

Lumberton Emergency Squad

2021

End of Year Operations Report

I, Jamie Wood, am respectfully submitting the 2021 End of Year report to the Lumberton Township Committee.

Company officers 2021

Administration

President - Dan Januseski

Treasurer - Marge Bupp

Trustees

Trustee Chairperson - Kevin McGowan

Trustee – Brianna Thomas

Trustee- Lauren Wood

Trustee – Jeff Moore

Operations

Chief - Jamie Wood

Lieutenant – Arron Morrison

Lieutenant – Russ Bowles

Engineer Driver Trainer - Vincent Pagliocca

Safety Officer – Dan Januseski

HIPAA Compliance Officer - Lauren Wood

Training Officer – Russ Bowles

Lumberton Emergency Squad End of Year Report 2021

Lumberton Emergency Squad (LES), along with the rest of the world, continues to endure yet another year of COVID, withstanding the challenges that have been placed on all EMS agencies.

LES continues to oversee a stringent field training program. We have dedicated a significant amount of time, training students to perfect their skills and demonstrate compassion to ensure Lumberton residents receive the highest level of care on every call. Our organization still consists of an EMT instructor as well as a full-time field training officer, which allows for us to create and pursue significant opportunities to evolve our training. All EMTs are trained at the same level and will progress to acquire the necessary skills to be proficient. This education also includes review of policies and procedure of daily operations.

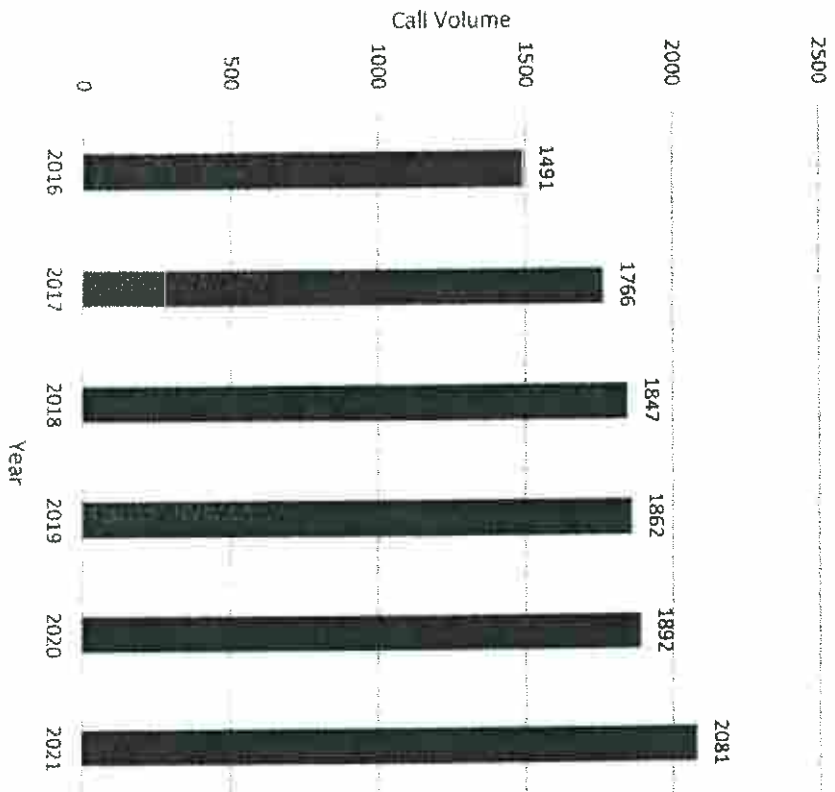
Patient care continues to be our number one priority. The acuity of patients is much higher than it has ever been. Patients are waiting until they are extremely sick to call 911. As a result, time and skill matter in EMS. In order to arrive on scene as quickly as possible, it is extremely important to have an in-house response. LES is fortunate to have the personnel required to run a fully staffed ambulance; our EMTs are competent and compassionate professionals. Many students who volunteered at our station during their time in EMT school last year were exceptional, but the majority were only interested in obtaining career jobs after graduation. Previous years' graduates prioritized volunteering over employment. The world of EMS has forever changed; we are in a new age. The industry standard has shifted towards career EMS. What once was a hobby is now a profession. All are facing significant staffing challenges and are continuously hiring to meet the demand. Due to this transition, Burlington County is facing a massive EMT shortage. In order for Lumberton to stay competitive and retain the level of care this town has become accustomed to, LES made the decision to hire these outstanding providers.

