



**CUSTOMERS THAT PURCHASE NEW EQUIPMENT FROM ATLANTIC AND REMAIN CONTINUOUSLY COVERED UNDER AND COMPLIANT WITH AN ATLANTIC MAINTENANCE AGREEMENT WILL BE ENTITLED TO:**

**GUARANTEED RESPONSE TIME:** Call for support and have a technician on-site within (4) business hours.

**GUARANTEED LOANER PROGRAM:** After Atlantic's second service visit to Customer during a 30 day period for the same technical issue (on the same Equipment), upon request, Atlantic will provide a loaner until Equipment is repaired.

**GUARANTEED REPLACEMENT PROGRAM:** Atlantic will, upon request, replace Equipment with a like unit (or comparable) if Atlantic determines, after a reasonable opportunity to cure, that such Equipment is not repairable to the manufacturer's published specifications. Replacement and Loaner Programs apply for either (i) three (3) years from the purchase date or (ii) for leased equipment, for the initial term of the lease.

\* Excludes MP5 Printers. \*\* Production Equipment and MPFs< 350nm (or without 11"x17") only eligible for Response Time.

*This Sales Order (the "Order," and, with all other incorporated agreements, the "Agreement") between Atlantic Tomorrow's Office ("Atlantic") and the below customer ("Customer") is made and entered into as of the date indicated below.*

|                          |                          |                          |                 |
|--------------------------|--------------------------|--------------------------|-----------------|
| <input type="checkbox"/> | SAME AS INSTALL LOCATION | <input type="checkbox"/> | LEASING COMPANY |
| <b>Bill To:</b>          |                          | <b>Ship To:</b>          |                 |
| Name                     |                          | Name                     |                 |
| Address                  |                          | Address                  |                 |
| City, State, Zip         |                          | City, State, Zip         |                 |
| Phone #                  |                          | Phone #                  |                 |
| Contact Name             |                          | Contact Name             |                 |
| Email                    |                          | Email                    |                 |

|        |              |      |           |                  |   |           |
|--------|--------------|------|-----------|------------------|---|-----------|
| P.O. # | Tax Exempt # | Term | Ship Date | New Account      |   | Account # |
|        |              |      |           | Existing Account | x |           |

[illegible]

☐ PICK-UP      RETURN TO: ☐ LEASING CO.    ☐ ATLANTIC    ☐ MOVE \_\_\_\_\_

| MODEL | SERIAL # or ID # | LEASE # |
|-------|------------------|---------|
|       |                  |         |
|       |                  |         |
|       |                  |         |

|           |         |            |
|-----------|---------|------------|
| Subtotal  | \$      | 4,485.00   |
| Freight   | \$      | no charge  |
| Sales Tax | \$      | tax exempt |
| Total     | \$      | 4,485.00   |
| Deposit   | \$      |            |
|           | Check # |            |
| Total Due | \$      |            |

| MFP | Base Coverage                                                                                                                                            |     |                   |                        |                         |                 | Actuals or Overage Coverage |       |                        |     |                        |                   |                        |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-------------------|------------------------|-------------------------|-----------------|-----------------------------|-------|------------------------|-----|------------------------|-------------------|------------------------|
|     | Allowances                                                                                                                                               |     |                   | Allowance Period       | In Lease or Direct Bill | Bill Separately | Base Frequency              | Rates |                        |     |                        |                   |                        |
|     | BW                                                                                                                                                       | CLR | Other (Linft, SQ) | M / Q / S / A or Other | L / D                   | Base \$ Amount  | M / Q / S / A or Other      | BW    | M / Q / S / A or Other | CLR | M / Q / S / A or Other | Other (Linft, SQ) | M / Q / S / A or Other |
|     |                                                                                                                                                          |     |                   |                        |                         |                 |                             |       |                        |     |                        |                   |                        |
|     | MFP Includes: <div>Parts (non-consumable) and Labor</div> <div>Consumable Parts (copiers only)</div> <div>Supplies (excluding paper &amp; staples)</div> |     |                   |                        |                         |                 |                             |       |                        |     |                        |                   |                        |

|                                                                                                                                                                             | BW<br>(BW Pntr) | BW<br>(CLR Pntr) | CLR<br>(CLR Pntr) | M / Q / S / A<br>or Other | L / D | Base \$<br>Amount                                                                                                                                                                      | M / Q / S / A<br>or Other | BW<br>(BW Pntr) | M / Q / S / A<br>or Other | CLR<br>(CLR Pntr) | M / Q / S / A<br>or Other | Other | M / Q / S / A<br>or Other |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------|-------------------|---------------------------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|-----------------|---------------------------|-------------------|---------------------------|-------|---------------------------|
| MPS                                                                                                                                                                         |                 |                  |                   |                           |       |                                                                                                                                                                                        |                           |                 |                           |                   |                           |       |                           |
| <input type="checkbox"/> MPS* <input type="checkbox"/> OEM Toner <input type="checkbox"/> Cmpt Toner<br><small>*Signed Managed Print Quote Acceptance Form Required</small> |                 |                  |                   |                           |       | <b>Customer is responsible for reporting, on an as-needed basis, accurate meter reads on associated equipment.</b><br>(M = Monthly / Q = Quarterly / S = Semi-annually / A = Annually) |                           |                 |                           |                   |                           |       |                           |

**CUSTOMER ACKNOWLEDGES THAT THE ABOVE EQUIPMENT IS NOT COVERED UNDER A MAINTENANCE AGREEMENT.**

X \_\_\_\_\_ (Initial)

Other Information:

***Customer declines coverage under the MFP Network Support Agreement.***

*If selected, Atlantic will have no obligation to provide post-installation network, driver and/or other software support.*

(Initial)

By signing below, Customer, by an authorized representative, agrees to: (a) purchase (and/or lease) the products and/or services described above; and (b) be bound by and comply with, as applicable to such products and/or services, Atlantic's: (i) Maintenance Terms and Conditions (Version 4.0 – May 4, 2020), (ii) Network Support Agreement (Version 1.0 - January 16, 2014), (iii) Managed Print Services Terms and Conditions (Version 2.0 - September 1, 2019), and/or (iv) Temperature Kiosk Terms and Conditions (Version 1.0 August 6, 2020), all of which are accessible via [www.tomorrowsoffice.com/terms](http://www.tomorrowsoffice.com/terms) (password At!@nT1c) and incorporated herein by reference.

|                                                                                            |                                                                                                                                                                   |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Customer</b><br>Authorized by: _____<br>Printed Name: _____<br>Title: _____ Date: _____ | <b>Atlantic</b><br>Sales Rep: <span style="background-color: #e0f2f7; padding: 2px 10px;">Sue Figalora</span><br>Rep #: _____ Date: _____<br>Authorized by: _____ |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**ALL ORDERS ARE SUBJECT TO FINAL ACCEPTANCE BY ATLANTIC TOMORROWS OFFICE**