



Ocean County Health Department
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Complaint Memorandum

Insp Date: 10/10/17 **Business ID:** 100755
Business: Shop Rite # 659
1001 Route 70 West
Manchester, NJ 08759

Inspection: OV000143
File Number: 199
Phone: 732-657-0700
REHS: B-101909 Dwight Gerdes
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-201710100940-OV

Complaint Information

Type Food Complaint Date Received 10/10/17 Received By Pellecchia, Denise
Complaint Origin Public Date Assigned 10/10/17 Assigned Inspector Gerdes, Dwight
Establishment Municipality 1518 Manchester Date Finalized _____
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State NJ Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: Complainant stopped in the Environmental office. She had been at Manchester Shoprite and purchased canoli and the filling was bad. Also said the employees at the cold cut counter were not changing their gloves and handled the bloody roast beef and then went on to cut other cold cuts. She said she became ill from the food she purchased however, did not want to speak with anyone in Communicable disease/

Complaint Investigation Narratives

Narrative Date 10/11/17 Narrative Author Gerdes, Dwight

10/11/17 1210
Dwight Gerdes, REHS on site to investigate complaint.

Met with Mr. Spence, Store Manager 732-657-0700.
Complaint of illness/ symptoms not provided to health department.
Manager indicates:
- No such complaints received by the store or corporate office, confirmed by Mr. Spence.
- Dee Hofer is the Bakery Manager and available today.
- Manager for Deli is Rick Tyminski (off today).

Bakery Manager Dee is notified of complaint and indicates:

(Continued from previous page...)

- No complaints received by Bakery Department

Observed:

- Canoli filling (pre-made) comes from Artuso Partry Foods Corp of Mt. Vernon, NY Lot # 17255 Item # CF302
- This product is available on site and does not exhibit signs of spoilage, adulteration or other contamination.
- Came in through normal receiving process
 - At proper refrigeration temp today 37 degrees f
 - Satisfactory worker dress and food handling

Deli (Michelle Dixon, manager for Deli today) indicates:

- Not aware of any such complaint.

Observed Deli operations.

- Good clean dress with hairnets and gloves for all workers
- 27-42 degrees f all deli products at this time.

With no further information made available by the complainant and foods indicated and found on site today with safe temperatures, satisfactory food handling and clean dress, complaint is not verified at this time. No cause for further action by this agency at this time.