On average, EMTs remain in this occupation for approximately 1-2 years until they move on to become physicians, physician assistants, paramedics, nurses and other noble professions. Due to the unpredictability of this job field, there will continue to be a high turnover rate with staffing until EMS is recognized as a profession, providing employees with the stability they deserve. Many find themselves going from organizations throughout the county and the state to obtain the highest pay rate. The lack of pay, benefits and pension has made it very challenging to retire in this career. There are also physical requirements that can progress to health complications over the years. We are currently working with legislation to deem EMS an essential service. All counties, states and the nation are in a staffing crisis.

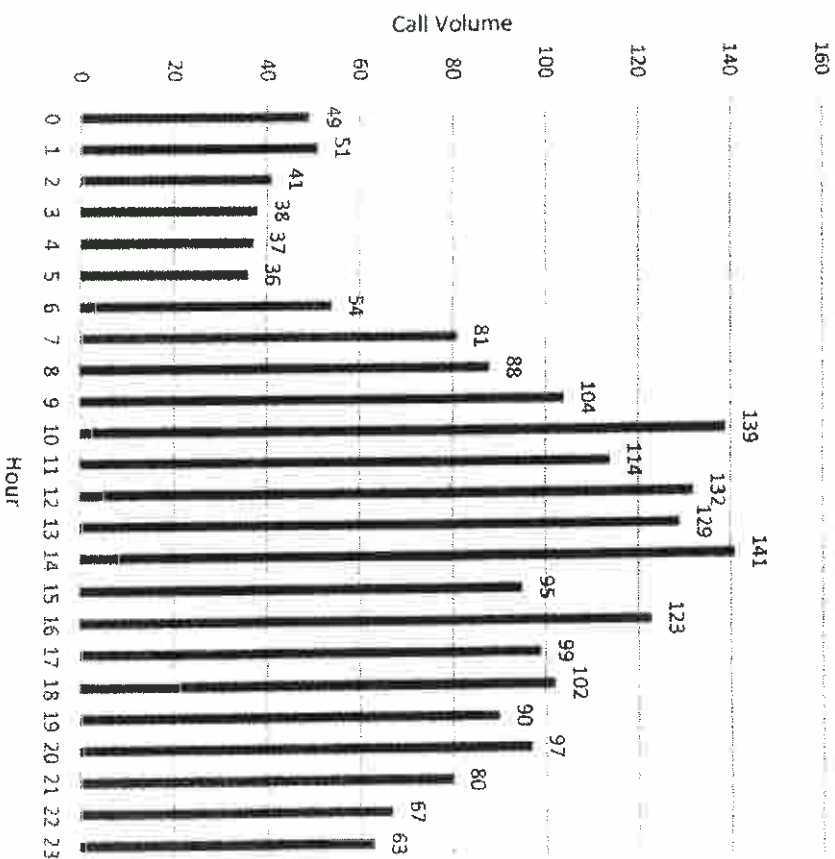
I am still the Health and Safety Officer for the township of Lumberton. I have monitored township employees in each department to ensure all follow the constantly changing CDC guidelines. I, along with the rest of my team, have provided education on what qualifies as exposure, determined timelines for quarantining as well as provided recommendations to protect all employees from contracting the virus in the workplace. To date, 213 employees have been screened. EMS has assisted all of Lumberton's departments, addressing any needs during this pandemic to ensure health and safety. We have made significant progress since the beginning of this pandemic, securing rapid COVID tests and obtaining the necessary resources. Sadly, COVID will continue to be a part of our lives for the near future. We will continue to do all that is needed to guarantee the safety of every Lumberton employee.

There are no easy solutions for the many obstacles EMS faces. Excellent prehospital care remains crucial for the survival of our high acuity patients. LES will continue to remain steadfast in our commitment to the residents of Lumberton, training and recruiting to preserve the level of professionalism and high quality care provided by Lumberton Emergency Squad.

