



Ocean County Health Department
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Complaint Memorandum

Insp Date: 1/16/18 **Business ID:** 101207
Business: Sentosa Restaurant
2063 Rt. 88 East
Brick, NJ 08724

Inspection: OW000134
File Number: 14804
Phone: 7328929595
REHS: B-102062 George McCoy
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-201801161315-OW

Time In / Time Out

Date	In	Out	Insp	Travel	Total	Mileage	Notes
01/22/18	08:15 AM	09:30 AM	1:15	0:00	1:15	0	
Total:			1:15	0:00	1:15	0	

Complaint Information

Type Food Complaint Date Received 01/16/18 Received By Rice, Cynthia
Complaint Origin Public Date Assigned 01/16/18 Assigned Inspector McCoy, George
Establishment Municipality 1506 Brick Date Finalized _____
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State [REDACTED] Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: Bought Vegan Sesame Chicken, found worm in her food.

Complaint Investigation Narratives

Narrative Date 01/22/18 Narrative Author McCoy, George

1-16-18 I PHONED THE COMPLAINANT. NO ANSWER. I LEFT A MESSAGE STATING THAT I WAS GOING TO THE RESTAURANT TO INVESTIGATE THE COMPLAINT.

1-17-18. ONSITE. I MET WITH THE OWNER. SHE WAS AWARE OF THE COMPLAINT. SHE STATED THAT THE CUSTOMER HAD ORDERED A DISH THAT CONTAINED BROCCOLI. DURING THE COURSE OF THE MEAL THE PATRON HAD ALLEGEDLY FOUND WHAT SHE THOUGHT WAS A WORM IN THE BROCCOLI. AS PER THE OWNER SHE TOOK THE ITEM WHICH SHE EXPLAINED WAS SIMPLY A PIECE OF UNGROUND BLACK PEPPER. I RECENTLY INSPECTED THIS RESTAURANT. ALL REFRIGERATION ETC. OPERATES SAT. WHILE ONSITE I DID NOT OBSERVE ANY INSECT ACTIVITY.

1-22-18, I PHONED THE COMPLAINANT. WE DISCUSSED THE COMPLAINT. SHE STATED THAT THE ITEM WAS A WORM. WHEN SHE DISCOVERED IT SHE PLACED IT IN A NAPKIN, YET DID NOT TAKE A PHOTO. THE OWNER HAD TAKEN THE NAPKIN AND SQUEEZED IT. AND DID NOT RETURN IT. UNFORTUNATELY THE ITEM IS GONE AND THERE WAS NO ACTIVITY ONSITE OF WORM ACTIVITY. THIS COMPLAINT WAS NOT VERIFIED. THERE IS NO FURTHER CAUSE FOR ACTION AT THIS TIME BY THE OCHD.