:36 PM, Rob Dill <rdill@glenrocknj.net> wrote:

Yes, but I am away this weekend and will not be able to lower it. I just emailed the Chief and told him I was away. If you get a chance and the police did not lower the flag, I would appreciate if you could lower it. I will be back in town Sunday late afternoon.

Robert Dill
Council Member
1 Harding Plaza
Glen Rock, NJ 07452
201 670-3956

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 1:50 PM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: Flag

Meant ½ staff.

> On Sep 19, 2020, at 1:36 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:
>

Rob,
Are the flags supposed to be at ½ mast for RBG?

Thanks,
Eileen

Mary Villareal

From: Rob Dill <rdill@glenrocknj.net>
Sent: Saturday, September 19, 2020 5:37 PM
To: eileen.hillock@gmail.com
Subject: Re: Flag

Yes, but I am away this weekend and will not be able to lower it. I just emailed the Chief and told him I was away. If you get a chance and the police did not lower the flag, I would appreciate if you could lower it. I will be back in town Sunday late afternoon.

Robert Dill
Council Member
1 Harding Plaza
Glen Rock, NJ 07452
201 670-3956

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A. 47:1A-1 et seq.](https://www.nj.gov/grc/public/citizens/)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 1:50 PM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: Flag

Meant ½ staff.

> On Sep 19, 2020, at 1:36 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:
>

Rob,
Are the flags supposed to be at ½ mast for RBG?

Thanks,
Eileen

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 1:50 PM
To: Dill Rob
Subject: Re: Flag

Meant ½ staff.

> On Sep 19, 2020, at 1:36 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:
>

Rob,
Are the flags supposed to be at ½ mast for RBG?

Thanks,
Eileen

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Sunday, September 20, 2020 8:34 PM
To: Rob Dill
Subject: Re: Flag

Thank you.

On Sun, Sep 20, 2020 at 5:58 PM Rob Dill <rdill@glenrocknj.net> wrote:
It was done. I volunteered to do it.

Get [Outlook for iOS](#)

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 6:47:53 PM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: Flag

Thank you. We're not local today either unfortunately. Why are you personally responsible? That's weird. Why isn't it handled like any other flag in the Borough?

On Sep 19, 2020, at 5:36 PM, Rob Dill <rdill@glenrocknj.net> wrote:

Yes, but I am away this weekend and will not be able to lower it. I just emailed the Chief and told him I was away. If you get a chance and the police did not lower the flag, I would appreciate if you could lower it. I will be back in town Sunday late afternoon.

Robert Dill
Council Member
1 Harding Plaza
Glen Rock, NJ 07452
201 670-3956

Please note that copies of correspondence, including e-mail correspondence and attachments, between the public and the Borough of Glen Rock are subject to the requirements of the State of New Jersey's Open Public Records Act ([N.J.S.A.47:1A-1 et seq.](#)) and available upon filing a request, unless subject to a specific OPRA exception. For more information about OPRA <https://www.nj.gov/grc/public/citizens/>

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Saturday, September 19, 2020 1:50 PM
To: Rob Dill <rdill@glenrocknj.net>
Subject: Re: Flag

Meant ½ staff.

> On Sep 19, 2020, at 1:36 PM, Eileen Hillock <eileen.hillock@gmail.com> wrote:
>

Rob,
Are the flags supposed to be at ½ mast for RBG?

Thanks,
Eileen

Mary Villareal

Sent: Tuesday, September 22, 2020 3:01 PM
To: eileen.hillock@gmail.com
Cc: Charles Hillock; Robert Culvert; Jackie Scalia
Subject: RE: FW: 2021213491 Hillock

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:40 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

Just following up on my 9/3 email again. Resending the questions below as your email last week (9/17) said you'd be meeting with Carlos and Bob today (Monday 9/21) to gather the info to answer to my questions.

Thank you,
Eileen Hillock
30 Edgemont Road
Glen Rock NJ 07452

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis. There is no defined procedure or frequency. Trees are review and inspected when requested by property owners and by site visits of Borough personnel.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020. Attached.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020). The Borough does not have a list of diseased trees.**

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <benjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Friday, September 18, 2020 9:09 AM
To: Lenora Benjamin
Cc: Charles Hillock; Robert Culvert; Jackie Scalia
Subject: Re: FW: 2021213491 Hillock

Thank you Lenora.

To be clear, we are ONLY looking to claim and recover our \$2500 deductible as the Borough WAS negligent in leaving a completely diseased tree (*massive heart rot, there was no center to the HUMONGOUS tree*) standing... Fortunately this time it was just property, car and food damage and loss of time and energy, and loss of electricity and cable, and fortunately no one was hurt or killed.

The diseased tree was immediately recognizable by the professionals as was their determination that the tree next to it, still standing at the time, was also rotted. It is a real problem all across the town because of the type of tree planted on the aprons long ago and has been previously discussed over several years, with no obvious action taken by the Borough to the best of my knowledge.

Please reconsider your stance. As I said when we initially discussed, your comment that you've never paid a tort claim is not a badge of honor IMO. Isn't that the reason to have insurance ~ to protect the Borough and residents?