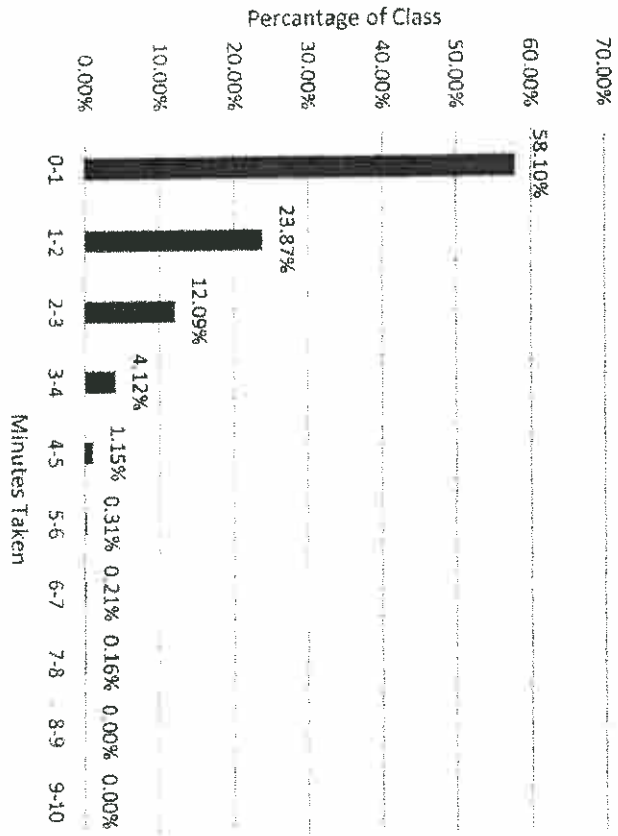
Annual Call Volume



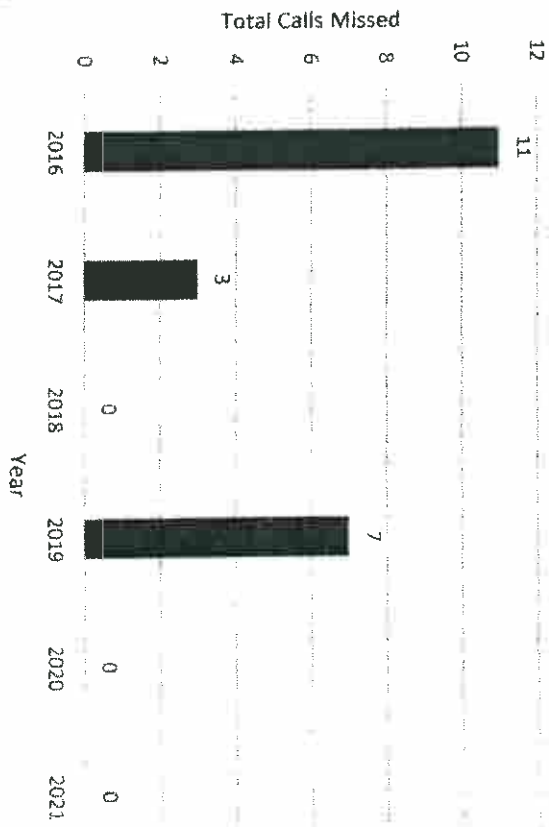
Calls By Hour 2021



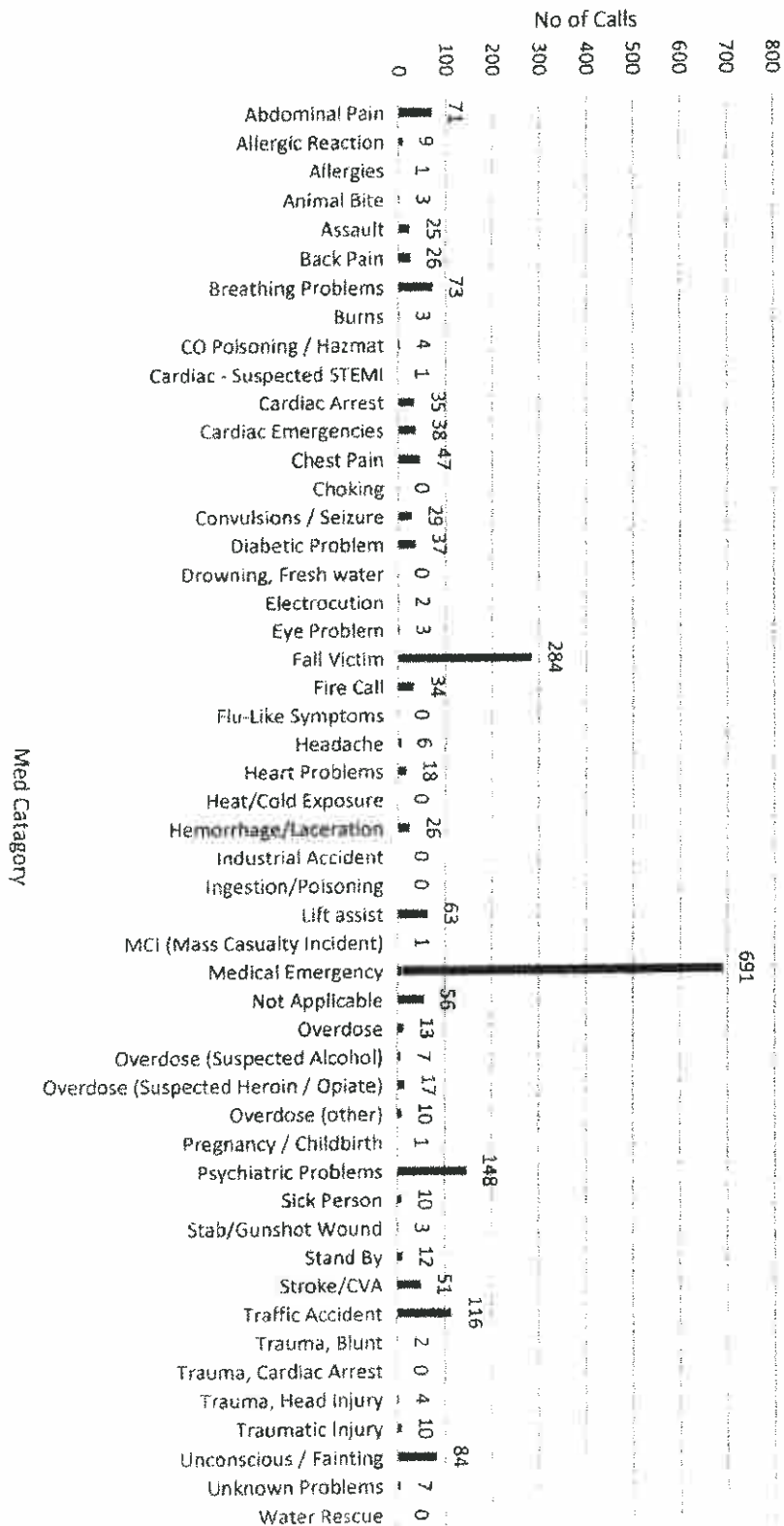
