

Ocean County Health Department

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www.ochd.org

Complaint Memorandum

Insp Date: 3/6/2020 **Business ID:** OU001213

Business: All Star Bagels Romano
1900 Route 37 West

Manchester, NJ 08759

Inspection: OU001554

File Number: 053997

Phone: 732-552-6306

Inspector: B-101909 Dwight Gerdes

Reason: 06. COMPLAINT

Results: Complete

Complaint Number: C-202003061108-OU

Complaint Information

Type Food Complaint Date Received 03/06/20 Received By England, Lynn

Complaint Origin Public Date Assigned 03/06/20 Assigned Inspector Gerdes, Dwight

Establishment Municipality 1518 Manchester Date Finalized 03/11/20

Location _____

Owner, Agent of Responsible Person _____

Complainant Information

Complainant Phone

Address City State Zip

Occupation _____ Employer _____

Nature of Complaint: Bathrooms filthy, toilet dirty gargage overflowing. Coffee area had dried spilled milk, Windows dirty chipped paint, food splatter on counters and floor. Gloves not being used, handling food and money.

Complaint Investigation Narratives

Narrative Date 03/11/20 Narrative Author Gerdes, Dwight

3/11/20

Dwight Gerdes, SREHS on site with Gena Alano, Public Health Investigator. Met with establishment owner, Adrienne Romano 772-333-1735 and reviewed complaint. Owner indicates:

- No knowledge of this complaint
- Owner believes this complainant may be her sister's husband who recently had a restraining order served.

Review of complaints:

- Bathroom filthy: Not verified at this time
- Toile dirty: Not verified
- Garbage overflowing: Not verified
- Coffee area has dried spilled milk: Not verified
- Dirty Windows: Minimal exterior wind blown dust on windows. Not verified

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- Chipped paint: This complaint is verified and is reviewed with the owner for repair to paint surfaces promptly and, by or before next inspection.
- Food splatter on counters and floors: Not verified
- Gloves not being used; Handling food and money. This complaint is not verified but cook was observed aring gloves to go out to customer seating area and take the slippery floor warning cone back into the kitchen. Cook was not observed washing hands and changing gloves by this inspector, nor the PHI prior to returning to food preparation in the kitchen. The owner said she saw him change gloves. NOTE: When changing tasks, you must wash hands and change gloves.

Additional findings:

Repeat violation of a child going behind the counter and into the kitchen doorway. NOTE: Children are not permitted to be in food preparation, food storage or warewashing areas. After the child did this the owner indicated that the children (in the customer seating area) don't come back here. It is important for the protection of the child and for the prevention of food borne illnesses that children are kept out of these areas.

General cleaning of the areas indicated in this complaint is recommended to prevent repeat complaints.

No cause or further action is required by this agency.