



Ocean County Health Department
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Complaint Memorandum

Insp Date: 11/7/19 **Business ID:** 100755
Business: Shop Rite # 659
1001 Route 70 West
Manchester, NJ 08759

Inspection: OU001422
File Number: 199
Phone: 732-657-0700
REHS: B-101909 Dwight Gerdes
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-201911071517-OU

Time In / Time Out

Date	In	Out	Insp	Travel	Total	Mileage	Notes
11/08/19	11:04 AM	12:06 PM	1:02	0:00	1:02	0	
Total:			1:02	0:00	1:02	0	

Complaint Information

Type Food Complaint Date Received 11/07/19 Received By England, Lynn
Complaint Origin Public Date Assigned 11/07/19 Assigned Inspector Gerdes, Dwight
Establishment Municipality 1518 Manchester Date Finalized 11/08/19
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State NJ Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: 6 pack of pork chops bone in were rancid. Purchased on 11-6-19, sell by 11-9-19.
Pack was just being put out for sale.

Complaint Investigation Narratives

Narrative Date 11/08/19 Narrative Author Gerdes, Dwight

Complaint Investigation Narratives

12/8/19

Dwight Gerdes, REHS on site. Prior to entering the establishment, complainant was called for further information. Left a message requesting a return call.

Met with manager Andrew Larsen 732-286-4500 and reviewed complaint. Mr. Larsen Indicates:

- No knowledge of this complaint by him and management.

Reviewed complaint with Meat Department manager Ron Lake. Ron indicates:

- No complaint received by his department.

Discussed complaint with Book keeper and Customer service desk rep. Donna Tasy. Donna indicates:

- No memory of anyone complaining about or returning pork chops.

Observed:

- All pork chops on site appear fresh, and are not expired, on display.
- Refrigeration 27 degrees F

With no further information about this matter available, complaint is not verified. No cause for further action by this agency at this time.