Response Time Percentages.



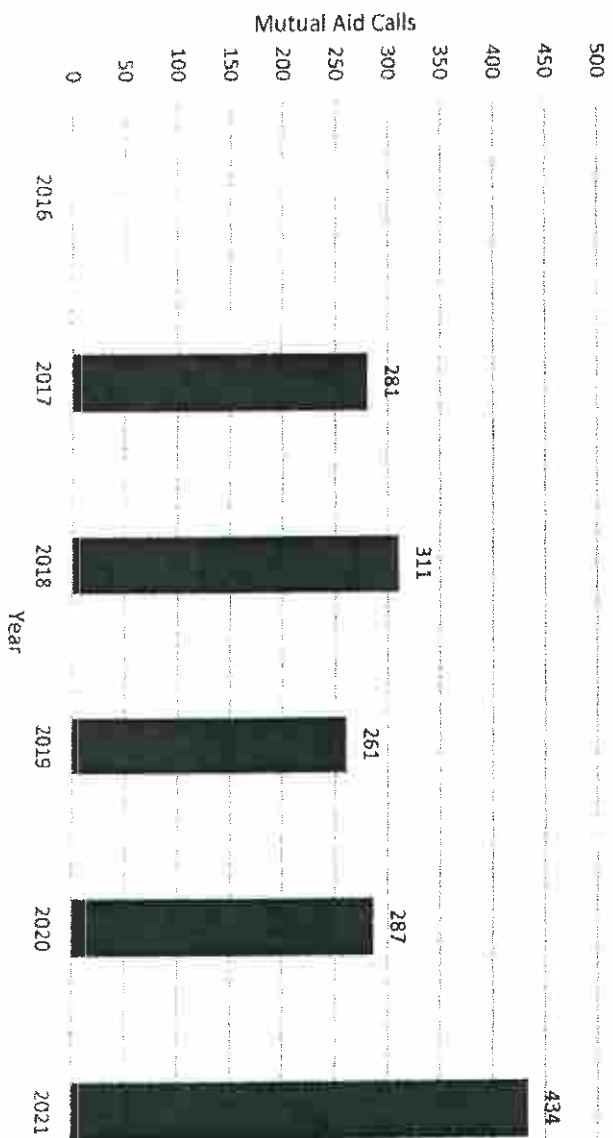
Missed Calls



2021 Call By Med Cat



Mutual Aid Given



2016 data not captured
for this field.