Thank you,
Eileen and Charlie Hillock
30 Edgemont Road

On Fri, Sep 18, 2020 at 8:51 AM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen – the claim form would be the tort claim that was originally filled out by you and forwarded to our insurance.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 9:32 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscalia@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Lenora,

The only item I see attached is the original denial form. I need the claim form referenced in the letter rec'd/attached.

Thank you,

Eileen Hillock

30 Edgemont Rd.

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>

Sent: Wednesday, September 16, 2020 1:45 PM

To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>

Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>

Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the Borough was **negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <lbenedjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenedjamin@glenrocknj.net>
Cc: Jackie Scallia <jscallia@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury

or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <benjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your Insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

Sent: Friday, September 18, 2020 8:49 AM
To: eileen.hillock@gmail.com
Cc: Charles Hillock; Robert Culvert; Jackie Scalia
Subject: RE: FW: 2021213491 Hillock

Eileen – I would suggest that you contact

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 9:32 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Lenora,

The only item I see attached is the original denial form. I need the claim form referenced in the letter rec'd/attached.

Thank you,
Eileen Hillock
30 Edgemont Rd.

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the Borough was negligible in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Friday, September 18, 2020 8:52 AM
To: eileen.hillock@gmail.com
Cc: Charles Hillock; Robert Culvert; Jackie Scalia
Subject: RE: FW: 2021213491 Hillock

Hi Eileen – the claim form would be the tort claim that was originally filled out by you and forwarded to our insurance.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 9:32 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Lenora,

The only item I see attached is the original denial form. I need the claim form referenced in the letter rec'd/attached.

Thank you,
Eileen Hillock
30 Edgemont Rd.

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Thursday, September 17, 2020 9:32 PM
To: Lenora Benjamin
Cc: Charles Hillock; Robert Culvert; Jackie Scalia
Subject: Re: FW: 2021213491 Hillock

Lenora,

The only item I see attached is the original denial form. I need the claim form referenced in the letter rec'd/attached.

Thank you,
Eileen Hillock
30 Edgemont Rd.

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answers to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <benjamin@glenrocknj.net>

Sent: Wednesday, September 9, 2020 12:48 PM

To: Dawn Mulligan <dawn@huntingtonbailey.com>

Cc: Jackie Scalia <jscaliam@glenrocknj.net>

Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <benjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Thursday, September 17, 2020 2:45 PM
To: eileen.hillock@gmail.com; Charles Hillock
Cc: Robert Culvert; Jackie Scalia
Subject: RE: FW: 2021213491 Hillock
Attachments: Tropical Storm Isaias 2nd page.doc

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answered to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~
Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,
Eileen and Charlie Hillock
30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <benjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM

To: Lenora Benjamin <benjamin@glenrocknj.net>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <benjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscaliam@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible**
- 2 - a copy of your estimate and pictures of the damage**
- 3 - the enclosed claim form must be completed in full**

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonbailey.com>

Sent: Wednesday, September 9, 2020 12:25 PM

To: Lenora Benjamin <lbenjamin@glenrocknj.net>

Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

JIF CLAIMS, L.L.C.
PO Box 660
Westwood, New Jersey 07675
(201) 722-8655 (201) 722-0659 fax

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage
 Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your Insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

New Jersey Statute Title 59 requires all questions on the Tort Claim Notice be completed. Your claim will be denied and returned if this form is returned incomplete. Declaration pages and estimates are required for all claims. If you do not have insurance, please provide affidavit of no insurance signed by a Notary of the Public.

Claims Administrator for the Bergen County Municipal Joint Insurance Fund

Mary Villareal

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin; Charles Hillock
Cc: Robert Culvert; Jackie Scalia
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~
Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,
Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the Borough was negligible in this case. The Borough tree was severely rotted, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,
Eileen and Charlie Hillock
30 Edgemont Road

On Wed, Sep 9, 2020 at 1:08 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Eileen – see below responses and confirmation that your appeal has to be filed in small claims court 6 months from the date of notice of claim.

Thanks.

Lenora

From: Dawn Mulligan <dawn@huntingtonbailey.com>
Sent: Wednesday, September 9, 2020 1:06 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Jackie Scalia <jscalja@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Yes that is correct.

The JIF has denied all 8/4 storm claims that were caused by Isaias.

Title 59 - CLAIMS AGAINST PUBLIC ENTITIES

59:8-8. Time for presentation of claims

59:8-8. Time for presentation of claims. A claim relating to a cause of action for death or for injury or damage to person or to property shall be presented as provided in this chapter not later than the

ninetieth day after accrual of the cause of action. After the expiration of six months from the date notice of claim is received, the claimant may file suit in an appropriate court of law.

From: Lenora Benjamin <ibenjamin@glenrocknj.net>
Sent: Wednesday, September 9, 2020 12:48 PM
To: Dawn Mulligan <dawn@huntingtonbailey.com>
Cc: Jackie Scalia <jscalja@glenrocknj.net>
Subject: RE: 2021213491 Hillock

Thanks Dawn. Just for clarification, I should explain to Ms. Hillock that after 6 months, she has the option to file this claim for deductible with small claims court, and this will be defended by the JIF.

