



Complaint Memorandum

Assigned: 07/24/24
Business: Costco Wholesale Corp
465 Rt 70
Brick, NJ 08723
(732)262-6300

Complaint #: 1622

If there are any questions, please contact our office at 732-341-9700 extension 7416.

Description

Complainant witnessed the woman giving out samples was eating the samples while wearing her gloves and then touching the other samples on 07/24/24. He did speak to the supervisor Dan immediately and was told that they needed to "catch her doing it".

Narrative

Date: 09/16/24 **Time:** 10:00 am - 10:40 am **Entered By:** Julie Moskwa
Complainant notified OCHD regarding possible contamination of samples from staff hand/mouth. I arrived on site 8/12/24 at approximately 1000 hours, and spoke to manager on duty, Mr. Ronn Neil.

Mr. Neil indicated that the employees who give out samples are hired from an outside company, Club Demonstration Services, and trained independently from Costco. He also informed me that Costco managers are not trained to reply in the manner stated above. I advised to remind employees, as well as CDS, that gloves should be changed if contact with mouth, eyes, nose, or ears occurs.

At time of investigation, there were no sample distributors on site to observe.

Departure from site 1040 hours.

NO CAUSE FOR FURTHER ACTION AT THIS TIME BY THIS AGENCY

Signatures

Julie Moskwa, Senior Registered Environmental Health Specialist (732)-341-9700 jmoskwa@ochd.org	
Inspection Official	Signature of Inspecting Official

