

Baumann, George

From: Facebook <case++aazrk6afpetdls@support.facebook.com>
Sent: Monday, March 26, 2018 10:20 AM
To: Baumann, George
Subject: Trademark Report Form #2048904802061960

Hi,

It appears that you're reporting one or more Pages that is associated with a specific location. These types of Pages are not intended to be the official presence of a business or organization.

For a variety of reasons, a Facebook Page that is associated with a location may exist even if you did not create it. For example, when someone checks into a place that doesn't already have a Page, a new Page gets created to represent the location.

In certain circumstances, you may be able to claim a Page by logging into your personal Facebook account and following the directions found in the Help Center:

<https://www.facebook.com/help/location/claim>

Please note that in some locations you may not be able to claim a Page.

To learn more about Pages with locations, please visit our Help Center:

<https://www.facebook.com/help/391526500897212/>

Under these circumstances, it's unclear to us how the reported content, used in the manner depicted, would violate or infringe your legal rights.

Thanks,

Bastian
Intellectual Property Operations
Facebook

>On Sat Mar 24, 2018 18:00:20, Baumann, George wrote:

>Bastian, all I'm attempting to do is delete the Facebook page "Freehold township police department" our government agency, Freehold township police department, has not authorized anyone to use our name to deceit people into thinking we created the page. Please delete the page.

>Sent from my iPhone

>> On Mar 24, 2018, at 12:52 PM, Facebook <case++aazrk6afpetdls@support.facebook.com> wrote:

>>

>> Bastian

>

Baumann, George

From: Baumann, George
Sent: Tuesday, March 27, 2018 8:14 PM
To: Facebook
Subject: Re: Trademark Report Form #2048904802061960

Bastain, ok I understand and it is an "unofficial page" I have tried to claim the page all day by providing documentation and hitting send. It does not go through and is waiting for Facebook to reply. I have obtained the phone code at least 6 times and get a error message and try again later. I even went home in case it was something that the IT department may be blocking. Very frustrating to say the least. Now what? There has to be an easier way. Get I get a phone call? [REDACTED]
[REDACTED]

Sent from my iPhone

> On Mar 26, 2018, at 10:19 AM, Facebook <case++aazrk6afpetdls@support.facebook.com> wrote:
>
> Hi,
>
> It appears that you're reporting one or more Pages that is associated with a specific location. These types of Pages are not intended to be the official presence of a business or organization.
>
> For a variety of reasons, a Facebook Page that is associated with a location may exist even if you did not create it. For example, when someone checks into a place that doesn't already have a Page, a new Page gets created to represent the location.
>
> In certain circumstances, you may be able to claim a Page by logging into your personal Facebook account and following the directions found in the Help Center:
>
> <https://www.facebook.com/help/location/claim>
>
> Please note that in some locations you may not be able to claim a Page.
>
> To learn more about Pages with locations, please visit our Help Center:
>
> <https://www.facebook.com/help/391526500897212/>
>
> Under these circumstances, it's unclear to us how the reported content, used in the manner depicted, would violate or infringe your legal rights.
>
> Thanks,
>
> Bastian
> Intellectual Property Operations
> Facebook
>
>
>> On Sat Mar 24, 2018 18:00:20, Baumann, George wrote:

>> Bastian, all I'm attempting to do is delete the Facebook page "Freehold township police department" our government agency, Freehold township police department, has not authorized anyone to use our name to deceit people into thinking we created the page. Please delete the page.

>> Sent from my iPhone

>>> On Mar 24, 2018, at 12:52 PM, Facebook <case++aazrk6afpetdls@support.facebook.com> wrote:

>>>

>>> Bastian

>>

>

>

Baumann, George

From: Baumann, George
Sent: Wednesday, March 28, 2018 1:46 PM
To: 'Facebook'
Subject: RE: Trademark Report Form #2048904802061960

I understand Bastian, however the issue is why I keep getting an error message when attempting to claim the "unofficial" page; "Freehold Township Police Department". The page certainly isn't managed and was created by Facebook as to show a business location. I keep attempting to send a business document and using the provided code.

Can you at least look at the page and let me know why I keep getting error messages when I attempt to claim it?

Captain George K. Baumann
Freehold Township Police Department
Administration Commander
1 Municipal Plaza, Freehold, NJ 07728
(732)294- 5137 Fax: (732) 308- 9115
gbaumann@twp.freehold.nj.us

-----Original Message-----

From: Facebook [<mailto:case++aazrk6afpetdls@support.facebook.com>]
Sent: Wednesday, March 28, 2018 11:34 AM
To: Baumann, George
Subject: Trademark Report Form #2048904802061960

Hi,

Thanks for your response. For the reasons previously stated, it is not clear to us how the reported Page violates your trademark rights, and we are not in a position to take action on your trademark report at this time.

In certain circumstances, your organization may be able to claim the reported Page[s] by logging into a personal Facebook account and following the directions in the Help Center at <https://www.facebook.com/help/location/claim> or by clicking the "Is this your business?" link at the top of the Page. Please note that in some locations you may not be able to claim a Page.

Once your organization claims a Page, you may be able to exercise greater control over the content on that Page.

Thanks,

Bastian
Intellectual Property Operations
Facebook