Thanks.

L

September 2020

Your claim is denied. However, if you wish to pursue this claim further, we have provided you with further information.

RE: Storm Damage

Date of Loss: 8/4/2020

Dear Resident:

Any claim presented against a municipality is governed by New Jersey Statute Title 59. In brief, it states that any person(s) making a claim against a Municipality can collect only their deductible if the Municipality is proven negligent. Your insurance is primary and you must report this claim to them first.

As per our attached letter, your claim is denied. However, if you wish to pursue this claim further, the following must be presented within 90 days of the incident. [If you have already provided, please disregard.]

- 1 - a copy of your homeowner/property insurance declaration page to verify your deductible
- 2 - a copy of your estimate and pictures of the damage
- 3 - the enclosed claim form must be completed in full

You can file suit after 6 months of the storm event. Again, the Tropical Storm Isaias claim is denied.

From: Dawn Mulligan <dawn@huntingtonballey.com>
Sent: Wednesday, September 9, 2020 12:25 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Subject: 2021213491 Hillock

I'm hoping I sent the 2nd page with the letter.

I have been for all the 8.4 storm claims.

Mary Villareal

From: Lenora Benjamin <lbenjamin@glenrocknj.net>
Sent: Tuesday, September 22, 2020 3:25 PM
To: eileen.hillock@gmail.com
Cc: Charles Hillock; Robert Culvert; Jackie Scalia; Kristine Morieko
Subject: RE: FW: 2021213491 Hillock
Attachments: TREES AUGUST 2020.pdf

Hello Eileen – see response below in red.

Thanks.

Lenora

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Monday, September 21, 2020 6:40 PM
To: Lenora Benjamin <lbenjamin@glenrocknj.net>
Cc: Charles Hillock <chillock@gmail.com>; Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

Just following up on my 9/3 email again. Resending the questions below as your email last week (9/17) said you'd be meeting with Carlos and Bob today (Monday 9/21) to gather the info to answer to my questions.

Thank you,
Eileen Hillock
30 Edgemont Road
Glen Rock NJ 07452

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis. There is no defined procedure or frequency. Trees are reviewed and inspected when requested by property owners and by site visits of Borough personnel.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020. Attached.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020). The Borough does not have a list of diseased trees.**

On Thu, Sep 17, 2020 at 2:44 PM Lenora Benjamin <lbenjamin@glenrocknj.net> wrote:

Hi Eileen:

Attached is page 2.

Regarding the questions – I will be meeting with Bob and Carlos on Monday to supply the answers to the questions below.

Thanks.

From: Eileen Hillock <eileen.hillock@gmail.com>
Sent: Wednesday, September 16, 2020 1:45 PM
To: Lenora Benjamin <ibenjamin@glenrocknj.net>; Charles Hillock <chillock@gmail.com>
Cc: Robert Culvert <RCulvert@maserconsulting.com>; Jackie Scalia <jscaliam@glenrocknj.net>
Subject: Re: FW: 2021213491 Hillock

Hi Lenora,

I still need "Page 2 of the reply from Dawn (we only received the one page denial) as well as the answers to the questions below from my 9/3/2020 email:

9/3/2020 email ~

Good evening,

Following up on my previous email (and subsequent discussions) regarding the huge diseased Borough tree that fell and damaged my home and my neighbor's on 8/4/2020.

Please let me know:

- 1) The procedure for and frequency of inspecting trees on Borough property for damage / root issues etc. on an ongoing basis.**
- 2) A list of the Borough trees that were removed at the request of the Borough between 8/4/2020 and 8/11/2020.**
- 3) A copy of "the list" the Borough was maintaining regarding diseased trees (prior to 8/4/2020) and downed trees (as of 8/4/2020).**

Thank you,

Eileen Hillock
30 Edgemont.

On Wed, Sep 9, 2020 at 2:00 PM Eileen Hillock <eileen.hillock@gmail.com> wrote:

Thank you Lenora. Please forward the additional information I requested last week when you get a chance.

Charlie and I are maintaining that the **Borough was negligible** in this case. The Borough tree was **severely rotted**, as was the tree next to it (which the Borough did remove) as were the two trees directly across the street which were removed in October 2019. We are hopeful we can resolve this amicably without having to take it to court.

I don't know what the "2nd page" is referring to in the 12:25 pm email. We just received the one page denial. And even though Dawn denied the claim, when we spoke, she said it would be paid if the Borough approved payment. As I (Eileen) mentioned to you on the phone, Lenora, why does the Borough have insurance if you've "denied every claim for as long as you've been here"?

We are not trying to be difficult, we are just asking the Borough to be fair and @ minimum pay the \$2500 deductible and we will work with our insurance on the remainder.

We are glad that no one was hurt or killed as a result of this, this time at least. These trees are HUGE. With the storm season already here, we strongly encourage the Borough to do an immediate and complete review of the Borough owned trees to help mitigate / prevent future and potentially much more serious incidents.

Regards,

Eileen and Charlie Hillock

30 Edgemont Road