

Ocean County Health Department

Daniel E. Regenye, MHA, Public Health Coordinator/Health Officer

175 Sunset Avenue, PO Box 2191 Toms River, NJ 08754

Telephone: (732) 341-9700 Fax: (732) 286-1495

E-Mail: xxxxxxxxxxxx@xxxx.xxx

www.ochd.org

Complaint Memorandum

Insp Date: 10/8/2020 **Business ID:** OU001213

Business: All Star Bagels Romano
1900 Route 37 West

Manchester, NJ 08759

Inspection: OV001466

File Number: 053997

Phone: 732-552-6306

Inspector: B-101748 Clyde Flanagan

Reason: 06. COMPLAINT

Results: Complete

Complaint Number: C-202010081150-OV

Time In / Time Out

Date	In	Out	Insp	Travel	Total	Mileage	Notes
10/29/20	11:35 AM	11:55 AM	0:20	0:00	0:20	0	
Total:			0:20	0:00	0:20	0	

Complaint Information

Type Food Complaint Date Received 10/08/20 Received By Pellecchia, Denise

Complaint Origin Public Date Assigned 10/08/20 Assigned Inspector Flanagan, Clyde

Establishment Municipality 1518 Manchester Date Finalized _____

Location _____

Owner, Agent of Responsible Person _____

Complainant Information

Complainant Phone

Address City State NJ Zip

Occupation _____ Employer _____

Nature of Complaint: Handling food and money no glove. Employee dropped the cc container on the floor picked it up with a glove on, then handled the bagel with the same glove. Place is very dirty, floor looks like there are bugs.

Complaint Investigation Narratives

Narrative Date 10/29/20 Narrative Author Flanagan, Clyde

10-29-20 - 1135 hrs - I arrived at the location and spoke to Manager Adriene Romano who indicated she was aware of such a complaint. She indicated at the time there was a can of butter that slipped out of an employees hand and only the bottom touched the floor. She indicated the employee was wearing gloves and she changes her gloves often between food and non food operations including at this instance. I was informed that all of the employees have been instructed on proper glove usage. I did not observe the establishment to be dirty and I saw no bugs as per the complaint. Act Fast Pest

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Control services the establishment regularly. I left at 1155 hrs.