



Ocean County Health Department
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Complaint Memorandum

Insp Date: 10/28/2020 **Business ID:** 105289
Business: River Rock Grille
1600 Route 70
Brick, NJ 08723

Inspection: OW001024
File Number: 42808
Phone: 7328401110
Inspector: B-102432 Karl Stine
Reason: 06. COMPLAINT
Results: Complete

Complaint Number: C-202010280938-OW

Complaint Information

Type Food Complaint Date Received 10/28/20 Received By Rice, Cynthia
Complaint Origin Public Date Assigned 10/28/20 Assigned Inspector Stine, Karl
Establishment Municipality _____ Date Finalized 10/30/20
Location _____
Owner, Agent of Responsible Person _____

Complainant Information

Complainant [REDACTED] Phone [REDACTED]
Address [REDACTED] City [REDACTED] State [REDACTED] Zip [REDACTED]
Occupation _____ Employer _____

Nature of Complaint: Not following indoor/outdoor Covid guidelines.

Complaint Investigation Narratives

Narrative Date 10/28/20 Narrative Author Stine, Karl

Arrived on site at approximately 1430 hours. Met with management at this time in order to discuss the complaint submitted. As an initial note, no employees were witnessed to be showing any sign of illness (ie: coughing, sneezing, etc.) during this investigation and therefore no action could be directly taken at this time. The manager outlined the series of events that took place.

Friday 10/23 - 1 positive confirmed case of COVID-19. From this point forward, temperature monitoring and symptom monitoring of employees while the restaurant was in operation became more extensive.

Saturday 10/24 - Restaurant was closed for 24 hours as per COVID-19 rules and a thorough cleaning of the facility took place.

Monday 10/26 - Universal testing of employees was conducted in which 2 more positive cases were identified. These employees were identified as bus boys with the remaining staff testing negative. Management determined close contacts and excused them from working in the restaurant.

Wednesday 10/28 - 1 additional positive case was identified, and this employee has been excluded from working in the restaurant until his period of isolation has been completed.

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It has been determined that an adequate implementation of COVID-19 protocols has been conducted by this establishment. An inspector from this Department was not on site to witness any of the above mentioned time periods in which COVID-19 positive employees were on site, and therefore determining who fits the definition of a close contact cannot be done by this department. Under the good faith guidelines set forth by the State of NJ Department of Health, it is the responsibility of owner and managers of each individual establishment to make these decisions to the best of their abilities. All COVID-19 rules and regulations concerning food establishments were reviewed with management at this time should any further cases arise.

As a precaution, another thorough cleaning of this facility is scheduled to take place on Friday 10/30/20.