

Complaint Investigation Narratives

Arrived on site at approximately 1130 hours. Met with store manager Isaiah Ingram at this time in order to discuss the complaint. Complainant did not indicate which manager was informed of this issue and the manager at this time was unaware of the complaint. No issues concerning rodents, insects, or any other pests were found during investigation. However some areas were found in which the floor required cleaning in order to prevent such issue from occurring. Specifically, some areas of the produce and bakery sections contain food debris underneath the shelving. Manager agreed to have these areas addressed and cleaned as soon as possible. A return visit will be made during the following week to view progress.

Complaint Investigation Narratives

Narrative Date 09/25/17

Narrative Author Stine, Karl

Arrived on site at approximately 1500 hours. Inspected the areas where cleaning was to be performed. No insects or rodents witnessed at this time. Cleaning was performed and deemed to have been finished to a satisfactory standard. No other issues witnessed while on site.